New Faces, New Places

We’d like to introduce you to four new faces amongst the NC Library for the Blind and Physically Handicapped staff. Peter Cluckey, Stephen Gibb, Claire Todd and David Vick have all recently joined us at the library. We’d like you to get to know them a little better.

Peter Cluckey has joined the staff as a Processing Assistant in the circulation unit. This unit is responsible for pulling your books from the shelves and preparing them for mailing. When you return your books, they inspect them and re-shelve the books.

Peter comes to us from Lowes Home Improvement, and is an avid sports fan. His favorite sport is basketball and he
loves to coach youth teams. His favorite hobby is hanging out with his two sons, eleven year old Elijah and two and a half year old Isaiah. Given this, Pete’s favorite book is *A Playbook for Dads*, a heartwarming and touching book about fatherhood and religion.

When asked what movie Pete would want if he was stranded on a desert island, Pete chose “Coming to America.” If he could sing any song on American Idol, it would be “Dance with My Father” by Luther Vandross. Pete says his favorite part of working at the library is knowing that he is making a difference in our readers’ everyday lives.

Stephen Gibb also joined us as a Processing Assistant in the circulation unit. When asked why he wanted to work at NCLBPH Stephen says “My wife is legally blind and has a hearing impairment. This is a way that I can help others that are in a similar situation. To be able to help the lives of people with disabilities is a very rewarding experience and one that I really enjoy.”

Stephen likes to read history and science fiction, and his favorite book is *The Catcher in the Rye*. If he was stranded on a desert island and could have only one movie, he would select the apropos movie “Castaway.” If he was a contestant on “American Idol” the song he would choose to sing is “The Fugitive” by David Gray.

Reader Advisors are those people patrons call to order books and troubleshoot problems with equipment and other things. Claire Todd is our newest reader advisor. She is a former teacher and loves flower arranging, cooking, family historian work, and of course, reading. Her favorite book is *Family* by J. California Cooper and she also enjoys historical
fiction and non-fiction. If stranded on a desert island, “Tootsie” or “As Good As it Gets” are the two movies she would chose. “Fast Car” by Tracy Chapman is the song she would sing if she performed on “American Idol.”

Claire has strong feelings about libraries and their patrons. “Libraries help to maintain and preserve human dignity in a world that often cuts away at human dignity every day. Working in Library Services is a great honor.”

Finally, we’d like to introduce you to David Vick. David is the Processing Unit Supervisor, working with Peter and Stephen. David has previously worked as an operations manager for several package and freight delivery companies. David has a variety of hobbies: restoring a 120 year old home in Ayden and collecting comic books. He also has a passion for boxer dogs.

David loves murder mysteries, especially the Alex Cross series by James Patterson. As an avid Trekkie, he would choose any Star Trek movie to entertain him on a desert island. As for singing on American Idol, David told us “My mother always said I couldn’t carry a tune in a bucket. I don’t know if I could be paid enough to sing on “American Idol.”

Friends’ Corner

Friends of the NC Library for the Blind and Physically Handicapped

President’s Letter

By Eddie Weaver
Greetings to all. I recently received an email from the National Library Services for the Blind with an announcement about the National Book festival to be held on September 5 in Washington, DC. This event is sponsored by the Library of Congress and brings together authors, poets, illustrators, and literary fans. The event will feature the National Library Service for the Blind and Physically Handicapped (NLS).

What captured my attention is the theme of this event that rings true for all of us who love to read. “I cannot live without books.” Thomas Jefferson wrote this to John Adams in 1815. Even though these words were penned many years ago, they are just as true today. I cannot imagine living without access to books whether that be in braille, large print or digitally. Our NC Library has provided access to North Carolina citizens since 1958, and I personally started receiving books in 1965. This service has carried me through my years as a child and into my life as an adult. I know I cannot live without books. Even though by the time you read this article, this event will have occurred, I hope you will reflect on how you use books today and how they have benefited you personally.

Once again this year, the Braille Enrichment for Literacy and Learning (BELL) had another successful program both in Raleigh and Lincolnton. Friends continue to support this program as it teaches braille literacy to area youth and is in keeping with the mission of the Friends organization. As you know, the Friends organization provides financial support to the North Carolina Library for the Blind in areas where funding is not available either through state or federal funds. Your financial support is very much appreciated, and I ask that you share with others this opportunity to be a member of this outstanding organization. If you have any questions about the services and projects we sponsor, please visit our
website at www.friendsnclbph.org. Also feel free to call me at 919-900-8780.

Happy reading!

