



Interim Guidance for Amusement Parks (October 2, 2020)

Guidelines for Amusement Parks: Any scenario in which people gather together poses a risk for COVID-19 transmission. All organizations and programs that gather groups of people should create and implement a plan to minimize the opportunity for COVID-19 transmission. The guidance below will help amusement parks to reduce the spread of COVID-19.

This guidance covers the following topics:

- Social Distancing and Minimizing Exposure
- Cloth Face Coverings
- Cleaning and Hygiene
- Monitoring for Symptoms
- Protecting Vulnerable Populations
- Communications and Combatting Misinformation
- Water and Ventilation Systems
- Additional Resources

Social Distancing and Minimizing Exposure

[Social distancing](#) is an important tool to decrease the spread of COVID-19. Social distancing (“physical distancing”) means keeping space between yourself and other people outside of your home. Stay at least 6 feet (about 2 arms’ length) from other people; do not gather in groups; stay out of crowded places and avoid mass gatherings. Phase 3 includes several requirements and recommendations to support social distancing in spaces where the public may gather.

Amusement parks are required to:

- Only open outdoor attractions.
- Close any indoor attractions or portions of the park, with the exception of restaurants/concessions, gift shops/retail spaces, and restrooms.
- Limit occupancy as follows:
 - Limit the total number of guests in the park to 30% of the park’s normal maximum occupancy.
 - On each vehicle or ride, either:
 - Have all the Guests within a vehicle or car be only people who came into the ride loading area together as part of the same group of friends or family.
 - Ensure six foot of social distancing between each group of friends or family within the vehicle or car.
- Spread out waiting lines for rides with each group separated by 6 feet.

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- Clearly provide 6 feet floor markings in waiting areas for rides and amusements and other areas where people may congregate or wait.
- Establish a "guest flow" plan that limits congregation when people are entering and exiting the venue, in line, on stair ways, and in other places within the venue where people will be moving
- Post the reduced "Emergency Maximum Capacity" in a conspicuous place.
 - Sign templates are available in English ([Full-Color](#) and [Grayscale](#)) and in Spanish ([Full-Color](#) and [Grayscale](#)) on the NC DHHS COVID-19 response site.
- Post signage at the main entrance that reminds people to stay 6 feet apart.
 - [NC DHHS Know Your Ws](#) provides [English](#), [Spanish](#), [Combined English and Spanish](#) versions of the "Wait" flyer.
- Follow the [DHHS Interim Guidance for Restaurants](#) for reopening restaurants or concession stands and follow [DHHS Interim Guidance for Retail](#) for reopening gift shops.

It is recommended that amusement parks:

- Close rides, games, or attractions that would present a hazard for riders wearing masks.
- Utilize self-check-in or place barrier/partition between ticket/check in areas and customers.
- Clearly mark designated entry and exit points to the extent possible.
- Make walkways or stairways one-way or clearly divided for bi-directional travel.
- Close all common seating areas, lounge areas, and other areas that promote individuals gathering in groups.
- Develop reservation times to the extent possible to help limit wait times and lines.
- Develop and use systems that allow for online, email, or phone transactions.
- Discontinue use of drinking directly from water fountains and provide disposable cups for individuals when using any water fountains or provide water bottles. Touchless water filling stations may be used.
- Alternate check-in lines and ticket queue areas to increase social distancing when possible.
- Update bag policy and other security measures to facilitate distancing for security staff. Use touchless methods for metal detection and item checks and implement policy for pat downs or other close contact security checks to protect workers.
- Cohort workers to the extent possible, allowing employees to work in the same concession, ticket, gate, or other areas to reduce the amount of cross contact between employees.

Cloth Face Coverings

There is evidence that wearing a face covering can help reduce the spread of COVID-19, especially because people may be infected with the virus and not know it.

Amusement parks are **required** to:

- Have all employees wear a face covering when they are at the establishment or on transportation operated by the establishment, unless the worker states that an exception applies.
- Have all patrons wear a face covering when they are at the establishment or on transportation operated by the establishment, unless the customer states that an exception applies.
- Make good-faith efforts to provide to workers either a one-week supply of reusable face coverings or a new disposable face covering each day.
- New face coverings should be provided during the work day if the worker's face covering becomes soiled, torn, or wet.

