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NORTH CAROLINA EHR FUNDING PROGRAM FOR BH/IDD PROVIDERS WELCOME

December 14, 2018

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NC

EHR Funding Program for Behavioral Health/IDD Providers

- Welcome
- Who, What, Why, When, Where, How
- Technical Assistance Resources
    - ORH Health Information Technology Team
    - Area Health Education Center Team
    - NC HealthConnex Team

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EHR Funding Program for Behavioral Health/IDD Providers

The North Carolina Department of Health and Human Services Office of Rural Health (ORH) and NC Medicaid partnered with the NC Health Information Exchange Authority (NC HIEA) to launch a program to assist behavioral health, mental health, and intellectual development and disability practices with purchasing an Electronic Health Record (EHR) technology and establishing connectivity to the state-designated health information exchange, NC HealthConnex.

EHR Funding Program for Behavioral Health/IDD Providers

WHO is eligible for this program?

This program was designed to support health care practices that:

- are Medicaid-enrolled outpatient practices that have an active NPI number in NC's Medicaid Management Information System (MMIS), NCTracks;
- provide behavioral health, mental health, or intellectual and developmental disorder services (Refer to the taxonomy list);
- attest that they have not received funding for EHR adoption or meaningful use (e.g., Medicaid or Medicare EHR Incentive Program);
- attest that they do not have electronic health record technology or attest that they do have a practice management system as of January 1, 2018, that could be upgraded to an electronic health record;
- for calendar year 2017, had behavioral health, mental health, or intellectual and developmental disorder services providers make up 75% of their affiliated health care providers based on NCTracks data.

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EHR Funding Program for Behavioral Health/IDD Providers

WHAT is the EHR Funding Program for Behavioral Health/IDD Providers?

- The EHR Funding Program for Behavioral Health/IDD Providers helps eligible BH/IDD organizations get connected to the state Health Information Exchange (HIE), NC HealthConnex.
- The BH/IDD organizations that are accepted into this program must connect to NC HealthConnex within agreed upon time-frames prior to the funds being distributed.
- Eligible BH/IDD organizations will be ***reimbursed*** for the cost of EHR technology based on Table 1 below.
- Each eligible organization will receive only one payment based on Table 1 for all service locations.

Table 1

Eligible Practice with 26+ providers	up to $20,000
Eligible Practice with 12-25 providers	up to $15,000
Eligible Practice with 11 or fewer providers	up to $10,000

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EHR Funding Program for Behavioral Health/IDD Providers

WHY the EHR Funding Program for Behavioral Health/IDD Providers?

- Many mental health providers do not have access to critical patient information such as labs and allergies, and can be isolated from sharing information with other health care providers.
- The NC HIEA strongly recommends that providers choose a vendor from among the list of those that are already engaged in the NC HealthConnex connection process to ensure that they meet the technical requirements for connectivity.

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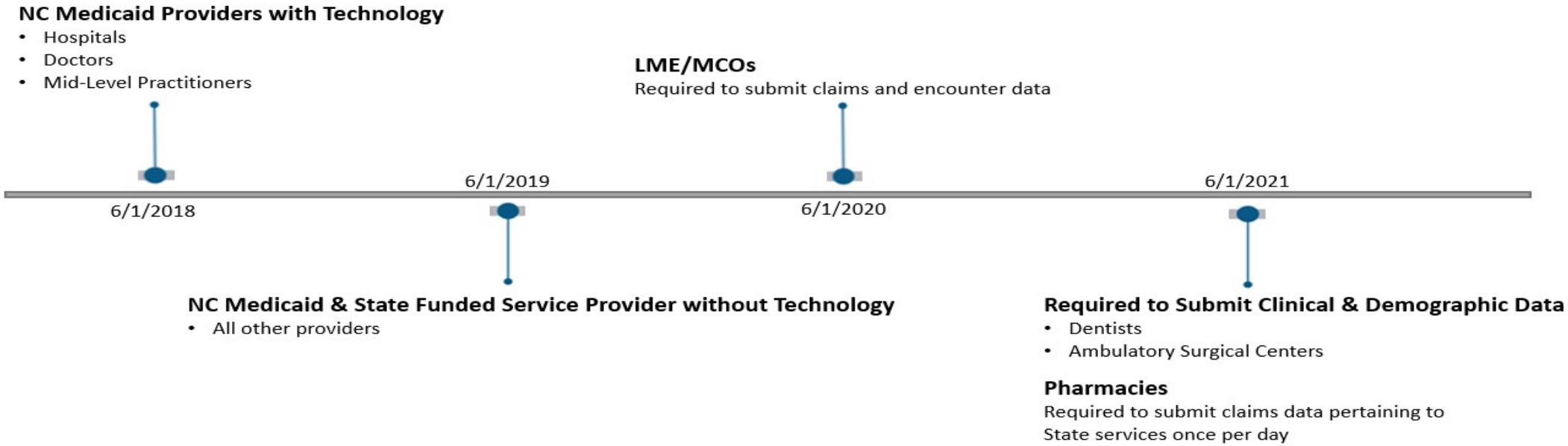
What Does NC Law Mandate?

