

State Library Report

December 2013

Activities / Accomplishments

Rachel Trent began work as the Digital Collections Manager on December 19, 2013.

Lanny Parker, Collections Management Librarian at the Library for the Blind and Physically Handicapped (LBPH) retired on December 31. He truly made his mark on the library, overseeing the successful transition from analog to digital audio book service and helping establish the digital magazine service.

Library Development (LD) staff closed out the annual Continuing Education Survey that was made available to staff from all types of libraries in the state. They received 850 responses and are working on collating the data.

GHL staff posted 20 new posts to the GHL Blog, including the new ***Test your knowledge of NC crime history with our new trivia quiz!*** <http://statelibrarync.org/news/2013/12/test-your-knowledge-of-nc-crime-history/>, genealogy research tips, state documents, educational resources online, new library acquisitions, and the new weekly *NC County of the Week*. (HINT: Answers to all questions in the NC Crime trivia quiz may be found in NCpedia!).

GHL launched its “NC County of the Week” campaign on its social media sites (Facebook, Twitter, Pinterest). The posts include county information that can be found in State Library research resources such as the NCpedia. Rebecca Hyman announced the launch at the DCR-wide PIO meeting and other divisions were very interested in sharing the information with their constituents as well and will be using the *ncotw#* (hashtag) on their sites.

Beth Haden hosted two training sessions on NC Live Basics for a total of 24 internal State Library and DCR staff on December 2 and 3 in the GHL. The training covered search strategies and updates on new and existing databases.

Kay Tillotson taught a training class on “Finding Female Ancestors” for 11 GHL staff members participating in the library’s Intermediate Level Genealogical Research Training program on December 9.

The NC Family Records Online collection <http://statelibrary.ncdcr.gov/digital/ncfamilyrecords/>, a joint State Library and State Archives collection, was named one of the 75 best State Genealogy websites for 2013 by *Family Tree Magazine*. The collection was previously ranked in this magazine’s list of top websites in 2010. <http://familytreemagazine.com/article/75-best-state-sites-2013>

University students in an undergraduate American History class at NCSU (Professor Susanna Lee) researched and wrote North Carolina topic and biography articles in the style of NCpedia as a class assignment. Fifty-six student articles were submitted to NCpedia for staff review and possible inclusion in NCpedia. If articles meet publication guidelines for subject matter and accuracy, staff will add them to the NCpedia.

Kathleen Kenney was selected to serve as a Digital Public Library of America (DPLA) (<http://dp.la>) Community Representative for North Carolina. In this role, Kathleen will assist in organizing and conducting outreach activities that promote the DPLA and the NC Digital Collections through social media and other means; participate in DPLA events; and represent the DPLA formally as an acknowledged rep and informally through various networks. Kathleen will present information on the DPLA for library users and staff in 2014.

Denise Jones, State Agency Liaison Librarian, secured permission from the NC Wildlife Resources Commission for the State Library to digitize the full run of the *Wildlife in North Carolina* publication (first issue published May 1946) for access through its NC Digital Collections. Staff is excited about the addition of this content to the NCpedia and digitization will commence in 2014.

NCpedia staff, in agreement with UNC Libraries/UNC Department of History, will begin including content from the university's digital collection, "Commemorative Landscapes of North Carolina," in the NCpedia. UNC is interested in broadening the audience for this information about the state's commemorative monuments, shrines, and public art which is currently available through its *Documenting the American South* online collection. NCpedia is an excellent resource for making this content more easily accessible to K-12, community college, and university students and educators.

Staff in the Natural Heritage Program at the NC Department of Natural and Environmental Resources (DENR) will begin adding expert articles about endemic and near-endemic North Carolina plant species to the NCpedia in 2014. In a pilot test, library staff will train Natural Heritage Program staff to create and upload articles and photographs directly into NCpedia. NCpedia staff will review and edit articles as needed. If the pilot is successful, the NCpedia team will solicit more trusted content partners who are interested in adding content directly to the NCpedia.

The GHF will resume participation in the Cataloging Record Distribution Project offered by the Federal Depository Library Program (GPO) and receive catalog records for digital versions of federal government documents held in the GHF collection. This will greatly enhance user access to federal information.

Josh Wilson collaborated with staff at the Digital Public Library of American (DPLA) and UNC to complete work on a search widget for the DPLA site. The widget will enable many more access points to DPLA collections, and therefore, NC Digital Collections.

Rebecca Hyman attended the DCR Education Committee meeting and continued to work on bibliography and glossary for lesson plans.

