

## 2016-2017 Workforce Development Board Measures

The measures will largely remain the same. The only changes are that measure #2 (youth in poverty) will only be captured and not tracked, and that there are some revised targets. Performance will be tracked in terms of year over year growth.

<b>Outreach &amp; Engagement</b>	<b>DRAFT proposed changes</b>
1. Provide staff-assisted services to a percentage of the labor force that is equal to or larger than the annual unemployment rate for the workforce development board (WDB) area.* <i>*Includes Adults, Dislocated Workers, and Title III participants</i>	Continue to track it and keep as baseline.
2. Provide staff-assisted services to at least 2% of the youth living in poverty in the counties served by the WDB in the Workforce Innovation and Opportunity Act (WIOA) Youth program.	Continue to capture data but suppress the target.
3. Provide a staff-assisted service to at least 5% of the total private businesses in the counties served by the WDB.	Keep <b>5%</b> goal – and track rate of growth year over year.
4. At least 10% of all private businesses receiving staff-assisted services will be new customers.	Keep <b>10%</b> goal - possibly revise to cover 2 years for reporting timeframe. Currently, new businesses are counted if they are new since the previous program year. This measure may be revised to track new businesses since the previous 2 program years.
5. At least 25% of all private businesses receiving staff-assisted services will be small businesses (<100 employees).	Keep <b>25%</b> goal –and track rate of growth year over year.
<b>Skills Gap</b>	<b>DRAFT proposed changes</b>
6. Provide training (class-room, on-the-job, and/or standardized training) services to at least 3% of adult participants.* <i>*Includes Adults, Dislocated Workers, and Title III participants</i>	Raise target to <b>5%</b> .
7. Enroll at least 25% of youth served in the WIOA Youth program in a work-based learning activity.	Keep the <b>25%</b> goal - and track rate of growth year over year.
<b>Process</b>	<b>DRAFT proposed changes</b>
8. Each WDB will engage in the creation of at least two NCWorks Certified Career Pathways.	Track evaluations.
9. 100% of the WDB’s career centers will be NCWorks Commission certified career centers.	Track applications received. Deadlines for certifications TBD.