Hospitals as defined by G.S. 131E-176(3), doctors (licensed to practice under Article 1 of Chapter 90 of the General Statutes), and mid-level practitioners who provide Medicaid services and who have an electronic health record were required to connect by June 1, 2018.

All other providers of Medicaid and state-funded services shall connect by June 1, 2019 except:

- Dentists and ambulatory surgical centers are required to submit clinical and demographic data by June 1, 2021
- Pharmacies are required to submit claims data pertaining to State services once per day by June 1, 2021, using pharmacy industry standardized formats



EHR Funding Program for Behavioral Health/IDD Providers

HOW are payments made and what is the process for reimbursement through the EHR Funding Program for Behavioral Health/IDD Providers?

- Payments will be made to the organization and are made through NCTracks.
- Practices must apply to the program to be included on the request-for-reimbursement list.
- Reimbursement for technology purchase occurs:
  - once connectivity to the State-designated health information exchange (HIE), NC HealthConnex has been established
  - or active HIE onboarding for over 30 days, whichever comes first.

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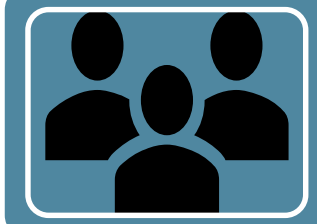
EHR Funding Program for Behavioral Health/IDD Providers

Program Stats



243 BH/IDD Organizations Applied – May 1-31, 2018

179 BH/IDD Organizations Awarded

64 Not Awarded – Did not meet Program Eligibility or no Attestation

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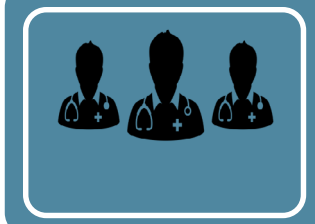
EHR Funding Program for Behavioral Health/IDD Providers

Program Stats

154 BH/IDD Organizations with 11 or fewer Providers

$1,540,000



18 BH/IDD Organizations with 12-25 Providers

$270,000

7 BH/IDD Organizations with 26+ Providers

$140,000

Total Funding - $1,950,000

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BH/IDD EHR Program Reimbursement Process

MOA Signed

- Oct. 2018 – BH/IDD signs Memorandum of Agreement with ORH
- BH/IDD assigned Rural HIT Specialist for Technical Assistance (TA)

Select, Contract, Implement EHR

- Oct. 2018 - **June 2019** – Select approved EHR vendor
- BH/IDD encouraged to work with **AHEC Practice Support** to implement EHR

Sign PA

- By **May 2019** –Sign **NC HealthConnex** **Participation Agreement**

Connect

- Nov. 2018 – ongoing – BH/IDD Connected to **NC HealthConnex**
- **NC HealthConnex** notifies ORH re: BH/IDD connection status

BH/IDD $$

- Nov. 2018 – ongoing – ORH submits approved-for-payment list to **NC Medicaid** for reimbursement through NCTracks.

