What’s New

The Government & Heritage Library Relocation
The Government & Heritage Library’s public space is moving to the first floor of the Archives & History/State Library building! The library will reopen there on Monday, April 30th. Come by and check it out!

New Library Development Team Members
Two new staff members have joined the Library Development team. Courtney Brown will be the Systems Librarian for the NC Cardinal project. Lynda Reynolds is the new Public Library Management Consultant.

LSTA Updates
Libraries across the state submitted applications for federal Library Services and Technology Act (LSTA) funding administered by the State Library. This year we received 58 EZ and Project applications; last year we received 50. There are 41 EZ and 17 Project grants. The total LSTA funds requested are $2,433,062.
What’s New

2018 Edge Grant
Library Development announced the 2018 Edge recipients of technology-focused grants. The Edge project helps public libraries better serve their communities by providing a platform to assess and improve technology services. Edge focuses on three strategic areas: Community Value, Engaging the Community, and Organizational Management. In total, over $165,000 was awarded. To view the award recipients: http://statelibrarync.org/ldblog/2018/03/29/edge-grant-recipients-announced/

NLS Biennial Convention
The North Carolina Library for the Blind and Physically Handicapped was invited to help present a session on social media usage during the upcoming NLS biennial convention. The invitation was issued in recognition of the effective use of social media by the North Carolina Library for the Blind and Physically Handicapped. Craig Hayward has accepted the invitation and will be representing NC for the social media discussion.

Bard Madness
Bard Madness, an homage to March Madness, was a big hit in March. The program presented a bracket of 64 most popular downloads in the past year. Patrons then voted for their favorites. John Grisham’s The Rooster Bar won out as the most popular title in the past year.

The Accidental Law Librarian Talk
Anthony Aycock, NC Legislative Librarian, presented a talk for library staff called “The Accidental Law Librarian” on March 20th. A video was made of the presentation and is now available online for librarians everywhere at https://youtu.be/B2sxieza_0.
Upcoming Events

Continuing Education Workshop, “2 Angry Customers” April 16 + 17
Back by popular demand, Continuing Education workshops in April are “2 Angry Customers” presented by Andrew Sanderbeck on April 16th and April 17th. April 16th workshop is located at Greensboro Public Library while April 17th is located at Wilson County Public Library.

GHL Pop-Up Library Service April 9-28
From April 9 through 28, while the collection is being moved, the Government & Heritage Library will have a Pop-Up Library in the State Archives Search Room. Details are available at https://statelibrary.ncdcr.gov/ghl.
Around the State

“________
I left with some good insights on dealing with situations that often arise within our library.

-CE Program Participant

Library Development Continuing Education Program

Library Development’s Continuing Education (CE) program provided 75 scholarships to library conferences and 95 online learning opportunities. Over 460 people attended either in-person or online CE workshops for 2017-2018.

The latest popular workshop is “Library Security, Safety, and Services at the Moments of Truth” (workshop description: http://statelibrary.ncdcr.libcal.com/event/4044177). All 3 workshops drew large numbers of participants – the highest numbers in the last 2 years.

85% of attendees found the workshop to be extremely useful and 98% recommend the workshop to their co-workers. Comments included, “I left with some good insights on dealing with situations that often arise within our library,” and “Big thanks to the State Library for providing the Librarian’s Guide to Homelessness subscription!”

CAPTIONS L-R : Dr. Steve Albrecht presents during the Library Security workshop with Roanoke Rapids Library staff | Library Development’s CE Statistics 2017-2018
NC Cardinal Welcomes New Libraries to the Consortium

Polk County joined NC Cardinal, the State Library’s resource sharing project, as the 39th county system! Rishara Finsel, Director for Polk County Public Library, and her staff celebrated with cupcakes!

Perry Memorial Library in Vance County joined NC Cardinal as the 40th county system. We’re excited to welcome these new libraries to the consortium!

Library Development Site Visits

Library Development Consultants conducted site visits to the following library systems: Beaufort-Hyde-Martin, Cumberland, East Albemarle, Davidson, Davie, Gaston, Harnett, Lee, and Nashville.
Staff Out and About

Library Trends & Tools for Community Transformation Workshop
Lauren Clossey, Continuing Education Consultant, and Amanda Johnson, Data Analysis & Communications Consultant, conducted a workshop on “Library Trends & Tools for Community Transformation” to the Roanoke Rapids Public Library’s Library Advisory Board. Jeff Watson, Roanoke Rapids Public Library Director, followed up the workshop by visiting the State Library with his staff.