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- Visit NC DHHS [COVID-19 response site](#) for more information about the face covering [guidance](#) and access sign templates that are available in English and Spanish.

It is recommended that amusement parks:

- Provide disposable face coverings to customers to wear while in the establishment.

Cleaning and Hygiene

Washing hands with soap and water for 20 seconds or using hand sanitizer reduces the spread of transmission.

Amusement parks are **required** to:

- Promote frequent use of hand washing and hand sanitizer for staff and individuals. Require handwashing of staff immediately upon reporting to work, after contact with individuals, after performing cleaning and disinfecting activities, and frequently throughout the day.
- Provide alcohol-based hand sanitizer (with at least 60% alcohol) at the entrance, and any other areas throughout premises as needed.
- Perform ongoing and routine environmental cleaning and disinfection of high-touch areas (e.g., doors, doorknobs, rails, lockers, dressing areas, front counter) with an [EPA approved disinfectant for SARS-CoV-2](#) (the virus that causes COVID-19), and increase disinfection during peak times or high customer density times.
- Disinfect shared objects and surfaces between uses, for example, game surfaces, game items that are reusable such as balls, toy guns, hammers or other gaming equipment, safety bars or harnesses on rides. Replace items after a new employee or new guest comes into contact with them or disinfect between uses if replacement is not feasible.
 - Follow the equipment manufacturer's instructions for appropriate cleaning and disinfection procedures.
 - Porous items such as the burlap used for slides, or fabric straps and harnesses should be cleaned and disinfected at least daily or as frequently as possible using products approved for the material.
 - Dry surfaces thoroughly to avoid pooling of liquids and to ensure that cleaning or disinfecting product residues are not left on surfaces. Residues could cause allergic reactions or skin irritations.

It is recommended that amusement parks:

- Systematically and frequently check and refill hand sanitizers (at least 60% alcohol) and assure soap and hand drying materials are available at all sinks.
- Remove soft surfaces and items difficult to disinfect in areas to the extent possible.
- Discourage people from sharing items that are difficult to clean or disinfect. When possible, ensure adequate supplies to minimize sharing between staff (e.g., tools, payment systems, equipment, supplies) to the extent possible; otherwise, limit use of supplies and equipment by one group of workers at a time and disinfect between use. Clean the surface prior to disinfection if visibly dirty.
- Provide tissues for proper cough and sneeze hygiene.
- Reduce touchpoints and use touchless options throughout the park as much as possible (e.g., radio frequency identification (RFI) bands to replace cash or tickets, automatic entry gates).

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- ❑ Provide additional trash receptacles to accommodate additional use of single service eating and drinking utensils and disposable personal protective equipment (PPE). Plan for additional trash removal during operating hours.

Monitoring for Symptoms

Conducting regular screening for symptoms can help reduce exposure. Staff should be encouraged to self-monitor for symptoms such as fever, cough, or shortness of breath.

If they develop symptoms, they should notify their supervisor and stay home. More information on [how to monitor for symptoms](#) is available from the CDC.

Amusement parks are **required** to:

- ❑ Have a plan in place for immediately removing employees from work if symptoms develop. Employees who have symptoms when they arrive at work or become sick during the day should immediately be separated from other employees, customers, and visitors and sent home or to their healthcare provider.
- ❑ Conduct daily [symptom](#) screening (standard interview questionnaire [English](#) | [Spanish](#)) of employees at entrance to workplace with immediately sending symptomatic workers home to [isolate](#).
- ❑ Post signage at the main entrance requesting that people who are symptomatic with fever and/or cough not enter, such as [Know Your Ws/Stop if You Have Symptoms](#) flyers (English - [Color, Black & White](#); Spanish - [Color, Black & White](#)).