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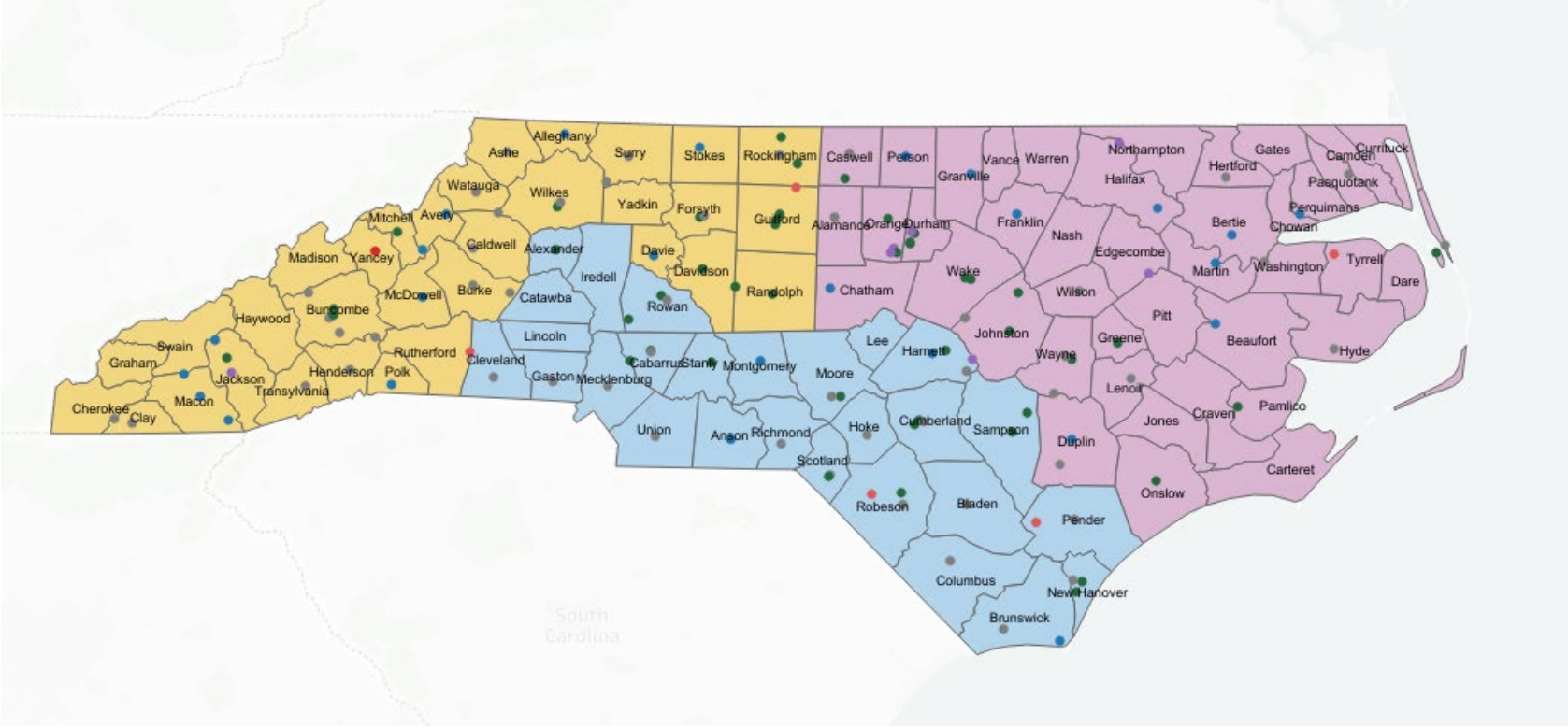
NC Office of Rural Health Service Area Map

ORH HEALTH IT SPECIALISTS



EASTERN – SEBASTIAN GIMENEZ
SEBASTIAN.GIMENEZ@DHHS.NC.GOV

CENTRAL – ADONNICA ROWLAND
ADONNICA.ROWLAND@DHHS.NC.GOV

WESTERN – ADAM MYERS
ADAM.MYERS@DHHS.NC.GOV

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SAVE THE DATES:

