



The North Carolina Department of Environmental Quality (DEQ) is the lead stewardship agency for the protection of North Carolina's natural resources.

The department offers technical assistance to businesses, farmers, local governments and the public. It also encourages responsible environmental behavior through education programs provided at DEQ facilities and through the state's school system.

The department includes 10 divisions: Air Quality, Coastal Management, Energy, Mineral and Land Resources, Environmental Assistance and Customer Service, Environmental Education and Public Affairs, Marine Fisheries, Mitigation Services, Waste Management, Water Infrastructure, and Water Resources.

There are people who live in North Carolina that do not speak English as their primary language and have a limited ability to read, speak, write or understand English. The Department has developed a plan to assist these community members when they may be impacted by DEQ decisions so that all North Carolinians have the opportunity to meaningfully participate in NCDEQ's programs. If you are interested in learning more about NCDEQ or about a specific project but need language assistance, please call (877) 623-6748 or email ej@ncdenr.gov.

Translation or interpretation services will be made available based on community need and DEQ resources. Before providing translation or interpretation services, the department considers:

- The number of people within a project area unable to speak English well;
- The frequency of contact with individuals unable to speak English;
- The nature of the program or decision; and
- The resources available.

If you or your community needs language assistance services to address an environmental question or concern, please contact DEQ.

As a recipient of federal funding, DEQ is required to comply with Title VI of the Civil Rights Act. For Title VI concerns or to file a discrimination complaint, go to: <https://deq.nc.gov/permits-regulations/title-vi-compliance>.

