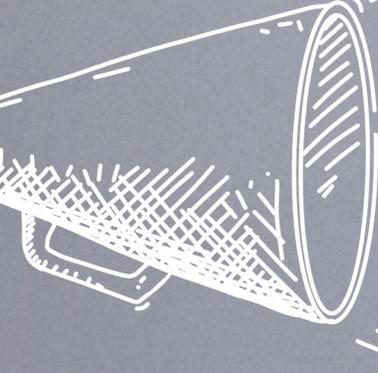


OCTOBER 2017
MONTHLY
REPORT



CATALYST FOR EXCEPTIONAL LIBRARY SERVICES



ATTENTION NC RESIDENTS

NOW YOU CAN GET A N.C. GOVERNMENT & HERITAGE LIBRARY CARD

woohoo!

What's New

Headlines! NC Residents may get a Government & Heritage Library card!

The fact that NC residents may now obtain a library card and check materials out from the NC Government & Heritage Library was featured in several news sources! An article published by the NC Insider was included in the Raleigh News & Observer and the Greenville Reflector. Subsequent stories were done by the Sylva Herald and North Carolina Public Radio. View our story at these sources: [News & Observer](#), [Reflector](#), [Sylva Herald](#), and [NC Insider](#).

New cards by the numbers

Since the Government & Heritage Library began issuing library cards to NC residents on September 1st, we have issued 176! (34 in September and 142 in October.)

Getting Started in Genealogy Classes

Our first "Getting Started in Genealogy" class from the Government & Heritage Library was on Wednesday, October 25th. A repeat of the class took place on Wednesday, November 8th. In response to frequent requests from visitors for information about how to start their family history research, this class shares tips on just that! Classes are 45 minutes and held the 2nd Wednesday of each month at 9:00 AM. The next class is Wednesday, December 13th. There is no need to pre register, just come in and grab a seat! For more information click [here](#)



A Behind the Scenes Look at GHL Director Michelle Underhill for the NC Insider video.

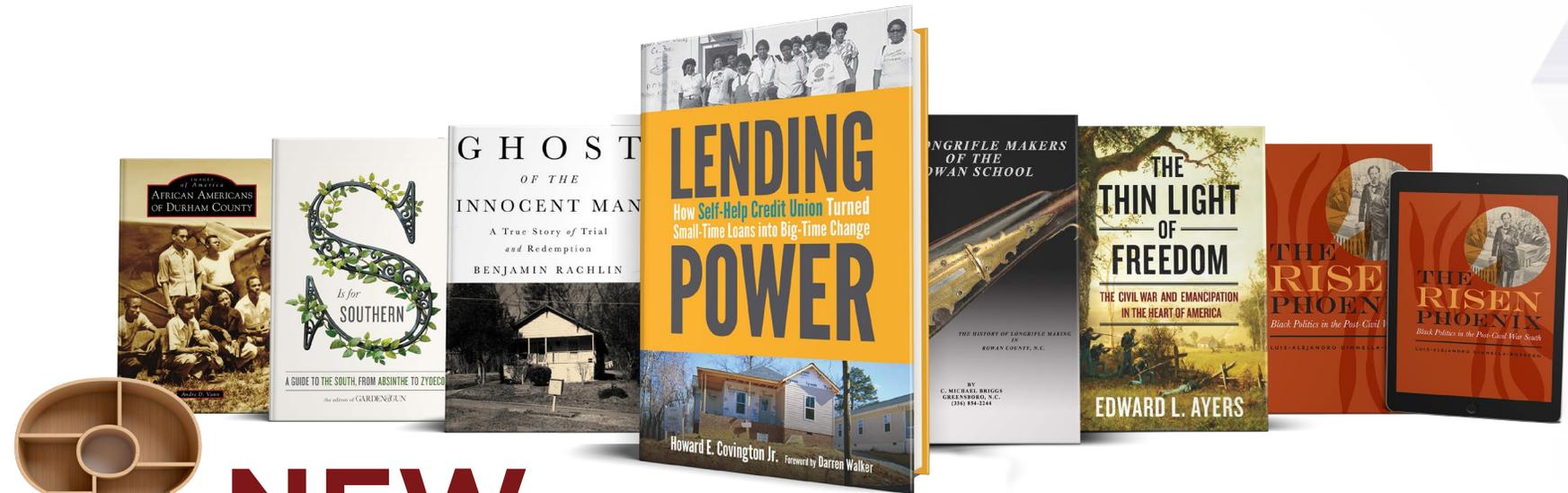


Vickie Young receiving her GHL library card. Vickie is president of the NC Genealogical Society and a regular researcher at the Government & Heritage Library



Kay Tillotson, Genealogy Reference Librarian teaching the Genealogy Class.

What's New?



