

## State Library Report

April 2014

### Activities / Accomplishments

Carl Keehn, Director/Regional Librarian, and Deborah Barnes, Braille Coordinator, at the Library for the Blind and Physically Handicapped (NCLBPH), were profiled on the Friends of the NCLBPH website. The profiles can be found at [http://www.friendsnclbph.org/personal\\_stories.php](http://www.friendsnclbph.org/personal_stories.php)

Carl Keehn led the April book discussion on the book, "Out of Africa," at the 3rd meeting of the monthly Adult Book Club co-sponsored by City of Raleigh Parks, Visually Impaired Program. Carl notes that although this book was a difficult read for some of the participants, the discussion was lively and thought provoking.

Gina Powell conducted a tour of the LBPH for 12 members of a Scotland County VIP (visually impaired persons) Group on April 1, 2014.

Gina Powell was interviewed by teen library patrons of the Library for the Blind and Physically Handicapped for a Triangle Radio Reading Service program about the library's Descriptive Video Service for patrons.

Gina Powell and Margaret Evans staffed a display table for the LBPH and provided games for 30 visually impaired children, parents and professionals at the "Beeping Easter Egg Hunt" held at the Governor Morehead School on April 12.

Craig Hayward and Gina Powell made a presentation on LBPH services and technologies to teachers, social workers, and other service professionals at the North Carolina Conference on Visual Impairment and Blindness in Winston-Salem. Gina Powell and Margaret Evans also staffed an LBPH display table at the conference and provided information to approximately 150 attendees.

Mary Helen Pearsall, a member of the NCLBPH Friends Group Board, presented information about LBPH services to 21 students participating in a Counseling class at North Carolina A&T University.

Government & Heritage Library staff conducted tours of the GHL for 5 members of the Raleigh Parks & Recreation Senior Center Genealogy Club and 19 members of the Raleigh Chapter of the Afro-American Historical and Genealogical Society.

Mike Childs, Digital Publishing Librarian with the NCpedia project, and Ashley Yandle, Digital Archivist with the State Archives, gave a presentation on online resources from the State Library and State Archives to 43 librarians and archivists at the 2014 Society of North Carolina Archivists Mini-Conference in Raleigh.

Kay Tillotson, Cheryl McLean, and Rebecca Hyman presented "Finding your African-American Ancestors, 1870-1940" to 28 family history researchers at the joint State Library/State Archives quarterly genealogy research workshop in April.

The State Library hosted the quarterly meeting of the State Agency Librarians on April 15. Kathleen Kenney, Digital Projects Librarian, presented the basics of the new Digital Public Library of American to 15 state government librarians.

Joyce Chapman added *two new peer comparison groups to the NC Data Dashboards: revenue per capita and population* ([plstats.nclive.org/dashboard.php](http://plstats.nclive.org/dashboard.php)). She also analyzed data from two different Youth Services Advisory Committee surveys.

On April 1 – 3<sup>rd</sup> Joyce attended the State Data Center virtual conference. She taught the webinar “*Surveys 101 part I: Methodology and Question Design*” and co-founded *the Digital Library Federation’s Assessment Interest Group*.

Jennifer Pratt travelled to the western part of the state and spoke at the Volunteer Recognition Breakfast in Macon County and then visited the libraries in Swain and Jackson County on Thursday, April 10<sup>th</sup>. On Friday she travelled to Murphy to speak with the Nantahala Library Director and finished that day at the Moss Memorial Library in Hayesville. Saturday morning she presented at the Western Region Friends of North Carolina Libraries annual meeting.

April 23<sup>rd</sup> she participated in the Senior Staff review of the LSTA grants and on April 30 she Made a presentation about the awarded EZgrants, special projects, and statewide projects to the LSTA Advisory Board.

Cal shepard attended and made a presentation at the North Carolina Community College Learning Resource Association Conference on April 14. She was also invited and attended the Supporting Cultural Heritage Open Source Software Symposium at LYRASIS in Atlanta, GA on April 24-25.

