

NOVEMBER 2018
MONTHLY
REPORT



STATE LIBRARY
of NORTH CAROLINA

CATALYST FOR EXCEPTIONAL LIBRARY SERVICES



Interactive Sign Language

for customer service

Jan 7th (Cary)
Jan 8th (Shelby)

Click on a date
to register



2020 Census:
Everybody Counts

Jan 16, 17 & 18, 2019

View following page for event details

Upcoming Events

Interactive Sign Language for Customer Service

January 7, 2019, 9:30 a.m. - 12:30 p.m.

West Regional Library, Cary, NC

January 8, 2019, 9:30 a.m. - 12:30 p.m.

Cleveland County Memorial Library, Shelby, NC

Jill Eversmann of Speech Signs will be presenting a session that will teach basic signs to help library staff communicate with patrons with hearing and speech impairments. Participants will learn common single signs to help when communicating with patrons who sign, early signs that are helpful for understanding pre-verbal and non-verbal children who sign, 30+ ASL signs, the manual alphabet and numbers 1-10, and how to sign while reading a book aloud.



View the full calendar of events at
www.ncdcr.gov/events



Crisis Communication:

How to keep calm and cut down on chaos

Jan 29 & 31, 2019

These events are made possible in part by a grant from the federal Institute of Museum and Library Services (IMLS), administered by the State Library of North Carolina (LS-00-18-0034-18).



2020 Census: Everybody Counts

January 16, 2019, 8:00 a.m.

Sherrills-Ford Branch Library, Terrell, NC

January 17, 2019, 8:00 a.m.

Sheppard Memorial Library, Greenville, NC

January 18, 2019, 8:00 a.m.

Bordeaux Branch Library, Fayetteville, NC

Libraries play an essential role in connecting community members to eGovernment services, and it is expected that many will turn to their public library to participate in the first fully online census in 2020. At this workshop you'll learn how you can support the 2020 Census in your community by participating in a Complete Count Committee. **To register**, click on the desired date above.

Crisis Communication: How to keep calm and cut down on chaos

January 29, 2019, 10:00 a.m. - 1:00 p.m.

Gatson County Public Library - Main Branch, Gastonia, NC

January 31, 2019, 10:00 a.m. - 1:00 p.m.

Braswell Memorial Library, Rocky Mount, NC

Through interactive experiences, this workshop will teach you to communicate effectively with your staff and community during a crisis. Workshop participants will learn how to create an effective crisis communication plan; what works, why it works, and what to think about when you are handling a crisis; and effective strategies for communicating internally and externally during a crisis. **To register**, click on the desired date above.

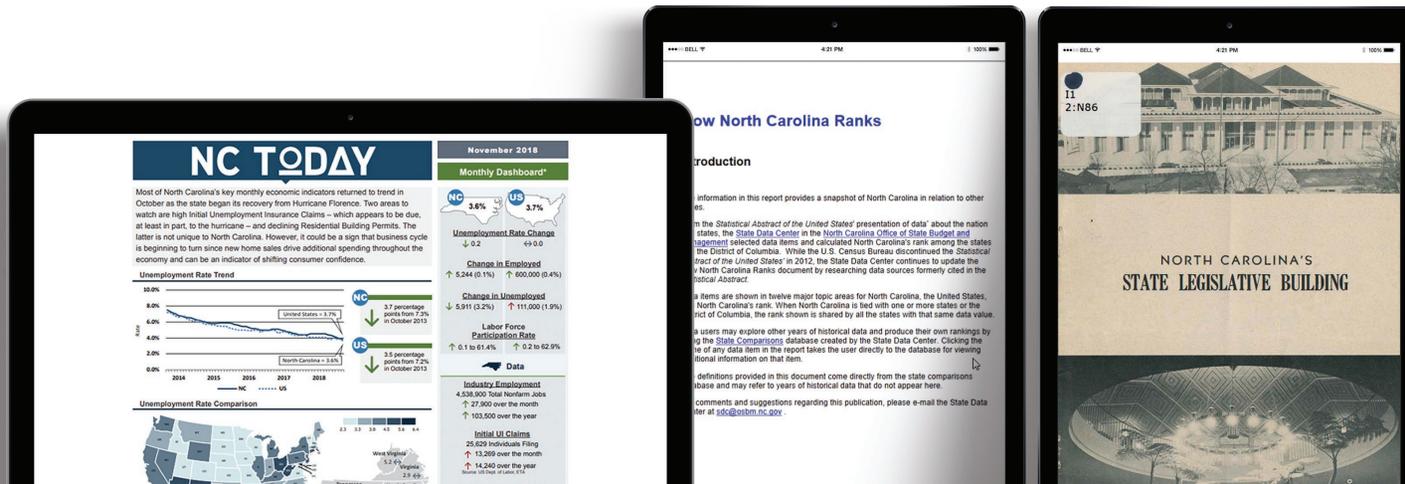
What's New

NCLBPH Celebrates 60 Years!