NEW and Noteworthy Highlights from the GHL collection

These are a sampling of new items in the GHL collection.

African Americans of Durham County

S is for Southern: a guide to the South, from Absinthe to Zydeco

Ghost of the innocent man: a true story of trial and redemption

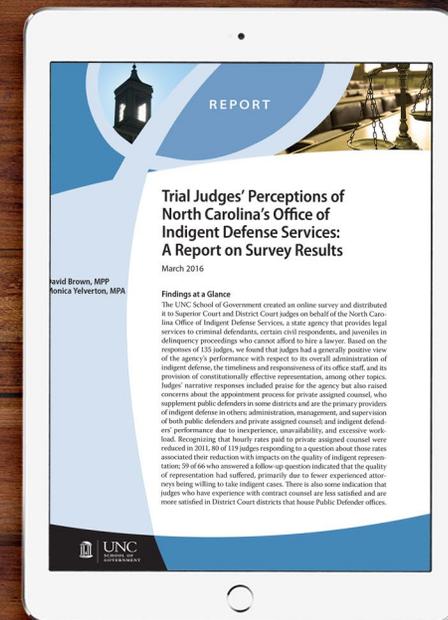
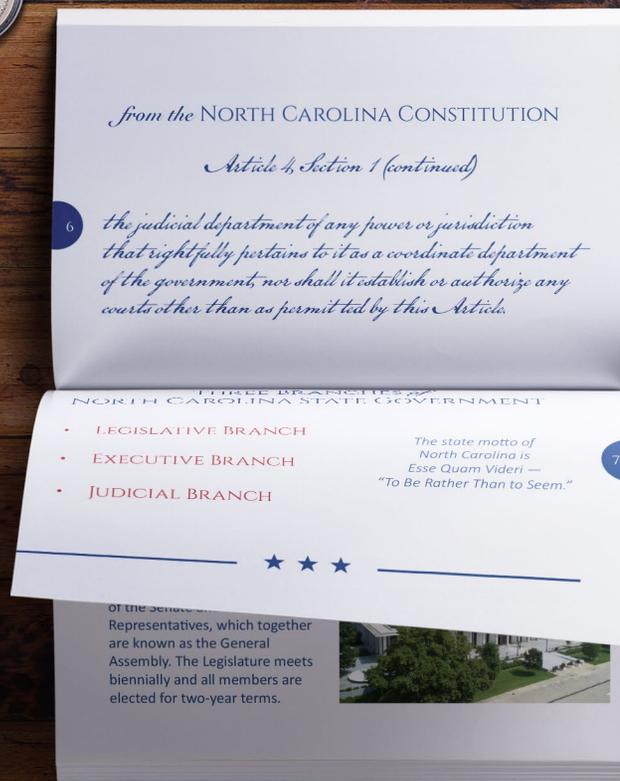
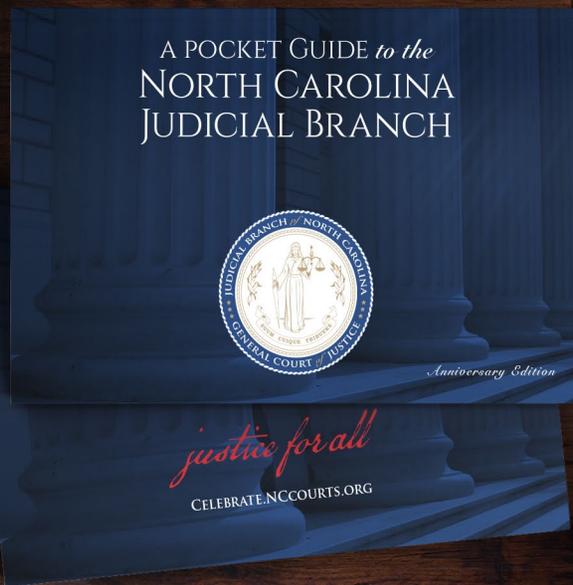
Lending power: how Self-Help Credit Union turned small-time loans into big-time change

Break every yoke: the North Carolina Manumission Society, 1816-1834

Longrifle Makers series (Mecklenburg School, Rowan School, Guilford County)

The Thin Light of Freedom: the Civil War and Emancipation in the heart of America

The Risen Phoenix: black politics in the Post-Civil War South



Notable NEW State Publications from the GHL collection

Pocket guide to the North Carolina Judicial Branch

Trial Judges' Perceptions of North Carolina Office of Indigent Defense Services: A Report on Survey Results

Explore more government publications in our collection [here](#).

Around the State

NC Cardinal News

Libraries Joining NC Cardinal

NC Cardinal Consultant, Johnnie Pippin and NC Cardinal Director, Benjamin Murphy, began the process to bring in two more library systems into NC Cardinal – Vance and Polk County Library Systems. With the addition of Vance and Polk, there will now be 164 branches within NC Cardinal, representing 43% of the State’s library branches.