BH/IDD EHR Incentive Program Monthly Webinars
2nd Friday of each month at noon
Dec. 14th
Jan. 11th
Feb. 8th
March 8th
April 12th
May 10th
June 14th

NC HealthConnex How to Connect Call
January 28, 2019
Please register to attend the WebEx

Behavioral Health Work Group Meeting
Next Date TBD

NORTH CAROLINA

AHEC

ABOUT NC AHEC

NC AHEC's **mission** is to meet the state's health and health workforce needs and to provide education programs and services that bridge academic institutions and communities to improve the health of the people of North Carolina, with a focus on underserved populations. Our **vision** is to lead the transformation of health care education and services in North Carolina.

NC AHEC – CORE SERVICES

NC AHEC weaves through all sectors of health care education and workforce.

- Health Careers & Workforce Diversity
- Continuing Professional Development
- Student & Preceptor Services
- Practice Support
- Graduate Medical Education Support
- Library Services

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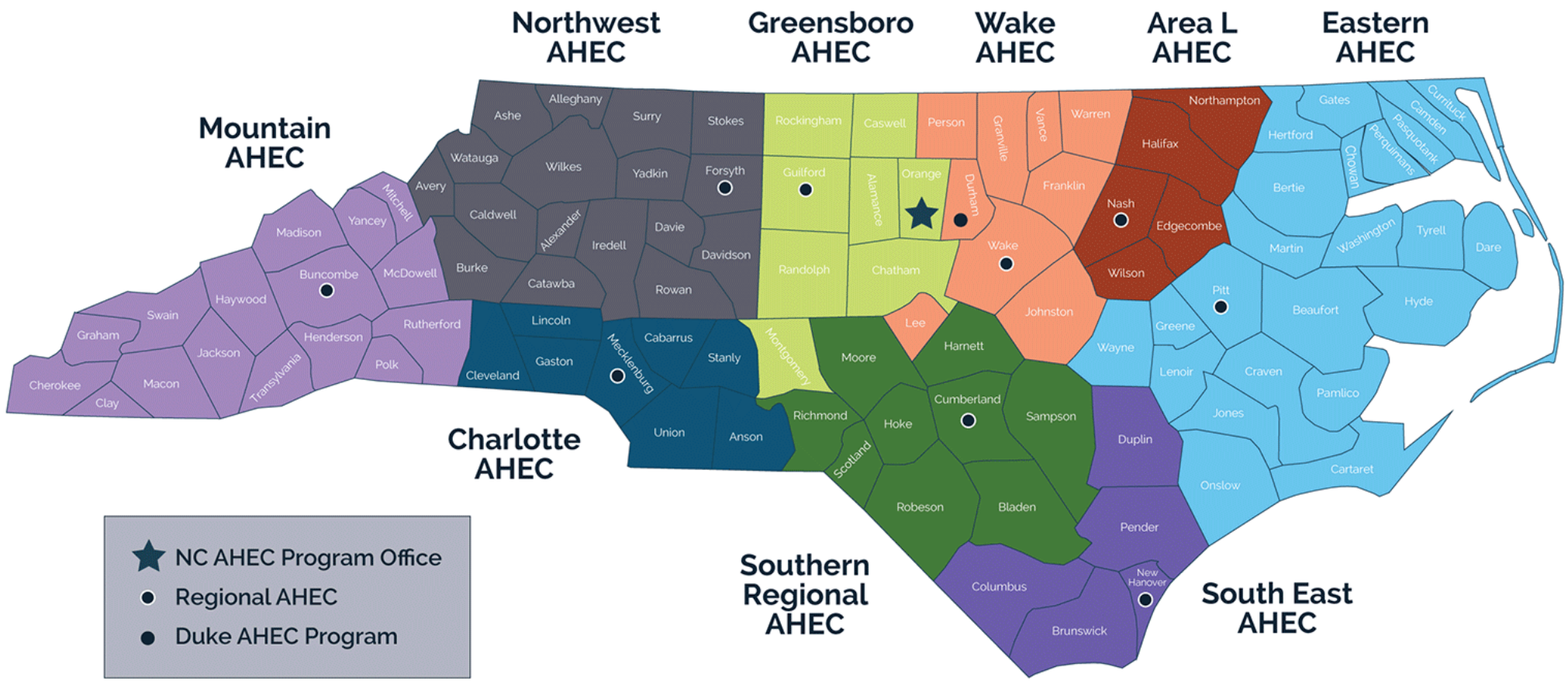
Practice Support