The Library for the Blind and Physically Handicapped (LBPH) celebrated 60 years of service to the citizens of North Carolina with an open house on November 8. The celebration featured a reading by author and State Library Employee **Clay Griffith**, live music, and tours of the facility. The event welcomed 90 guests. Exhibits included our equipment museum, featuring audio equipment from the first generation talking book machine, a large and bulky phonograph player, and an iPad displaying the BARD mobile app. Our 60th Anniversary proclamation was on display, and the Regional Librarian read a letter from Governor Cooper congratulating the library on our 60 years of service to North Carolina.

CAPTIONS L-R: A close-up of **Ed Lyons** playing the tenor saxophone during the celebration | A snapshot of an impressive spread of cake and veggie and fruit platters | LBPH patron and musician **Phil Walters**, playing his keyboard and singing for the audience | The very first NLS record player that was used to play talking books





Noteworthy additions to the NC Digital Collections



NC Today, November 2018

Features maps and charts that show how North Carolina's economic indicators for November compare with other states, and how its 2018 data compares with previous years.

<http://digital.ncdcr.gov/cdm/ref/collection/p16062coll9/id/396071>



How North Carolina Ranks, 2018

See how North Carolina ranks among the 50 states and the District of Columbia as it concerns population, housing, health, education, recreation, energy and utilities, employment and income, transportation, and more!

<http://digital.ncdcr.gov/cdm/ref/collection/p16062coll9/id/395571>



North Carolina's State Legislative Building, 1963

A brochure about the NC Legislative Building from when the building was brand new! From the photographs to the fonts, this pamphlet has plenty of vintage, modernist charm.

<http://digital.ncdcr.gov/cdm/ref/collection/p16062coll9/id/395775>

Around the State

LSTA Site Visits

Federal Programs Consultant **Catherine Prince** will be conducting LSTA-required monitoring visits for multi-year project grants. These sites are to be visited on the following dates in January: NC LIVE (1/14); UNC-Asheville (1/15); Henderson County Public Library (1/24); Appalachian Regional Library (1/28); Durham County Library (1/29); Charlotte Mecklenburg Library (1/31).



Cardinal + Halifax County



NC Cardinal staff are currently working with Halifax County, one of the Hometown Strong Counties, to implement the Cardinal cataloging system and the State Library's statewide resource sharing system for their libraries. **April Durrence** and **Courtney Brown** are leading this effort.



Edge Refresh



North Carolina will be one of the first states to roll out a revamped version of **Edge**, the technology toolkit made available by the State Library of NC to all public libraries. The Edge Refresh will increase the system capabilities to better support library engagement, change making, communication, and overall community support. For more information on the Edge program in North Carolina, contact **Amanda Johnson**, Data Analysis and Communications

Consultant at amanda.johnson@ncdcr.gov.



CAPTIONS T-B: **Catherine Prince**, Federal Programs Consultant | **April Durrence**, NC Cardinal Training Specialist | **Courtney Brown**, NC Cardinal Systems Librarian



These events are made possible in part by a grant from the federal Institute of Museum of Library Services (IMLS), administered by the State Library of North Carolina (LS-00-18-0034-18).

Staff Out & About

NCCAT Workshop

The Government & Heritage Library (GHL) co-coordinated a workshop for the North Carolina Center for the Advancement of Teaching in Raleigh on November 1 and 2. The GHL, State Archives of North Carolina, NC Museum of History, NC Geological Survey, NC State Capitol, and Oakwood Cemetery led tours and talks for the educators. Dr. Jason Miller of NCSU's Department of English shared the story of his research concerning Martin Luther King, Jr.'s 1962 speech in Rocky Mount, NC. Teachers also had time to do research on their own in the State Library and State Archives to bring information and materials back to their classrooms.

Catawba County's "Library to Go"

Catawba County Library received an LSTA grant to implement a new mobile library service designed to bring the power of the library to meet people where they are. Assistant State Librarian Timothy Owens attended the ribbon cutting on November 29 to launch this new service.



