

Federal Report Highlights
10/1/2018 – 9/30/2019

State Level Activities

Alternative Finance Program (AFP):

- AT loans awarded ~ 10
- Total amount of funds loaned ~ \$71,023.00
- Performance measure ~ 100%
- Customer satisfaction ~ 100%
 - Types of AT financed: Mobility/Seating/Positioning, Hearing, Environmental adaptations, Vehicle modification and Computer access.

Device Reutilization:

- Reutilization ~ 97 devices ~ total savings of \$45,070
- Performance measure ~ 100%
- Customer satisfaction ~ 100% highly satisfied
 - Types of devices reassigned: Speech Communication, Mobility/Seating/Positioning, Daily Living and Vision

Device Loan:

- 1605 short-term device loans
- Performance Measure:
 - Access measure ~ 95%
 - Acquisition measure ~ 100%
- Customer satisfaction ~ 97% (highly satisfied)
 - Primary areas addressed: Speech Communication, Learning and Computer access

Device Demo:

- 1366 device demos
- Performance measure ~ 97%
- Customer satisfaction ~ 98% (highly satisfied)
 - Speech devices continue to be the number one area for device demo

Training and Information & Assistance Activities:

- Trainings ~ 2681 individuals participated in trainings and 321 participated in trainings related to transition.
- Information and Assistance ~ 4888 individuals