NC AHEC works with medical practices to transform delivery of care.

Our practice support teams ensure that medical practices, especially those in rural locations, have the help they need to evolve with the ever-changing health care system – from electronic health records to Medicaid transformation – ultimately reducing costs and improving quality of care.


Mountain AHEC
Northwest AHEC
Greensboro AHEC
Wake AHEC
Area L AHEC
Eastern AHEC
Charlotte AHEC
Southern Regional AHEC
South East AHEC
Ashe
Alleghany
Surry
Stokes
Rockingham
Caswell
Person
Granville
Vance
Warren
Northampton
Gates
Currituck
Camden
Pasquotank
Perquimans
Chowan
Hertford
Halifax
Watauga
Wilkes
Yadkin
Forsyth
Guilford
Alamance
Orange
Durham
Franklin
Nash
Edgecombe
Bertie
Avery
Mitchell
Yancey
Madison
Caldwell
Alexander
Iredell
Davie
Davidson
Randolph
Chatham
Wake
Wilson
Martin
Washington
Tyrell
Dare
Burke
Catawba
Rowan
Buncombe
McDowell
Haywood
Swain
Graham
Jackson
Henderson
Rutherford
Polk
Transylvania
Cherokee
Clay
Macon
Lincoln
Gaston
Cleveland
Mecklenburg
Cabarrus
Stanly
Union
Anson
Montgomery
Moore
Lee
Harnett
Johnston
Pitt
Greene
Wayne
Lenoir
Beaufort
Hyde
Craven
Pamlico
Jones
Onslow
Cartaret
Richmond
Scotland
Hoke
Cumberland
Sampson
Duplin
Robeson
Bladen
Pender
Columbus
Brunswick
New Hanover
NC AHEC Program Office
Regional AHEC
Duke AHEC Program

We are here to help with EHR Implementation

- Steps for EHR Implementation
  - Pre-work
  - Assessment
  - Planning
  - Selection
  - Implementation Go-live
  - Optimization
- Share information amongst the group about EHR characteristics and how they meet the needs of different types of organizations.

FOR MORE INFORMATION

- Online application:

https://my.ncahec.net/roles/ipip/qic/addPractice.php

- Find your AHEC:

https://www.ncahec.net/about-nc-ahec/find-your-ahec/

@NCAHEC | NCAHEC.NET

- Contact:

mary_mccaskill@med.unc.edu

Facebook.com/ncahec

Twitter.com/ncahec

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NORTH CAROLINA HEALTH INFORMATION EXCHANGE AUTHORITY

NC EHR Funding Program for BH/IDD Providers

Kenya Servia, MPA
Business Development and Outreach Specialist

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We connect health care providers to safely and securely share health information through a trusted network to improve health care quality and outcomes for North Carolinians.

STATE DESIGNATED

North Carolina's state-designated health information exchange

SECURE

Secure statewide network for physicians and other health care providers in North Carolina to share important patient health information to improve patient care

PARTNERSHIP

Housed within the Department of Information Technology's Government Data Analytics Center (GDAC). Our technology partner is SAS Institute.