Eddie Weaver, President

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Please send information about donating to the FNCLBPH.
___ Individual $10      ___ Hundred Dollar Club

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___ Organization/Professional $50       ___ Other

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Contributions in excess of these amounts are accepted and appreciated.

Make checks payable to FNCLBPH. Mail this form, with your check, to:
FNCLBPH, 1841 Capital Boulevard, Raleigh, NC 27635
or
Go to www.friendsnclbph.org to pay by credit card.

2015 LBPH PATRON SURVEY
   We Aim to Please!

   We need your help to improve our service. Complete this survey and let us know what you think.

   Please take a few moments and circle the answer that applies for each of the questions. Pull out the survey, fold it so the library’s address is showing, and drop it in the mail. No postage is required. Don’t include your name. If you cannot fill out the survey form or get this newsletter on tape or in braille, you may respond by calling us toll free at 1-888-388-2460. For any items that are “Fair” or “Poor,” please explain in the comments section.
DO NOT REQUEST CHANGES TO YOUR LIBRARY SERVICE ON THIS FORM—CALL US AT 1-888-388-2460!

1. How frequently do you visit, call, or contact the library?
   Daily                        Weekly                        Monthly
   Annually                     Never

2. Do you own a personal computer?
   Yes                         No

3. Do you have access to and use the Internet?
   Yes                         No

4. Do you order books using our online (internet) catalog?
   Yes                         No

5. How has the library service been valuable to you? (circle as many as apply)
   Companionship            Educational            Personal Growth
   Recreational Reading    Cultural Information
   Religious

6. How did you originally hear about the library?
   Friend                         Relative                        Doctor
   Social Worker                  Rehab Counselor Librarian

Other: __________________________

Please rate your satisfaction with the following aspects of our service (for answers of “fair” or “poor,” please explain in the Comments area):
7. Book titles we select for you
   Excellent       Very Good       Good       Fair       Poor

8. Number of books we send to you
   Excellent       Very Good       Good       Fair       Poor

9. Speed with which we get books to you
   Excellent       Very Good       Good       Fair       Poor

10. Completeness and condition of the books you receive
    Excellent       Very Good       Good       Fair       Poor

11. Quality of the equipment we have loaned you
    Excellent       Very Good       Good       Fair       Poor

12. Ease of contacting us
    Excellent       Very Good       Good       Fair       Poor

13. The *Tar Heel Talk* newsletter
    Excellent       Very Good       Good       Fair       Poor

14. What types of articles would you like to read in the *Tar Heel Talk* newsletter?
__________________________________________
__________________________________________
__________________________________________
__________________________________________
__________________________________________
15. Courtesy of library staff

Excellent  Very Good  Good  Fair  Poor

16. Overall rating of NCLBPH services

Excellent  Very Good  Good  Fair  Poor

17. Do you own a DVD Player and/or a VCR?

Yes  No

18. Have you registered to use the BARD (NLS Braille and Audio Reading Download) website?

Yes  No

19. If you have registered to use BARD, have you downloaded a book?

Yes  No

20. What types of library programs would you be interested in attending? Please describe.

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

COMMENTS AND SUGGESTIONS:
(PLEASE DON'T REQUEST CHANGES TO YOUR SERVICE HERE)

Mail to:
ATTN: PATRON SURVEY
DEPARTMENT OF CULTURAL RESOURCES
STATE LIBRARY OF NORTH CAROLINA
LIBRARY FOR THE BLIND & PHYSICALLY HANDICAPPED
1841 CAPITAL BLVD.
Escaping the Ordinary

Congratulations to our top summer adult reader, Alesia McBrayer, who read 324 books, and to our juvenile top reader, Travis Kitchen, who read 63. The second place adult winner is Karen Reynolds, while our second place juvenile reader is Valari Rios. Deanna Demel (adult) and Ryan Terry (juvenile) were our third place winners. Thanks to all our participants who have made our Summer Reading Program a success.

All total, the adults and kids read a combined total of 3364 books! Every adult who read at least 10 books and every child who read at least 5 books receives a small prize. The top three winners in both the adult and child categories received gift cards.

Our juvenile patrons enjoyed a visit from the Winston-Salem bomb squad to celebrate the program. Corporal Angela Swaim showed off their bomb disposal robot, and kids got to examine it, along with many type of disarmed explosive devices.

Adults also enjoyed the Literary Trails of Eastern North Carolina program, with Georgann Eubanks at NC Museum of History.

The Android App is Here!

The Android BARD mobile app has finally arrived! It was released to the public in June, and is now available on the Google Play store.