New NC Cardinal Trainings

Public Libraries are now assisting the NC Cardinal staff with patron training on NC Cardinal. The Cleveland County Public Library Staff, especially Sarah Ross, recently produced a quick video for patrons on “How to Manage Your Library Account Online”. You can watch the three minute video [here](#).

Lise Keppler from Forsyth County Public Library also developed an NC Cardinal youtube video. This video titled, “Hopeless Holds in Evergreen” is targeted for Library Staff and can be viewed [here](#).



Farmville Public Library

The Farmville Public Library was one of many libraries that brought patrons in for some holiday fun. Farmville turned their library into a “haunted” library and it was a huge success! They received comments, for example, that “it was the star of Farmville’s Hometown Halloween event”. David Miller, Farmville Public Library Director, estimated that 1,500 people went through the library haunted house.

Staff Out and About - NCLA 2017

North Carolina Library Association Conference Winston-Salem, NC October 17-20

Librarians from the State Library attended and presented at NCLA. These are the sessions our staff presented.

“Present Like a Pro!” [Pre-Conference] with Lauren Clossey and Jennifer Hanft: This workshop gave attendees tools to sharpen their presentation skills. Attendees learned about presentation technology, increasing audience engagement, tips & tricks, and more. Stay tuned for other opportunities to take this workshop.

“Learning to Use Edge” [Pre-Conference] with Lauren Clossey, Amanda Johnson, and Tanya Prokrym This workshop explored how the Edge toolkit can help public libraries identify and plan for technology needs and communicate how library technology is impacting their communities.

“Using Edge: Tips, Tricks and What’s Next” with Lauren Clossey and Amanda Johnson This session shared success stories as well as tips and tricks on using Edge with both internal and external stakeholders.

“Serving the Print Disabled in Public Libraries” with Catherine Rubin, Craig Hayward, Clint Exum, and Joshua Berkov: The team explored strategies for serving this population; the latest technologies for reading accessibility, and; tailoring outreach, programs, collection development, and customer services to these populations. Participants also learned how NC Library for the Blind & Physically Handicapped helps public libraries and those with print disabilities statewide. You can access their presentation slides [here](#).



Lauren
Clossey



Jennifer
Hanft



Amanda
Johnson



Tanya
Prokrym



Catherine
Rubin



Craig
Hayward



Clint
Exum



Joshua
Berkov

Staff Out and About - NCLA 2017

North Carolina Library Association Conference Winston-Salem, NC October 17-20

“EverythingNC” with Jennifer Davison and Jennifer Hanft: The Jennifer duo presented a sampler of North Carolina resources and services you can explore in the NC Government & Heritage Library. You can download their presentation [here](#).

“Genealogy for Non-Genealogists.” with Elizabeth Hayden: Participants gained basic knowledge to assist family historians. Beth discussed resources that will support and enrich a patron’s experience. You can download the presentation [here](#).

“LSTA Grants Help Libraries Innovate & Collaborate” with Timothy Owens: Timothy presented the best way to develop ideas for grant projects and shared tips for crafting a successful application. You can download his [presentation](#) and [handouts](#).

“Resource Sharing Across the State” with Johnnie Pippin, Catherine Prince, April Durrence, and Benjamin Murphy: This poster session discussed the resource sharing aspect of NC Cardinal and what the consortium is doing today and considering for the future.

“Case Studies from Academic and Public Libraries “Data Migration” with Benjamin Murphy and Catherine Prince: This session shared what libraries can expect when migrating to the consortium. The team also discussed post-migration, review, training, and support

“State Library Update” with Cal Shepard: Cal discussed the most recent developments at the State Library of North Carolina including, exciting new projects, activities and opportunities, and; upcoming events.



Jennifer Hanft and Jennifer Davison at NCLA



Elizabeth Hayden



Timothy Owens



Johnnie Pippin



Catherine Prince



April Durrence



Benjamin Murphy



Cal Shepard



Staff Out and About - NCLA 2017

North Carolina Library Association Conference Winston-Salem, NC October 17-20

“State Library - North Carolina’s digital landscape: Today and tomorrow” with Michelle Underhill: Michelle co-presented with Lisa Gregory from the North Carolina Digital Heritage Center on opportunities for libraries and archives to innovate, collaborate and celebrate via digital initiatives, now and into the future! The session also discussed current and future priorities for North Carolina’s institutions as they concern digital initiatives. You can download the presentation [here](#).



Michelle
Underhill



Lisa
Gregory



L: State Library booth at NCLA R: Cal Shepard and attendees at evening reception at Forsyth County Library.



