VISION
Libraries help North Carolinians live more abundant and purposeful lives.

MISSION
The State Library of North Carolina provides exceptional library service and exceptional service to libraries.
Goal 1

ACCESS

Enrich the lives of North Carolinians through access to information resources
GOAL 1

Equity

1. Support communities in need.
   a. Identify and assess communities in need.
   b. Develop programs and resources to support these communities.

2. Determine unserved and underserved populations.
   a. Identify and assess barriers to access.
   b. Develop and implement solutions.

3. Reflect multiple perspectives.
   a. Create and expand collections for diverse communities.
   b. Develop capacity for services and programs for diverse communities.

Information Resources

1. Ensure long-term access to information.
   a. Foster sustainability through identification and promotion of best practices for collection management.
   b. Maximize discoverability and use of physical and digital collections.

2. Leverage technology to enhance access to resources.
   a. Promote equitable access to library technologies to improve user experiences.
   b. Support digitization, preservation, and access to digital resources.
   c. Explore emerging technologies.
Goal 2

COMMUNITY

Strengthen communities through exceptional library services
GOAL 2

Engagement
1. Build community through a culture of transparency and open communication.
   a. Review and evaluate existing mechanisms for internal and external communications.
   b. Encourage and support the sharing of skills, knowledge, and best practices.

2. Increase North Carolinians’ awareness of library services and resources.
   a. Promote the value and relevance of libraries and the benefits they provide to the people of North Carolina.
   b. Promote the State Library of North Carolina’s services throughout the state.

Partnerships
1. Foster mutually beneficial relationships with organizations to support North Carolina’s communities.
   a. Identify shared services, platforms, and mechanisms for collaboration with public, private, and government organizations.
   b. Work with libraries throughout the state to help grow their capacity to serve their communities.
   c. Create opportunities for cross-sectional and cross-functional work.
Goal 3

EDUCATION

Inspire and support literacy and lifelong learning for all North Carolinians
GOAL 3

Literacy and Lifelong Learning

1. Support the development of resources and programs that help North Carolinians lead more abundant and purposeful lives.
   a. Explore new ways of offering literacy and lifelong learning opportunities to improve accessibility.
   b. Support the development of resources and programs that help North Carolinians prepare for the future.
   c. Develop opportunities to improve literacy outcomes in communities.
   d. Develop opportunities to improve the health and social well-being of communities.
   e. Identify and provide training for emerging technologies.

Capacity

1. Enhance the ability of the State Library to provide relevant and innovative library services.
   a. Provide access to professional development opportunities for State Library Staff.
   b. Explore new and emerging trends, topics, and technologies in the library profession.
   c. Foster a culture of innovation.

2. Enhance the ability of local libraries to serve their communities.
   a. Identify and provide access to opportunities for library staff development.
   b. Provide a forum for sharing of best practices among North Carolina libraries.
VALUES

Collaboration
*We believe in partnering with others to better achieve our goals.*

Communication
*We believe in transparency and open communication.*

Diversity
*We believe in celebrating traditions, heritage, and experiences of all people.*

Equity
*We believe in providing equitable access to all people.*

Stewardship
*We believe in managing resources in a responsible manner.*
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The State Library of North Carolina is a division of the N.C. Department of Natural and Cultural Resources