It requires Android 4.1 or newer to run. Users must have an active BARD account to use the app. The Bard mobile app provides access to talking books from the NLS Braille and Audio Reading Download (BARD). BARD contains nearly 65k books, magazines and braille music scores, with new titles added daily. The link below will take
you to the app page:

Tips for Better Service
Please be sure to return cartridges in the container that matches the book or magazine. This helps speed up the check-in process and ensures that others can get the right book as quickly as possible.

DESCRIPTIVE VIDEO SERVICE
Our Descriptive Video Service (DVS) is made possible by the State Library of North Carolina and the Friends of the Library for the Blind and Physically Handicapped. DVS movies have a voice describing actions, characteristics, and dress of the actors as well as details of the scenery or setting. This descriptive voice speaks during the time when there is no dialogue. These videos and movie discs can be enjoyed by everyone, both sighted and visually impaired. Our videos and movie discs play on ordinary VCRs, DVD players, and televisions. The library does not loan or repair video equipment.

Currently, we have over 500 videos in our collection, including older and contemporary titles, as well as titles for children.

You must be an active library patron to join the DVS club. There is a onetime membership fee of $20; however, if you lose or damage a movie, you will need to join again by paying another $20. All movies go through the mail Free Matter for the Blind. Individuals may borrow one movie at a time; institutions may borrow up to three. The loan period is three weeks.

When we receive your membership form and fee, we will send you a catalog of DVS titles, which you may use to order movies. The library staff doesn't make movie selections for you; it is your
responsibility to ensure that the library has a list of requests. You may send your requests by mail, or phone in up to 12 at a time on our toll-free line at 1-888-388-2460. You may send as many requests as you like, but we can’t send the movies in any particular order or guarantee a specific time when they will be sent. Please order your movies by catalog number. As we receive a returned movie in the mail, we will send another. Please remember that we only send another movie if you have requests on file, and if your requests are available. As new titles are added to the collection, they will be listed in the library’s newsletter, *Tar Heel Talk*. We update the catalog every two years. If you have questions about the DVS program, call us at 1-888-388-2460. If you would like to subscribe to the program, complete the following form.

**Descriptive Video Membership Form**

Join Today! Complete the form, make your first DVS selections from the list below, and mail to our address on the back of this form.

Name____________________________________________________

Address__________________________________________________

Phone_(___)__________________

*Return form in envelope with check for $20, payable to FNCLBPH*

Please send my catalog in the following format:

_____ Large Print  _____ Braille

**Descriptive Video Order Form**

Listed below are recently added Movie Disc titles. To order, check the space beside your selection(s). If you already are a DVS member and don’t need to include a check, remove this page and add your information. Fold in half so NCLBPH’s address shows, tape it, and mail to us. No postage required.

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Address__________________________________________________
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**Library Closing Dates**

Veterans Day  
Wednesday, November 11, 2015

Thanksgiving  
Thursday- Friday, November 26-27

Christmas  
Thursday - Friday, December 24-25
Come Get Something Noble Today!

NOBLE (North Carolina BARD Local) is a service similar to BARD but for locally produced digital braille and digital talking books and magazines available for download. Digital talking books and digital braille volumes will be added quarterly as they become available. All digital talking books available from NOBLE are produced in a format that can only be read on an NLS approved player. Just like BARD, downloaded audio files are zipped and need to be unzipped onto a flash drive to play.

The following locally produced Digital Books are available for download:

*My Mother's Restaurant*

Domenic Vento finds his dream wife in Rome and brings her to America. When he dies seven years later in the midst of the Great Depression, she must bring up their children on her own. Armed with intense determination and unconventional wits, she faces hard economic times and a domineering father to prove she is capable of meeting this momentous task.

DBX01229 by Sylvia Perkins.
Reading Time 2 hours 5 minutes
**Victims: a True Story of the Civil War**

This is the story of the Madison County Massacre. In 1863 Confederate officials rounded up and shot a number of civilians in this North Carolina mountain county. It is an encounter with man’s capacity to commit atrocity, with the power of war to shake a community, with the enduring ability of ordinary people to overcome the battering forces of history.

DBX00998 by Phillip Shaw Paludan
Reading Time 6 hours 15 minutes

Library Patrons Please Note: This newsletter is available in braille and on digital cartridge. If you would like to receive this publication in braille or digital cartridge, mark the appropriate box below and return the form to the library or call us toll-free at 1-888-388-2460.

Digital Cartridge Braille

A total of 11,500 copies of this publication were printed at a cost not exceeding $1700 or approximately $0.14 per copy. Funding for the issue is being provided by the Friends of the Library for the Blind and Physically Handicapped.

Please note any change of address