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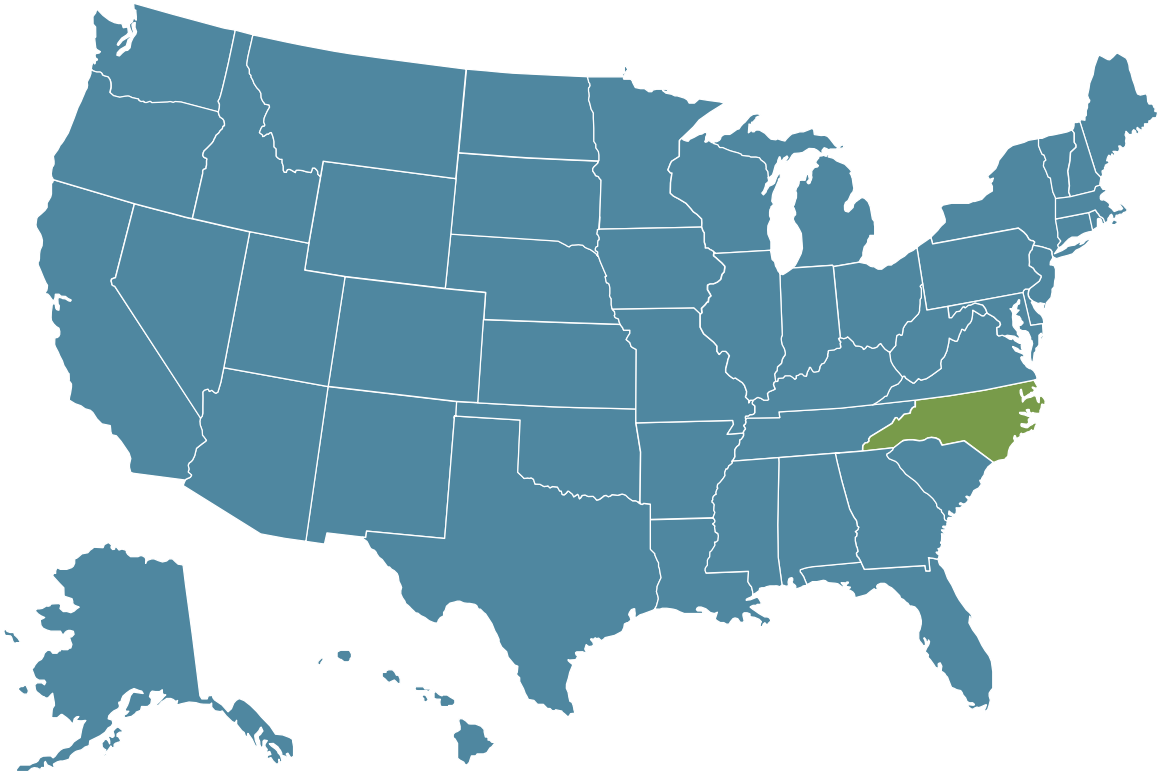
The Vision for Connectivity

North Carolina set out a vision to create communities of connected health care providers electronically across the state.

- Allow providers to view their patients' longitudinal health record in real-time
- Improve health care quality, enhance patient safety, improve health outcomes
- Consolidate data reporting requirements across the state to ease administrative burden and create efficiencies by eliminating duplicative data integrations
- Create outbound services to give providers insight to their at risk patient population