It is recommended that amusement parks:

- ❑ Establish and enforce sick leave policies to prevent the spread of disease, including:
 - Requiring employees to staying home if sick.
 - Encouraging liberal use of sick leave policy.
 - Expanding paid leave policies to allow employees to stay home when sick.
- ❑ [Per CDC guidelines](#), if an employee has been diagnosed with COVID-19 or is presumed positive by a medical professional due to symptoms, the employee should be excluded from work until:
 - No fever for at least 24 hours since recovery (without the use of fever-reducing medicine AND
 - Other symptoms have improved (e.g., coughing, shortness of breath) AND
 - At least 10 days have passed since first symptoms

***A test-based strategy is no longer recommended to discontinue isolation or precautions and employers should not require documentation of a negative test before allowing a worker to return.**
- ❑ [Per CDC guidelines](#), if an employee has been diagnosed with COVID-19 but does not have symptoms, they should remain out of work until 10 days have passed since the date of their first positive COVID-19 diagnostic test, assuming they have not subsequently developed symptoms since their positive test.
- ❑ Require symptomatic employees to wear masks until leaving the facility. Cleaning and disinfecting procedure should be implemented by designated personnel following [CDC guidelines](#) once sick employee leaves.
- ❑ Provide employees with information on help lines to access information or other support in reference to COVID-19, e.g. 211 and Hope4NC Helpline (1-855-587-3463)

Protecting Vulnerable Populations

Information on who is at higher risk for severe disease is available from the [CDC](#) and [NCDHHS](#).

It is recommended that amusement parks:

- Designate a specific time for persons at higher risk to access the event, activity, or facility without the general population (such as early morning, or late afternoon).
- Enable staff to self-identify as high risk for severe disease and reassign work to minimize their contact with customers and other employees.

Combatting Misinformation

Help ensure that the information your staff is getting is coming directly from reliable resources. Use resources from a trusted source like the [CDC](#) or [NCDHHS](#) to promote behaviors that prevent the spread of COVID-19.

It is recommended that amusement parks:

- Provide workers with education about COVID-19 strategies, using methods like videos, webinars, or FAQs. Some reliable sources include [NC DHHS COVID-19](#), [Know Your W's: Wear, Wait, Wash](#), [NC DHHS COVID-19 Latest Updates](#), [NC DHHS COVID-19 Materials & Resources](#)
- Promote informational helplines like 211 and Hope4NC and other Wellness Resources.
- Put up signs and posters, such as those found [Know Your Ws: Wear, Wait, Wash](#) and those found [Social Media Toolkit for COVID-19](#).

Water and Ventilation Systems

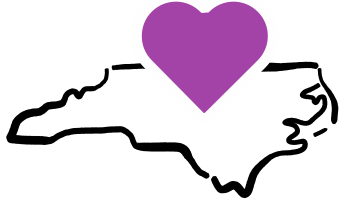
Reduced use of water and ventilations systems can pose their own health hazards. There is increased risk for Legionella and other bacteria from stagnant or standing water.

Before opening, it is recommended that amusement parks:

- Follow the CDC's [Guidance for Reopening Buildings After Prolonged Shutdown](#) or Reduced Operation to minimize the risk of diseases associated with water.
- For parts of the indoor business, ensure ventilation systems operate properly and as feasible direct air outside, and increase circulation of outdoor air as much as possible by opening windows and doors, using fans, or other methods. Do not open windows and doors if they pose a safety or health risk to people using the facility.

Additional Resources

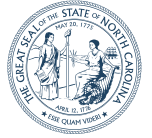
- NC DHHS: [North Carolina COVID-19](#)
- CDC: [Interim Guidance for Businesses and Employers](#)
- CDC: [Cleaning and Disinfecting Your Facility](#)
- CDC: [Reopening Guidance](#)
- EPA: [Disinfectants for Use Against SARS-CoV-2](#)
- FDA: [Food Safety and the Coronavirus Disease 2019 \(COVID-19\)](#)
- HHS/OSHA: [Guidance on Preparing Workplaces for COVID-19](#)
- U.S. Department of Homeland Security: [Guidance on the Essential Critical Infrastructure Workforce](#)



#StayStrongNC

**Staying apart brings us together.
Protect your family and neighbors.**

Learn more at nc.gov/covid19.



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