Click [here](#) to view more photos from the NCLA conference.

Staff Out and About

Librarians from the State Library of North Carolina attended and presented at several conferences this October!

Connecting in NC, DC, TN, and SC

Jeffrey Hamilton, Adult Services Consultant, attended the Federal e-Rate workshop in Washington, D.C. Jeffrey and Tanya Prokrym, Library Development Director, provided a presentation to the BHM Regional Library Board on "How to Hire a Library Director". A presentation on the roles and responsibilities of Library Boards was also provided to the Belhaven Friends of the Library and the Belhaven Advisory Board, both a part of BHM Regional, in Belhaven, NC.

Lauren Clossey, Continuing Education Consultant, hosted the workshop "How to Find and Hire Magical People" to library staff around the State. This workshop was presented by John Formica, a leading authority in the service industries. You can view his [website](#) to learn more about his services.

Amanda Johnson, Data Analysis & Communications Consultant, hosted and provided regional training on Project Outcome for library staff across the State. The workshop was in High Point, NC and focused upon the planning process for implementing outcome measurement using Project Outcome tools. Attendees learned how to deploy Project Outcome standardized outcome surveys in their libraries, collect and use resulting data, and leverage the Project's support network to ensure successful adoption of programs.

Jasmine Rockwell, our new Youth Services Consultant, met with Youth Services staff in Scotland County as well as her counterpart at the South Carolina State Library.

Cal Shepard attended the Chief Officers of State Library Agencies (COSLA) Fall meeting in Nashville, TN.

Staff Out and About and Upcoming Events

State Library staff attended and presented at several conferences this October!

NC Rehabilitation Association GREAT Conference Wilmington, NC, October 18-20th.
Gina Powell, Outreach and Volunteer Services Librarian at NCLBPH presented on Library Services and an introduction to the BARD service.

“Hidden Histories: North Carolina and World War I Teaching Scholars” October 7th.
Kelly Agan and Rebecca Hyman presented resources available from the Government & Heritage Library at this workshop. Other Workshop partners included NC Museum of History, Carolina K-12, and the College of Education at NCSU.



NC School Library Media Association Conference, Winston-Salem, NC. Staff from the Government & Heritage Library presented at this conference. Kelly Agan and Andrea Green presented “NC Primary Source Avengers Bootcamp: Finding NC digital primary sources for our classroom.” Jennifer Hanft and Rebecca Hyman presented “Become a Digital Research Ninja!”

Coming Soon

Check out these great learning opportunities for library staff.

November 16 and 17: “Meaningful Measurements” workshop which is a hands-on interactive event to gain confidence and skills in communicating evaluation results with stakeholders. This workshop will be in Raleigh, NC

December 4, 11: “Basic Book Repair with Craig Fansler” This event will be held at Hickory Public Library and Chapel Hill Public Library.



Compliments + Kudos!



Catherine Prince

To Catherine Prince

"I wanted to thank you for your help. I found the template and was able to create a new report from it that included all the branches. Eureka! It appears to have worked just fine. Again, THANK YOU! It was very kind of you to take the time to listen to my problem and adjust the report to suit my needs for our monthly stats report."

- *From Lesley Mason, Caldwell County Library Director*



Rebecca Hyman

To Rebecca Hyman and Jennifer Hanft

Regarding the "Become a Digital Research Ninja!" workshop session: "It was great and very informative." "Loved all the resources provided and the ease of use."

- *NC School Library Media Association Conference Participant*



Jennifer Hanft



8 TOP BLOG POSTS

STATE LIBRARY

OCTOBER 2017

Government & Heritage Library Blog

Genealogy Classes 113 views

Streaming Tips for the Virtual Family History Fair 179 views

Library Development Blog

Monthly Report: September 2017 242 views

Free Training: October 2017 164 views

Meaningful Measurement Workshop 138 views

Library for the Blind & Physically Handicapped Blog

10 Most Wanted Books October 2017 29 views

10 Most Wanted Books September 2017 25 views

Did You Know - The NCLBPH Patron Handbook 17 views



About the State Library

Established in 1812, the State Library of North Carolina is the catalyst for exceptional library services in North Carolina. We are the principal library of state government; we build the capacity of all libraries; and we develop and support access to specialized collections for the people of North Carolina.

The State Library is part of the Department of Natural and Cultural Resources and is currently made up of three parts:

N.C. Government & Heritage Library (GHL)

Provides print and digital information about North Carolina, as well as history, government, genealogy, and statistical research expertise.

Library Development (LD)

Supports libraries throughout the state, through innovative programs and services, to help them meet the needs of their communities.

Library for the Blind & Physically Handicapped (LBPH)

Serves blind and physically handicapped readers, through a wide range of books and magazines in print, braille, and audio formats.



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