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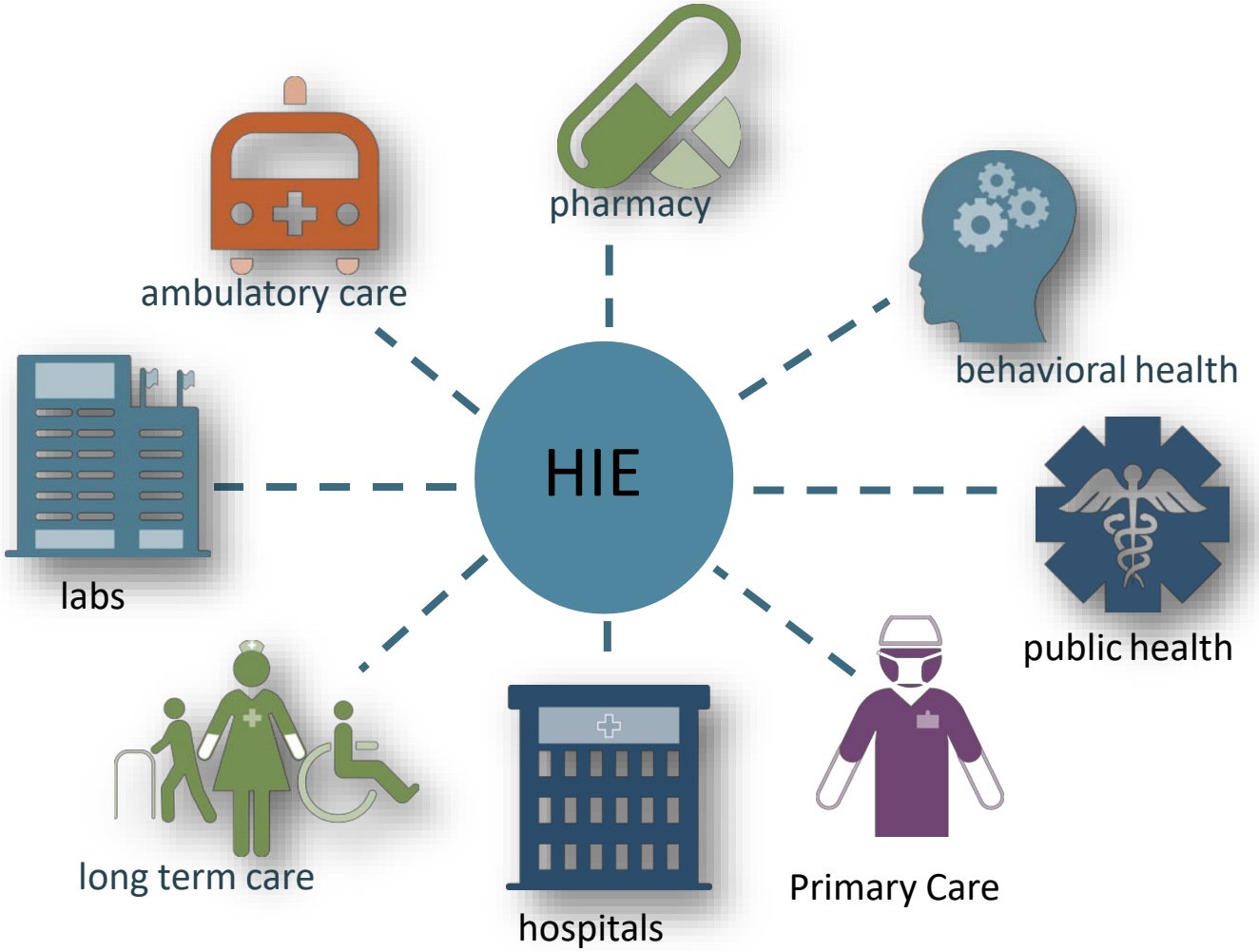
What is Health Information Exchange (HIE)?

A Health Information Exchange (HIE) is a secure, electronic network that gives authorized health care providers the ability to access and share health-related information across a statewide information highway.



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What are the clinical benefits of an HIE?

- A full “picture” of a person’s health, including visits, hospitalizations and medications
- Improved, more accurate and timely medication reconciliation that reduces errors and avoids unnecessary tests
- Instant access to a full panel of test results, reducing errors and gaps in treatment

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How Does Health Information Exchange Work?

Electronic Health Record
Clinicians enter data into EHR and that data is pulled into HIE

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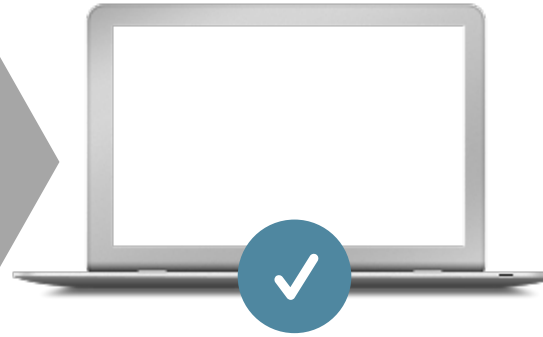
Data Provided
Clinicians who have care relationships with their patients are able readily access that data



1 Elements Available

Current data elements available in NC HealthConnex include: Allergies, Encounters, Immunizations, Medications, Problems, Procedures, Results

2 Security in Place

All data is protected, stored and accessed only for purposes permissible under federal and state law.

