*Letter 1 for Residents NOT already receiving water but who now qualify for water under Consent Order levels. To be hand delivered with water delivery. Bar code for water pick-up.*

*Address to both the homeowner and renter, where appropriate. Enclose RO Information Sheet.*

**Re: Reverse Osmosis System for Your Residential Drinking Water**

Dear Resident:

Since early September 2017, Chemours—in consultation and cooperation with the North Carolina Department of Environmental Quality—has been conducting a residential well sampling program in the vicinity of the Fayetteville Works facility. The drinking water for your home was previously tested for the presence of HFPO Dimer Acid (commonly known as “GenX”) and you should have previously received the results from those tests. Because testing of your drinking water shows levels of HFPO Dimer Acid below 140 parts per trillion (“ppt”), which is North Carolina’s provisional health goal, you have not previously been offered a water treatment system.

Chemours has entered into a Consent Order with the North Carolina Department of Environmental Quality and Cape Fear River Watch, which was approved by the Superior Court for Bladen County on February --, 2019. Pursuant to Paragraph 20 of the Consent Order, Chemours has agreed to provide reverse osmosis drinking water systems to any household with per- and polyfluoroalkyl substances (“PFAS”) that are (1) at or above 10 ppt for any one PFAS, or (2) at or above 70 ppt for total PFAS. Although, there is no indication of any harmful health effects of PFAS at these low levels, Chemours has agreed to this program to provide further protection to residents with even very low levels of PFAS in their drinking water. Results of testing at your well indicate that one of those two criteria is met, so Chemours is now offering you a reverse osmosis drinking water system, which would be purchased and installed, if you so elect, at the company’s sole expense. Reverse osmosis systems are effective at removing PFAS, including the substances detected in your drinking water. These systems are installed under a sink and filter the water from that sink. As required by the Consent Order, Chemours is prepared to install up to three such systems in your home.

You are not required to have this technology installed, and may choose to decline this offer, or to have fewer than three systems installed. If you are interested in having a reverse osmosis system installed, please call 910-678-1101. A representative will return your call within 24 hours. If you do want a reverse osmosis system installed, the system manufacturer will contact you about installation.

Until we can install reverse osmosis systems in your home, Chemours will provide you with bottled water. We are offering an initial delivery of bottled water with this letter, and Chemours has hired a water delivery service to provide future deliveries of drinking water to you (up to 15 gallons per week). In addition, supplemental water is available to be picked up from our plant site if residents do not receive their scheduled delivery of water through water delivery vendors, or if you are waiting to get set up on bottled water home delivery. Please note the following regarding water pick-up:

• Pick-up of supplemental water will be available from 2-6 p.m. every Monday.

• Residents must bring this letter with them as the barcode is specific to your address.

• Copies of this letter will not be accepted.

• A maximum of two cases of supplemental water will be allowed per residence, per week (each case has six one-gallon bottles).

• Park near the site’s main gate entrance (directions below). The attendant will scan the barcode sticker at the top of this letter and provide you with up to two cases of supplemental water.

**Directions to Chemours Fayetteville Works, 22828 NC 87 Hwy, Fayetteville, NC 28306**

• Turn onto the plant site where County Line Road meets NC 87 Hwy.

• Travel about 1 mile - road will bend to the right. Take a right and continue straight.

• You will pass a sign pointing to Chemours. Continue straight until you reach the Administration Building. Go past the Administration Building and turn left to the Main Guardhouse.

Finally, Chemours’ records do not indicate that you are represented by an attorney in connection with this matter, and so we are contacting you directly. If you are in fact represented by an attorney, please provide your attorney with this letter.

We are committed to assisting you and your family with speed and transparency and regret any inconvenience resulting from this situation.”

Sincerely,

Brian Long

Plant Manager

Chemours – Fayetteville Works

Enclosed: RO Information Sheet