SEPTEMBER 2017
MONTHLY REPORT

CATALYST FOR EXCEPTIONAL LIBRARY SERVICES
Around the State

Connecting in North Carolina and DC
State Librarian Cal Shepard and Adult Services Consultant Jeffrey Hamilton attended the Homework Gap Convening sponsored by the NC Broadband Infrastructure Office on September 13th. On the same day Cal also attended the 125th Anniversary celebration for UNC-G held at the Jackson Library.

Lauren Clossey and Amanda Johnson, LD Consultants, attended the National Book Festival in Washington, D.C. over the Labor Day weekend. They represented North Carolina at the Pavilion of States. The Festival welcomed over 100,000 visitors and featured numerous distinguished authors. North Carolina highlighted the book “Anybody Shining” by Frances O’Roark Dowell.

Public Library Staff enjoyed a two-part webinar series entitled, Designing and Implementing Effective Surveys with Emily Daly and Joyce Chapman of Duke University Libraries and hosted by Amanda Johnson. Comments from the workshop included, “The presenters were remarkable - well organized, engaged, and loaded with great knowledge and expertise.”
Around the State

GHL Pop-Up at Bluegrass Festival
Government & Heritage Library provided a Pop-Up Library at the World of Bluegrass festival in downtown Raleigh on September 30th. Several people stopped by and received library cards! Krista Sorenson, Digital Projects Librarian and Rebecca Hyman, Education and Outreach Librarian hosted the Pop-Up at the City of Raleigh Museum.

Volunteer of the Year Award
The Library for the Blind and Physically Handicapped, celebrated our 2017 Volunteer Recognition event with a luncheon at the NC State McKimmon Center. The event recognized the 3,868 hours of service provided by volunteers in FY 201-17. Staci Meyer represented the DNCR administration and presented the Governors’ Awards. The Volunteer of the Year award was presented to Nancy Campanile by our Volunteer Coordinator, Margaret Evans. Funding for the event was provided by the Friends of the Library. View more fabulous photos from this event here.
Staff Out and About

Connecting in Baltimore, Texas, and NC

Amanda Johnson, Data Analysis & Communications Consultant attended the Measures that Matter Data Summit on September 19-20 in Baltimore, Maryland. She joined State Directors from COSLA as well as other State Data Coordinators. The Data Summit represents the largest interaction with a broad group of stakeholders yet and hopefully is only the beginning of collaborative activity that will propel all of us forward.

Library Development Consultants, Government & Heritage Library Staff, and Library for the Blind and Physically Handicapped Staff hosted nine new Public Library Directors in Raleigh for a two-day orientation. New Directors were introduced to North Carolina rules and statutes, State Library services, and resources. Michelle Underhill, Government & Heritage Library Director, is shown here providing a tour of the State Library and explaining State resources.

Kelly Agan, Digital Projects Librarian, presented on NCpedia as part of a panel discussion of online encyclopedias at the American Association for State and Local History conference in Austin, Texas.

Beth Hayden and Rebecca Hyman from the Government & Heritage Library did a workshop at Humana Health and Wellness Center on “Getting Started with Genealogy and Family History Research.”
Highlights

GHL Welcomes Fifth Grade Class
Denise Jones and Jennifer Davidson did a tour of the Government & Heritage Library for 5th graders from Chesterbrook Academy. The students were especially interested in the newspapers, journals, and genealogy resources. Here are some thank you letters from the students.
What’s New?

NEW Books in GHL Collection

Fifty-eight lonely men: Southern Federal Judges and School Desegregation
Ashamed to Die: Silence, Denial, and the AIDS Epidemic in the South
Conservative Bias: How Jesse Helms Pioneered the rise of Right-Wing media and realigned the Republican Party
Deep River Coalfield: Two Hundred years of mining in Chatham County, North Carolina
Green Cathedrals: The Ultimate Celebration of Major League and Negro League Ballparks
Implosion: the Secret History of the Lumbee Indians of Robeson County North Carolina
Memories of Thompson Orphanage: Charlotte, North Carolina
Reaching the Mountaintop of the Academy: Personal Narratives, Advice and Strategies From Black Distinguished and Endowed Professors
Southern Water, Southern Power: How the Politics of Cheap Energy and Water Scarcity Shaped a Region
What’s New?

The NC Cardinal program launched its StudentAccess initiative in September. Johnnie Pippin, NC Cardinal Consultant, spearheaded the project which provides students with easy access to informational and education resources by using their Student ID card, not necessarily their library card. Karen Wallace, Fontana Regional Library Director, reported that their library is extremely happy with the new program. Karen stated that they had their first student, Abigail Wright to come into the library to checkout items under the new program. She was holding one of the project informational bookmarks.

