

**PY2020 WIOA Four-Year Comprehensive Plan Instructions**  
**Follow-up Call**  
**April 8, 2020**

**Q. Do I need to get a brand-new Consortium Agreement or does the original agreement still count?**

- A. No, updates are only required if changes within the Agreement are made such as name or other sections. The original is acceptable.

**Q. Is it possible to have the Plan submission due date extended?**

- A. The PY2020 WIOA Four-Year Comprehensive due date has been extended to May 18, 2020. All Plans must be submitted in WISE.

**Q. What are the factors that the NCWorks Commission developed regarding becoming or remaining a high performing Board? I have researched it but cannot find it anywhere. It is in the Plan instructions on page 10, question #14.**

- A. 2018-2019 Local Workforce Development Board Measures

As per the Workforce Innovation and Opportunity Act (WIOA) section 116 and NC General Statute 143B-438.10, the NCWorks Commission is responsible for developing performance accountability measures for Local Workforce Development Boards. The NCWorks Commission developed these measures in consultation with the Local Workforce Development Board directors and chairs to complement the WIOA federal primary indicators of performance for adult and youth training and employment. Measuring the performance of Local Workforce Development Boards will provide all job seekers, workers, and businesses with high quality career, training, and supportive services that they need to succeed. Reviewing and managing the performance measures will establish future opportunities for change and continuous improvement.

**Outreach & Engagement**

1. Provide staff-assisted services to a percentage of the labor force that is equal to or larger than the annual unemployment rate for the Local Workforce Development Board area. \*\*
2. Provide a staff-assisted service to at least 5% of all private businesses in the counties served by the local WDB.
3. At least 10% of all private businesses receiving staff-assisted services will be new customers.
4. At least 25% of all private businesses receiving staff-assisted services will be small businesses (<100 employees).

## Skills Gap

5. Provide training (classroom, on-the-job, and/or standardized training) services to at least 5% of adult participants. \*\*
6. Enroll at least 25% of youth served in the WIOA Youth program in a work-based learning activity.

## Process

7. Each WDB will engage in the creation of at least two NCWorks Certified Career Pathways. Evaluations will be tracked.
8. 100% of the local WDB's career centers will be NCWorks Commission certified career centers. Certifications will be tracked.  
\*\*Includes Adults, Dislocated Workers, and Title III participants.

***The NCAWDB Director's Council and the NCWorks Commission Governance and System Alignment Committee will soon convene to jointly develop new local performance measures which will replace these. However, WIOA regulations require each state to have local performance measures to supplement the Federal performance measures. Additionally, a description of the actions the local Boards will take toward becoming or remaining a high-performing Board, consistent with the factors developed by the State Board pursuant to section 101(d)(6) is required in all Local Workforce Development Area Plans.***

This information is also available on our website, look under Workforce Development Boards: <https://www.nccommerce.com/about-us/boards-commissions/ncworks-commission/member-resources>

### Q. What is different about this year's Plan?

- A. All questions in brackets are required by the Act and were in the PY16 Plan. If you do not have the PY16 in hard copy, you can find it in WISE under PY16. New questions were highlighted in the PowerPoint, the NCWorks Commission Section, the Employer Services Section and the Performance Section were re-formatted. The Performance section was accompanied by helpful samples for Performance.

### Q. Do we have to submit an all new MOU or just the IFA?

- A. It depends on the effective date. MOUs are good for three years but should be reviewed annually. If the MOU is still active, you do not have to resubmit. A new IFA will need to be submitted.

### Q. What if the MOU is not ready by May 18?

- A. Wait until you have a new one; do not attach the old one. In your response, state when you expect your MOU will be completed.

**Q. Will the fact that COVID-19 impact performance be taken into consideration?**

- A. At this time, USDOL/ETA has only issued guidance in relation to PY19 performance, saying that since there are no sanctions or penalties associated with the current program year, the current COVID-19 outbreak will not impact performance for PY19. However, since the people currently being served will fall into either PY20 or PY21, those years will experience some level of impact on performance. At this time, it is too early to say exactly what those effects will be. USDOL/ETA has promised that they “will closely monitor the impact of COVID-19 on grantee performance and service delivery and take all necessary and available action to ensure objectively fair performance assessments.” Similarly, we will continue to monitor the situation and pass along any information updates or guidance we receive.

**Q. What if RFPs/contracts with new service providers are not in place by May 18?**

- A. The Plan response should reflect the expected due date.

**Q. The PowerPoint stated that Plans would not be accepted unless a full Board is in place? Can the requirement of a 100% Board be relaxed? They do not have Apprenticeship representation in their region and there may be other problems in other areas.**

- A. The Division will take this into consideration and case by case basis as it has been a North Carolina practice to have a full Board in place by June 30. Boards that have trouble filling positions in certain counties could re-visit their by-laws.

**Q. Where do I obtain information for first questions in Youth Section X?**

- A. Such information may be found from NC LEAD, ACCESSNC.ncommerce.com Dashboard, and US BLS (data will be same as PY2016 Plan), My Future NC.
- B. The AccessNC Data Analyst, Tammy Kechout, also offered for you to contact her directly, 919 707 1559 office, [Tammy.R.Kechout@ncommerce.com](mailto:Tammy.R.Kechout@ncommerce.com).

**Q. How far back do we need to go for Local Innovation Grants funding? How many program years?**

- A. Please use PY2019, especially focusing on non-DWS grants.

**Q. What is the Innovation Template form for that was included in the Plan? I didn't see any instructions for it anywhere.**

- A. The question and templates were deleted from the Plan, Section XI., 2-5, but this page was accidently left behind. Our apologies and please disregard the last page of the Plan.

Q. Will you please post these questions and answers online with the Plan instructions?

A. This Q and A will be housed with the PY2020 Plan Four-Year Comprehensive Plan Instructions Policy Statement. [Click Here](#)

***As always, thank you for tuning in and contact your Division Planner with additional questions you may have.***