

Response Procedures for Overturned Septage Trucks



1. Check for injuries.
2. Dial 911 to report the accident/injuries/waste spill.
3. Keep public/bystanders away from the area.
4. Check for receptors (ditches, storm drains, streams, etc.) and try to contain the waste as much as possible with what is available (straw bales, absorbents, soil. etc.)
5. If the pump is still operable, pump up as much waste as possible.
6. If the pump is inoperable, contact another permitted septage firm to pump up the waste.
7. Contact NC Division of Waste Management at (919)707-8200 or the Septage Management Program Inspector covering your area to report the spill.
8. After the truck and waste have been removed, if it is required by the Division of Waste Management, power wash/clean the affected area and treat with hydrated lime. If power washing, contain the wash water and dispose as septage at a permitted facility.

Division of Waste Management (main number) 919-707-8200