April Durrence, NC Cardinal Training Specialist, produced two new online NC Cardinal training webinars. Topics included “Evergreen Reports Overview” and “Hopeless Holds”. One of the presenters mentioned that April was a “tremendous help!”

Abigail Wright checking out book at Fontana Regional Library through the StudentAccess program.
Upcoming Events

October 26: How to Find and Hire Magical People
Lauren Clossey, Library Development Consultant has brought back, by popular demand, last year’s LD workshop, “How to Find and Hire Magical People” with John Formica. The workshop will be held in New Hanover County on October 26th. John is a leading authority on tourism, hospitality and service industries, and quickly becoming a highly sought after internationally known keynote speaker, business and team trainer.

November 16-17: Meaningful Measurement Workshop
Amanda Johnson, Library Development Consultant, happily announces the second Meaningful Measurement Workshop. This workshop helps public library staff build evaluation and assessment skills, plan meaningful evaluations of library services and communicate data and evaluations with stakeholders. Featured speakers include:

Robert Burgin
President,
RB Software & Consulting

Elizabeth Hayden
Data and Statistics Librarian, N.C. Government & Heritage Library

Megan Wanucha
Coordinator of Instructional Assessment, East Carolina University

Brian Strum
Associate Professor, UNC School of Information and Library Science

John Raynor
Business Research Services Librarian, High Point University

Amanda Johnson
Data Analysis Consultant, State Library of North Carolina
Upcoming Events

**October 27: Extended Hours at GHL**
N.C. Government & Heritage Library and the State Archives of North Carolina will be open until 8:00 PM on Friday, October 27th! Kick off your Halloween weekend by researching your roots or learning something new about North Carolina!

**November 4: Virtual Family History Fair**
The North Carolina Virtual Family History Fair is November 4th, from 10 AM - 2 PM. View online or attend a viewing party at one of 16 libraries around the state! We will kick things off with “Local Collections and Records for Family and Local History”. In this session you will learn how local government records, county abstracts, family histories, and other resources can help in your research. See the full schedule and live stream details here.
Compliments + Kudos!

“Great Work, Johnnie! and thank you, Johnnie, for all your hard work on this project.” These were just some of the comments received for Johnnie Pippin, NC Cardinal Consultant, on his work with the StudentAccess project.

To Government & Heritage Library staff: “Wonderful resources - but your best resource is your staff! They are all pleasant and extremely helpful. I’ll be back! Thank you!” - Myrtle Beach 9/1/17

A Day in the Life of Librarians at GHL:

“Lisa was helping a patron and asked me [about finding statutes] from the 1800’s. I pulled some statutes, but I couldn’t find all the years she needed, so I contacted Steve. He responded quickly and gave me the title of a book in the reference collection that had all of the statutes. While I was looking for the book, Lisa helped her find a bunch of other information.

I pulled the book and it was exactly what she needed. I [searched] the catalog again to see if there was a copy that could circulate. There were two copies in the circulating collection, [so I pulled] a copy for her.

The patron is a NC resident, so I told her she could apply for a library card and check out the circulating copy. She was so happy she hugged me and almost started crying. She said that her project was very important to her, and that working with people that were really good at their jobs and were helpful meant the world to her.

This reference interaction was a real team effort! I was in the right place to get the complement and the hug, but Lisa and Steve did most of the work. This is why I love working in a library, we can really make a difference in someone’s day.” - Jennifer Davidson

Jennifer Davidson, Head of Content Management and Access; Steve Case, Collection Development Librarian, and Lisa Sisco, Reference Librarian
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About the State Library

Established in 1812, the State Library of North Carolina is the catalyst for exceptional library services in North Carolina. We are the principal library of state government; we build the capacity of all libraries; and we develop and support access to specialized collections for the people of North Carolina.

The State Library is part of the Department of Natural and Cultural Resources and is currently made up of three parts:

**N.C. Government & Heritage Library (GHL)**
Provides print and digital information about North Carolina, as well as history, government, genealogy, and statistical research expertise.

**Library Development (LD)**
Supports libraries throughout the state, through innovative programs and services, to help them meet the needs of their communities.

**Library for the Blind & Physically Handicapped (LBPH)**
Serves blind and physically handicapped readers, through a wide range of books and magazines in print, braille, and audio formats.
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