Researching Female Ancestors
On March 24, Kay Tillotson gave two presentations as part of a day-long workshop on researching female ancestors. Other presenters included archivists from the State Archives of North Carolina. The workshop took place at the Governor Charles B. Aycock Birthplace State Historic Site.

Kelly Agan attended the United Tribes of North Carolina conference in Greensboro.

Kelly Agan and Mike Millner presented about the ANCHOR (A North Carolina History Online Resource) project at the Society of North Carolina Archivists conference.

Several Government & Heritage Library team members presented at or led sessions for the Department of Public Instruction’s Social Studies Leaders Institute in Raleigh on March 19.

CAPTIONS L-R: Lauren Clossey with Roanoke Rapids Library staff | Kelly Agan, Digital Projects Librarian | Mike Millner, System Support Librarian
Compliments + Kudos!

A note was received from the daughter-in-law of a deceased NCLBPH (North Carolina Library for the Blind & Physically Handicapped) patron, Bernard Fitzgerald:

"Thank you so much for providing your library for the blind to people like my father-in-law. He was an avid reader and you enabled him to continue that after he lost his eyesight to macular degeneration. These tapes were especially important to him after my mother-in-law passed away from Alzheimer's."

"Dear Folks Who Help Me,
I have enjoyed listening to the thirty or more audio books that you have sent me over the past year. You can't appreciate how much brighter my world has become since I started listening to these books. I feel like I want to reach out and put my arms around you to express my sincere delight that comes from your black box. I became aware of your library from the VA people who have also been working with me to get an iPhone that talks to me. Thanks, Howard Meredith."

A big thank-you icon was sent to members of the NC Cardinal team – Benjamin Murphy, April Durrence, and Johnnie Pippin – from Camelia Walker, Head of Circulation from Wayne County Public Library.

CAPTIONS T - B : Benjamin Murphy, NC Cardinal Manager | April Durrence, NC Cardinal Training Specialist | Johnnie Pippin, NC Cardinal Consultant
Compliments + Kudos!

NC Cardinal staff moved the Cardinal project to a new hosting environment this past month. Camelia stated:

“Thanks to you and your teams for making this migration week go well for us. I can only imagine the stressful days and long nights you all put in. Please know that we end users are very grateful!”

Lauren Clossey received the following feedback from Judi Bugniazet, Library Director for Pettigrew Regional Libraries, about the Homelessness Courses she sponsored:

“Thank you so much. My staff who are taking this [course] say it’s fantastic and highly recommended it to other staff at a luncheon the other day.”

Erin Bradford received the following note:

“Thank you so much for your reply to my queries, what you shared is of great help.”

The following comment was left in the Government & Heritage Library feedback notebook:

“Great results, fine staff, fun to be here! -St. Louis”

CAPTIONS T - B : Lauren Clossey, Continuing Education Consultant  |  Erin Bradford, Reference Librarian
### Library for the Blind & Physically Handicapped Blog

<table>
<thead>
<tr>
<th>Post Title</th>
<th>Views</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring EGGSplosion 2018</td>
<td>40</td>
</tr>
<tr>
<td>Happy BARD Day - March 2018</td>
<td>14</td>
</tr>
<tr>
<td>10 Most Wanted Books - March 2018</td>
<td>13</td>
</tr>
</tbody>
</table>

- Total Users: 15
- Total Page Views: 321

### Library Development Blog

<table>
<thead>
<tr>
<th>Post Title</th>
<th>Views</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Challenging Patron Workshop</td>
<td>241</td>
</tr>
<tr>
<td>New Director Announced for BHM Regional Library</td>
<td>152</td>
</tr>
<tr>
<td>NC LIVE’s 3rd Annual Conference Announced</td>
<td>124</td>
</tr>
</tbody>
</table>

- Total Users: 907
- Total Page Views: 3,432
Established in 1812, the State Library of North Carolina is the catalyst for exceptional library services in North Carolina. We are the principal library of state government; we build the capacity of all libraries; and we develop and support access to specialized collections for the people of North Carolina.

The State Library is part of the Department of Natural and Cultural Resources and is currently made up of three parts:

**N.C. Government & Heritage Library (GHL)**
Provides print and digital information about North Carolina, as well as history, government, genealogy, and statistical research expertise.

**Library Development (LD)**
Supports libraries throughout the state, through innovative programs and services, to help them meet the needs of their communities.

**Library for the Blind & Physically Handicapped (LBPH)**
Serves blind and physically handicapped readers, through a wide range of books and magazines in print, braille, and audio formats.
CATALYST FOR EXCEPTIONAL LIBRARY SERVICES
statelibrary.ncdcr.gov