CAPTIONS L-R: GHL Director **Michelle Underhill** (right) with educators attending the NCCAT sessions | **Dr. Jason Miller** presenting his research during a talk to the educators | Catawba County's comfortable bookmobile set-up | Library Director **Suzanne White** and Catawba County Board of Commissioners Chair **Randy Isenhower**, cut the ribbon to celebrate the brand new bookmobile

Staff Out & About

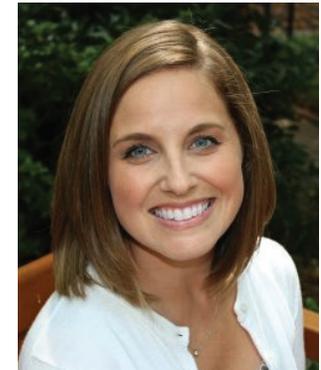
“Our Community, Our Heritage” Festival

Krista Sorenson and Andrea Green facilitated two sessions at Lincoln County Public Library’s “Our Community, Our Heritage” Festival on November 10th. They presented “North Carolina Family History Online: Free resources to broaden your research” and “Personal Digital Archives (PDA) and the Family Historian: An introduction to personal digital archives.”



Library Development Site Visits

LD Consultant Jasmine Rockwell conducted a site visit to Duplin County. Lynda Reynolds provided a presentation to Haywood County Library’s Board of Trustees in addition to visiting BHM Regional, Pettigrew Regional, Halifax County, and Brown Library. Amanda Johnson conducted a site visit to Wayne County. Lauren Clossey visited Cleveland and Granville Counties.



CAPTIONS L-R: Krista Sorenson, Digital Projects Librarian | **Andrea Green**, Digital Collections Manager | **Jasmine Rockwell**, Youth Services Consultant | **Lynda Reynolds**, Public Library Management Consultant | **Amanda Johnson**, Data Analysis & Communications Consultant | **Lauren Clossey**, Continuing Education Consultant

Compliments + Kudos!

The Government and Heritage Library received this feedback from a visiting researcher:

“The library staff was very professional, helpful and most pleasant. Due in large part to your staff, I had a productive and altogether wonderful experience. Thanks so much.”

NC Cardinal upgraded their whole cataloging and resource sharing this past month. As many are aware, upgrades are very stressful times. **Carol Wilson**, Library Director for Cleveland County, and **Leon Gyles**, Library Director for Scotland County, praised the Cardinal Staff, sending the following statement to NC Cardinal Project Manager **Benjamin Murphy**:

“Thank you, Benjamin [Murphy], ... I know this upgrade has been a real headache for all of us, but especially for your team. Having to constantly be trying to diagnose myriad problems among all your other tasks, must make days seem especially long for each of you. While I don't understand 90% of the explanation that Mobius provided, I can see all the effort that is going into getting NC Cardinal up to peak performance. Please express our gratitude to your team and all the folks at Mobius for staying the course with us out here in the trenches.”



Benjamin Murphy,
NC Cardinal Manager

The **Cardinal staff** also received praise for their efforts in connecting students to North Carolina library resources. **Trina Rushing**, Library Director for Henderson County, stated:

“I wish that the press article did a better job of recognizing the NC Cardinal staff and the consortium in its entirety, so let me personally say ‘Thank You!’ to everyone for your vision & work to bring this initiative to fruition.”

The press article Trina mentions is found at <https://hendersonvillelightning.com/m/index.php?page=9&item=7314>.



The library staff was very professional, helpful, and most pleasant. Due in large part to your staff, I had a productive and altogether wonderful experience. Thanks so much.

*-A visiting researcher to
the Government & Heritage
Library*



6 TOP BLOG POSTS

STATE LIBRARY

NOVEMBER 2018

Library for the Blind & Physically Handicapped Blog

15 Users | 201 Page Views

Family Reads	15	views
10 Most Wanted Books-November 2018	14	views
Happy BARD Day-November 2018	9	views

Library Development Blog

855 Users | 3,320 Page Views

3 North Carolina Librarians Selected to ALA's 2019 Class of Emerging Leaders	189	views
Jim Blanton Named Library Director of Buncombe County Library	150	views
Computers in Libraries 2019 Conference Scholarship Recipients	138	views



About the State Library

Established in 1812, the State Library of North Carolina is the catalyst for exceptional library services in North Carolina. We are the principal library of state government; we build the capacity of all libraries; and we develop and support access to specialized collections for the people of North Carolina.

The State Library is part of the Department of Natural and Cultural Resources and is currently made up of three parts:

N.C. Government & Heritage Library (GHL)

Provides print and digital information about North Carolina, as well as history, government, genealogy, and statistical research expertise.

Library Development (LD)

Supports libraries throughout the state, through innovative programs and services, to help them meet the needs of their communities.

Library for the Blind & Physically Handicapped (LBPH)

Serves blind and physically handicapped readers, through a wide range of books and magazines in print, braille, and audio formats.



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