Rebecca Hyman and Cheryl McLean met with Debbi Blake in the State Archives to plan the schedule for the 2014 Saturday Genealogy Workshops. Dates and tentative topics are:

- February 22 - African American Genealogical Resources
- April 12 - Genealogy of a House (with State Historic Preservation Office staff)
- August 23 - Researching Female Ancestors
- October 25 – Annual Family History Fair.

Steve Case submitted a book review for the journal *NC Libraries of The Forgotten First: B1 and the Integration of the Modern Navy*.

Kevin Kelly, LBPH Circulation Unit Supervisor, tested a new cost-saving and efficiency measure at the Library for the Blind and Physically Handicapped during the month of December. Daily truck runs between the library and the U.S. Post Office were reduced from two to one for book and mail delivery and pick-up. Conducting the mail run in mid-afternoon each day proved quite successful and will continue. Staff continues to prepare and ship outgoing materials to patrons in a timely fashion and has more time now to process returned items in the afternoon for early morning inspection by volunteer workers. Use of the library truck is cut in half, which will lower fuel consumption and hopefully, extend the life of the aging truck.

The Patron processing unit at the LBPH conducted a database cleanup in December and purged withdrawn patrons. 7,000 deceased and withdrawn patrons were removed. The purge should ensure that future patron counts will be more accurate.

The Friends of the Library for the Blind and Physically Handicapped held their final 2013 Board meeting in December. The DCR Memorandum of Agreement for DCR affiliated support groups was presented for Board review and consideration. Final approval is expected at the March 2014 Board meeting.

The Center for the Book in partnership with NC Humanities Council arranged for 2 Let's Talk About It programs in December in Caswell County Library and in Asheville/Buncombe County Library. These 2 programs were the last of the 10 Fall/Winter LTAI program series offered in NC Libraries. The other 8 libraries finished their five-program series in November.

The NC Public Librarian Certification Commission met on December 11, 2013, and processed 52 applications for certification.

On December 16, invitations were sent to 61 NC library directors to participate in the 2014 Statewide Launch of the Edge Initiative and to attend 5 trainings offered across NC in mid-January.

NC Cardinal Consortium

<i># of items circulated via NC Cardinal</i>	473,568
<i># of registered borrowers in Cardinal Library Consortium</i>	857,490

Cumberland County Migration – Cumberland County joined NC Cardinal on December 12th, 2013. Cumberland County added approximately 600,000 items to the NC Cardinal catalog and added 175,000 patrons.

NC Cardinal's catalog record enhancement and De-duplication project completed the first phase of this project. Approximately 16.8% of records were de-duplicated and merged. This is lower than our initial

target and emphasizes that catalog enhancement and de-duplication will need to be a mandatory, iterative process. (perhaps twice/year). Within the next month or so, member library catalogers will be notified and provided with a list of records that could not be merged. These records may have missing ISBNs or mismatching title and ISBN information.

A new NC Cardinal Website, The Nest, was launched. Its purpose is to support staff at Cardinal libraries and give them a place to share information. URL: www.statelibrary.ncdcr.libguides.com/thenest

Continuing Education

Kelly Brannock provided 3 workshops face to face in December - Libguide, LibCal, and NC LIVE Advanced workshops.

December 2013	
# of online page views of the Train Station continuing education portal	2476
# of programs offered face to face	3
# of participants to our in person training	62

Lori Special has connected with two new partners : Our Children's Place (OCP) is a private nonprofit agency committed to providing educational resources, support and advocacy for children of incarcerated parents. It strives to be the leading North Carolina advocate and educational resource focused on these children. The North Carolina Museum of Natural Sciences. She is working with them on distance science programming that corresponds with the 2014 Summer Reading Program theme which is science-related.

Raye Oldham submitted the Library Services and Technology Act (LSTA) Financial Status Report to the Institute of Museum and Library Services (IMLS) – on time, and believes the State Library has met our Maintenance of Effort requirement but we’re waiting for the official word! 😊😊😊

The LSTA Advisory Committee met in a conference call to discuss and make recommendations regarding the Letters of Intent received from libraries for (large-scale) project grants. Twelve of the thirteen letters of intent have been approved to make a formal project grant application.

Jennifer Pratt presented the State Library Update at the winter meeting of the North Carolina Public Library Directors Association.

Nick Graham, Stephanie Williams and Lisa Gregory of the NC Digital Heritage Center attended the December Library Development meeting. The purpose of the meeting was to brainstorm ways the two groups can collaborate in the future.

Library Development staff travelled to Kings Mountain for two workdays to help public library staff re-barcode and tag their entire collection. The local newspaper covered the project in a news story, the staff enjoyed the actual “library work”, and state library staff gained a better understanding of the work involved in preparing a library for improved technologies.