## **LSTA**

April 23, Raye Oldham planned the Senior Management review of the LSTA EZ/Project Grants and later in the month managed the LSTA SWLP/Special Project Grant Reviews. She attended two different IMLS Webinars during the month of April, one for the Pilot States participating in the new reporting program and one on preparing for the IMLS Program Officer Monitoring Visit.

Raye developed and prepared the new EZ Innovation Process meeting details/logistics and communicated them to the LSTA Advisory Committee, EZ Innovation Grant Presenters. with Senior Management.

LSTA funding helped support the North Carolina Literary Festival which was held April 5-6 at the Hunt Library on the NC State Campus. Cal Shepard volunteered both days at the festival.

Cal Shepard accompanied Secretary Kluttz and Kevin Cherry to the launch of the LSTA funded project “Textiles, Teachers and Troops” at the Greensboro Historical Museum on April 8.

## **NC Cardinal**

- Began preparations for the migration of Beaufort Hyde Martin Regional Library to NC Cardinal in June.
- Evaluated system transits to ensure due speed and efficiency:
  - Considered the stalling interval, weights of requesting group and circulation modifier, priority on hold fulfillment at the branch/system level, new libraries
  - Gathered data on lapsed time until capture, lapsed time for transit, and lapsed total wait time. Lapsed total wait time is trending down since December 2013 to the lowest wait time for patrons between hold placement and ready for pickup = 9.5 days
- Upgraded the test server to 2.6.0 for testing new version of Evergreen:
  - This version incorporates important new features that will greatly facilitate the workflow of NC Cardinal libraries. The first major feature is the implementation of Floating Groups. Acquisition enhancements are the second primary reason for migrating. This migration places the system in a good position for its upcoming migration to the new system architecture, Sequoia.
- Added a feature to enable patrons/staff to send an SMS/text message to their cell phone for a call number.
- Developed and implemented a staff procedure for handling patron requests for library cards at more than one NC Cardinal member library.

### **Continuing Education**

Kelly Brannock collected census data from the North Carolina Master Trainers as to where they were working, and what topics they were presenting.

Kelly worked with 2 Youth Services staff to collaborate with a Master Trainer to provide 6 sessions of NC LIVE Kids Training.

<b>April 2014 Continuing Education</b>	<b>Number</b>
# of online page views of the Train Station	3722
# of programs offered online	18
# of programs offered face to face	13
# of participants to our online training	67
# of participants to our in person training	216

### **Center for the Book**

Three winning NC entries were selected for NC *Letters About Literature* contest .

Six public libraries held *Let's Talk About It* reading and discussion programs in April.

*The Gilbert-Chappell Distinguished Poet Series* presented six poetry programs featuring readings of their own poetry, and that of their student mentees.

## **Edge**

All but two of our public libraries are currently participating in the Edge Initiative to assess their technology against national benchmarks.

Molly Westmoreland presented a workshop to the Lincoln County Board of trustees on April 12. She also provided three sessions of Customer Service training to GHIL staff in April.

Molly attended the NCLA Executive Board Meeting in Greensboro on April 25 as Chair of the Literacy Roundtable.

## **Youth Services**

Lori Special presented the last summer reading workshop in Lenoir, on April 1.

She is working with the vendor of the online Summer Reading Management Tool to ensure all of the interested public libraries are set up properly to use the tool and has sponsored 3 webinars for staff.

## **Notable Statistics**

### LD BLOG

- 1,328 sessions (previously called "visits" but I think the word "session" makes more sense)
- 1,009 visitors
- 2,080 pageviews
- Our most popular blog posts last month were about continuing education opportunities. The most viewed post was "Continuing education: NC LIVE Kids in-person workshops" with 167 pageviews, and the second most read post was "Continuing education: 'Surveys 101' webinars, part I and II" with 160 pageviews
- Total of 14 blog posts

### GHIL BLOG

- 1,313 visits
- 1,122 unique visitors
- 2,088 page views
- Top 3 posts (titles and number of views):
  - Preservation Week Series: It's time to clean up your digital files (and 8 file naming tips to help you get started) 149 views
  - State Doc Pick of the Week: North Carolina Literary Review 139 views
  - NC County of the Week: Granville County 128 views
- Total blog posts: 16