

PANDEMIC EMERGENCY UNEMPLOYMENT COMPENSATION



NC DEPARTMENT
of COMMERCE
EMPLOYMENT SECURITY

Updated May 26, 2020

**File your claim at
des.nc.gov**

**Need Assistance?
DES Customer Call Center
888-737-0259**

Due to extremely high call volume, you may experience long wait times.

**North Carolina
Division of
Employment
Security**

WHAT IS PANDEMIC EMERGENCY UNEMPLOYMENT COMPENSATION (PEUC)?

North Carolinians who have exhausted their state unemployment insurance benefits can apply for an extension of benefits through the federal Pandemic Emergency Unemployment Compensation program (PEUC).

PEUC provides up to 13 weeks of additional assistance for people who exhausted their 12 weeks of state unemployment insurance benefits on or after July 6, 2019. It is available for benefit weeks ending Saturdays from April 4 to Dec. 26, 2020.

APPLYING FOR PEUC

- You must file a separate claim for PEUC to receive these benefits. You will not automatically receive PEUC when you exhaust regular state unemployment insurance benefits.
- Sign into your online account at des.nc.gov and click on the **Apply for Pandemic Emergency Unemployment Compensation** link to apply. If you are not eligible for PEUC, you will not see the application link in your online account.

PEUC PAYMENTS

If you have just exhausted your 12 weeks of state unemployment benefits, file your claim for PEUC and complete your Weekly Certification. If you're approved for PEUC, you should continue receiving benefits for all eligible weeks.

If you previously exhausted your 12 weeks of regular unemployment benefits and have worked since then, your last employer is given, by law, 10 days to respond to DES about your PEUC claim. No payment will be released until after this 10-day period. If there are no issues with your claim, it will usually take approximately 14 days from the time you file your claim to receive your first payment.

For weeks ending April 4 through July 25, people receiving PEUC will be paid an additional \$600 each week in Federal Pandemic Unemployment Compensation (FPUC). FPUC does not require a separate application.

Benefits will be paid retroactively to the first week a person became eligible to receive those benefits.