Notable Statistics

Collected by the Government & Heritage Library (DIMP)

2013 top viewed State Library of North Carolina's website webpages, excluding *NC Digital Collections*

1. State Library of North Carolina home page: <http://statelibrary.ncdcr.gov/>
2. Library-Related Job Openings in NC: <http://statelibrary.ncdcr.gov/ld/jobs.html>
3. Genealogy Research: <http://statelibrary.ncdcr.gov/ghl/resources/genealogy.html>
4. NC Library for the Blind & Physically Handicapped: <http://statelibrary.ncdcr.gov/lbph/>
5. Family History: ExploreNC Theme page: <http://statelibrary.ncdcr.gov/ghl/themes/october.html>

2013 top viewed *NC Digital Collections* items:

1. North Carolina Historical Review
<http://cdm16062.contentdm.oclc.org/cdm/ref/collection/p16062coll9/id/4207>
2. Marriage and death notices from Raleigh register and North Carolina state gazette, 1888 - 1893
<http://cdm16062.contentdm.oclc.org/cdm/compoundobject/collection/p15012coll1/id/1631/rec/1>
3. Directory of the state and county officials of North Carolina
<http://cdm16062.contentdm.oclc.org/cdm/ref/collection/p249901coll22/id/76613>
4. North Carolina Indians
<http://cdm16062.contentdm.oclc.org/cdm/ref/collection/p249901coll22/id/76866>
5. Marriage and death notices from Raleigh register and North Carolina state gazette, 1826 - 1845
<http://cdm16062.contentdm.oclc.org/cdm/compoundobject/collection/p15012coll1/id/2664/rec/6>

2013 top viewed *NCpedia* articles:

1. “Lumbee Indians Face the Ku Klux Klan,” 1958, UNC Libraries series *This Month in North Carolina History*. <http://ncpedia.org/history/20th-Century/lumbee-face-klan>
2. “Women in the 1920s in North Carolina” (*Tar Heel Junior Historian* magazine)
<http://ncpedia.org/history/20th-Century/1920s-women>
3. “Outfitting an American Revolutionary Soldier” (*Tar Heel Junior Historian* magazine)
<http://ncpedia.org/history/usrevolution/soldiers>
4. “WWI: Technology and the Weapons of War” (*Tar Heel Junior Historian* magazine)
<http://ncpedia.org/wwi-technology-and-weapons-war>
5. “Historically Black Colleges and Universities (HBCUs) in North Carolina”
<http://ncpedia.org/education/hbcu>

2013 top viewed GHL Blog posts (Government & Heritage Library):

1. Think you know NC? Quiz
<http://statelibrarync.org/news/think-you-know-nc/>
2. The Legend of Peter Dromgoole
<http://statelibrarync.org/news/2013/08/the-legend-of-peter-dromgoole/>
3. Creating timelines - Organizing your [genealogical] information
<http://statelibrarync.org/news/2013/05/creating-timelines-multiple-uses/>
4. Wake County Public Schools - in 1907
<http://statelibrarync.org/news/2013/09/wake-county-public-schools-in-1907/>
5. [Our April Fool's Day joke] Footprints identified in copy of early North Carolina laws
<http://statelibrarync.org/news/2013/04/footprints-identified-in-copy-of-early-north-carolina-laws/>

2013 top viewed GHF Facebook posts (Government & Heritage Library):

1. National Library Workers Day Announcement (4/16/13)
2. 2nd Saturdays Program announcement: Tours of Old State Library at the State Capitol (10/1/13)
3. North Carolina content now included in the Digital Public Library of America (10/24/13)
4. Family History Fair announcement (9/3/13)
5. NC Biographies by County added to NCpedia (8/23/13)

Other

NC Library for the Blind and Physically Handicapped patron impact:

Just spoke with the daughter of _____ of Winterville, who has some high praise for our service. She said her mother was 95. She used our service so faithfully and it enriched her last hours so greatly, that she was literally listening to one of our books when she passed away. Moreover, she said our staff were of such help to her and always patient and polite. She wanted to be sure to express her gratitude even during this time of her bereavement.

--Eleanor (Ellie) Ward, Receptionist at the NC LBPH

NCpedia Comments from December 2013:

- This gentleman is a relative by marriage. I have been, on a limited basis, attempting to discover more about him. I and my family are thrilled to have discovered this.
- Very nice article about my relative. Thank you.
- This website helps me on lots of reports.

Interlibrary Loan Service

GHF staff member Cynthia Ethridge received the following message from a DENR employee:

“Thank you for obtaining the article that I requested. It should be a great help to me in doing my job!!!”