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How Do Providers Meet the Mandate?

There are two steps to determine a practice's readiness for connection.

1. Does your practice have an EHR that can send CCD or HL7 messages?

   - **Technology in Place:** The NC HIEA Participation Agreement requests EHRs that are minimally capable of sending HL7 messages, version 2 and higher.

2. Does your practice have a Participation Agreement in place?

   - **The Participation Agreement** is the document that governs the exchange of data between the practice and NC HealthConnex. This contract must be in place before the technical build can begin. Participation Agreements are linked on our website for providers to download, sign and return.

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NC HealthConnex Participation Agreement

The contract governing data sharing between the NC HIEA and Health Care Organization

How do I complete?

Log on to:

nchealthconnex.gov/how-to connect

- ✓ Complete the Participation Agreement
- ✓ Submit to hiea@nc.gov

Note: For those who fall within the June 1, 2018 deadline extensions have been automatically applied and you will receive confirmation when you receive your executed agreement.

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How Do Providers Connect: The Participation Agreement

Attachment 2

Participant Staff Contact Information

Please provide contact information for the following staff members at your organization. Each field must be filled even if one person occupies more than one role. **All fields must be completed or the processing of your Participation Agreement will be delayed.**

Participant Account Administrator

Staff member who will be the point of contact for the NC HIEA for communications and credentialing NC HealthConnex users in your organization.

Name:

Position Title:

Email Address:

Phone Number:

Mailing Address:

Technical Services Contact

Staff member who will work with our technology vendor to build a connection from your organization to NC HealthConnex.

Name:

Position Title:

Email Address:

Phone Number:

Participant Background Information				
1. Type of facility or system: *Please select all that apply below.*				
☐ Hospital, Health System, or Regional HIE	☐ Ambulatory/ Outpatient Clinic	☐ Laboratory	☐ Pharmacy	☐ Other *Please specify:* _____
2. Provider type: *This field is not required if your organization is a Hospital, Health System, Regional HIE, Laboratory, or Pharmacy*				
☐ Primary Care	☐ Dental or Orthodontic	☐ Respiratory, Developmental, Rehabilitative or Restorative		
☐ Pediatrics	☐ Residential Facility	☐ Speech, Language and Hearing		
☐ OB/GYN	☐ In Home Care, e.g. PCS, CAP-C/DA, etc.	☐ Other *Please specify:* _____		
☐ Behavioral Health	☐ Eye & Vision			
3. Participant Organization National Provider Identifier (NPI):	_____			
4. How many Participating Entities (PEs) or facility locations does your organization have? *If you have any PEs or more than one facility location, please complete Attachment 4*	_____			
5. Is your provider or health system a part of one or more the following? ☐ Yes ☐ No *If yes, please select all that apply and list the name of the organization(s).*				
☐ Health system				
☐ Regional HIE				
☐ Accountable Care Organization				
☐ Clinically Integrated Network				
Substance Use Disorder Treatment Information				
6. Does your organization or any unit within your organization provide Substance Use Disorder treatment?	☐ Yes ☐ No			
7. If yes to 6, does your organization fall under 42 C.F.R. Part 2? *If unsure, please contact your legal counsel and visit the SAMHSA website at www.SAMHSA.gov*	☐ Yes ☐ No			
Electronic Health Record (EHR Vendor) Information *Please discuss these questions with your Technical Services Contact*				
8. EHR Vendor:				

Thank You!

For more information visit,

www.nchealthconnex.gov

Tel: 919-754-6847

E-mail: hiea@nc.gov

NC Office of Rural Health HIT Team

E-mail: ORH_HIT@dhhs.nc.gov

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Questions?

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