North Carolina State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasurer
Treasurer Dale R. Folwell, CPA

November 2019 Member Alert OE Halfway

We're Nearly Halfway Through Open Enrollment!

Open Enrollment ends November 19, 2019.
All active and non-Medicare members will be moved to the 70/30 Plan for the 2020 benefit year. Members will need to take action during Open Enrollment if they want to enroll in the 80/20 Plan or reduce their monthly premium. Please note that the 70/30 Plan remains premium-free for eligible non-Medicare retirees.

There are no benefit changes for the 80/20 Plan for 2020. However, the 70/30 Plan has several changes:

- Preventive services will be covered at 100% (copays have been eliminated)!
- Primary Care Provider (PCP) copay REDUCED from $45 down to $30 when you visit the PCP listed on your ID card.
- Medical and pharmacy deductibles, copays and coinsurance will be combined into one maximum out-of-pocket amount for member simplification.
- Deductible and some copays will change.

See your Decision Guide for details or go to www.shpnc.org.

The Eligibility and Enrollment Support Center (855-859-0966) will be open on Veterans Day, November 11, with extended hours available (all times ET):

- Monday-Friday, 8 a.m.-10 p.m.
- Saturdays, 8 a.m.-5 p.m.
- Sundays, Noon-5 p.m.

If you have already taken action to complete your Open Enrollment, you may disregard this message.

Active Member Decision Guide

Non-Medicare Member Decision Guide

Active Member Informational Video

Non-Medicare Member Informational Video