



NC Department of Health and Human Services

## **Housing Programs and Resources**

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### **Agenda**

- **Assisting Older Adults with Housing Needs**
- **HCCBG Housing/Home Improvement (H/HI)**
- **Operation Fan Heat Relief (OFHR)**

## Assisting Older Adults

- **Affordable independent housing**
  - Living on limited income (SSI/SSDI)
  - Older adults calling from out of state that want to relocate to NC
  - Physical disabilities, need accessible housing
  - Need housing immediately, may be homeless soon
- **Home repair & modifications**
  - Ramps, grab bars in bathroom
  - Roof, plumbing leaks, mold, windows, flooring
  - Weatherization
  - Urgent repairs needed
- **Assistance with utilities**
  - Operation Fan Heat Relief
  - Low Income Energy Assistance Program

## Home and Community Care Block Grant (HCCBG) Housing/Home Improvement

- **Purpose**
  - Promote independence
  - Enhance quality of life
  - Support aging-in-place & aging-in-community
  - Identify health & safety issues in and around home
  - Provide needed improvements
- **Eligibility**
  - 60 or older
  - No one willing or able to help
  - Reside in funded county

## HCCBG H/HI Services

- **Provides**

- Minor repairs
- Mobility & accessibility improvements
- Furnishings & appliances
- Security enhancement
- Waivers

- **Exceptions**

- May not exceed \$1500 per household per year
- Same service may not be duplicated in a 3 year period
- Exceed 20% of annual budget for appliances and furnishings (excluding heating & cooling units)

## H/HI Waivers

- **How to submit a request**

- Complete waiver request form and submit to DAAS Housing Consultant
  - Provide background information that supports the need for the service
  - List other agencies/organizations that the applicant has been referred to
- Examples
  - Pest control
  - Extensive roof repair
  - Well repair

## Operation Fan Heat Relief (OFHR)

### • Purpose

- A summer program intended to provide a more comfortable living environment and reduce heat related illnesses
- Funds are made available to AAA to purchase fans

### • Eligibility

- Reside in county designated by utility company contributors
  - Dominion Resources, Duke Energy Carolinas, Duke Energy Progress, Valassis Giving Committee
- Adult 60 or older or person with a disability
- Has a home situation where a threat to health and well being exists
- Has a health provider statement of need should an air conditioner be requested

## OFHR Use of Funds

### • Funds are used for fans costing \$25 or less and air conditioners

- \*A/C Stipulations

### • Funds are not used for

- \*A/C purchases exceeding 30% (Duke Energy) or 40% (Dominion Resources) of total allocation
- Direct cash assistance
- Payment of utility bills
- Purchase of fans more than \$25
- Payment of administrative costs

## Top Housing Resources

### NC Housing Search

[www.nchousingsearch.org](http://www.nchousingsearch.org)  
877-428-8844

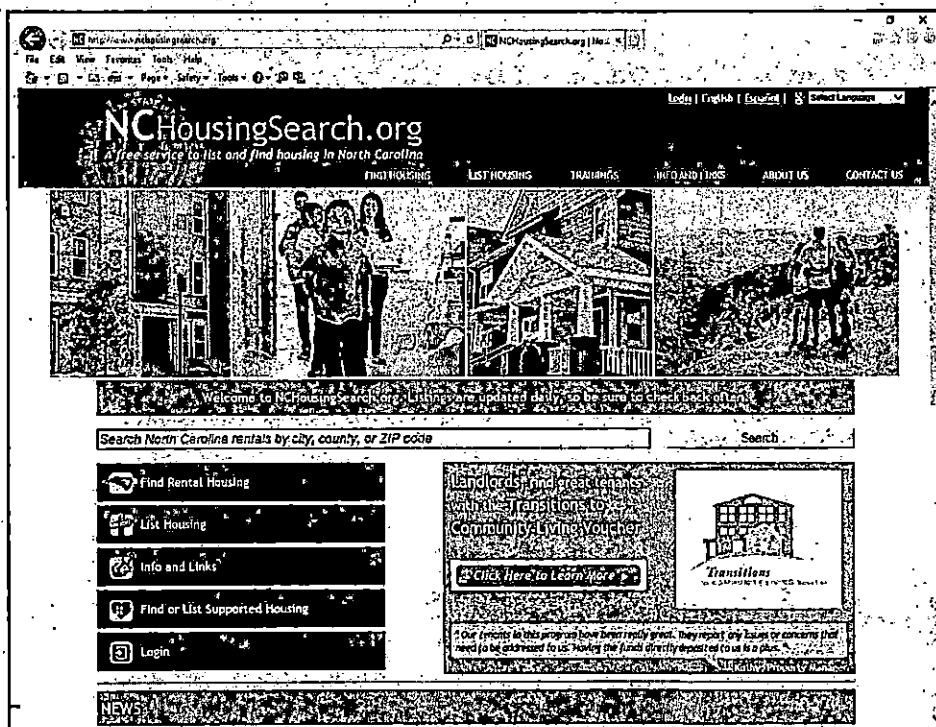
- Resource to search for independent housing in apartment communities
- Search criteria to consider:
  - 55+ or 62+ community
  - Income based or sliding scale rent
  - Housing Choice (Section 8) vouchers
  - Accessible features

### NC 2-1-1

[www.Nc211.org](http://www.Nc211.org)  
2-1-1 or 888-892-1162

- An information and referral resource provided by United Way of NC
- Available 24/7, 365
- Database of health & human service needs
  - Food, shelter, energy assistance, housing, parenting resources, healthcare, substance abuse
  - Resources for older adults and people with disabilities


NCDHHS, Division of Aging and Adult Services | Housing Programs and Resources | January 2020



North Carolina 2-1-1 | <https://www.nc211.org/>

**NC 2-1-1** Help Starts Here.

Home Find Help Agency Professionals eLibrary About Us Donate



# 2-1-1 counts

**Need assistance for Hurricane Dorian?**  
 Dial 2-1-1 or **888-892-1162** to reach a 2-1-1 call specialist 24/7/365  
 Text Option: NCDorian to 898211

[Find Help](#)

## Housing Resources

- **Housing Finance Agency (HFA)**
  - [www.nchfa.com](http://www.nchfa.com)
  - Urgent repair program
  - Displacement prevention partnership
- **U.S. Dept. of Housing and Urban Development (HUD)**
  - [www.hud.gov](http://www.hud.gov)
  - Information about PHAs; Low Income Housing Tax Credit properties (LIHTC), Affordable rental housing
- **Public Housing Authorities (PHA)**
  - <https://affordablehousingonline.com/public-housing-waiting-lists/North-Carolina>
  - Listing of PHAs and waiting lists for housing choice voucher program (Section 8)
- **U.S. Dept. of Agriculture Rural Development**
  - [https://rdmfrrentals.sc.gov.usda.gov/RDMFHRentals/select\\_state.jsp](https://rdmfrrentals.sc.gov.usda.gov/RDMFHRentals/select_state.jsp)
  - Listing of multi-family housing rentals
- **Continuum of Care**
  - [www.ncceh.org/cooc/](http://www.ncceh.org/cooc/)
  - Homelessness resources
- **Independent Living Program**
  - <https://www.ncdhhs.gov/assistance/disability-services/independent-living-for-people-with-disabilities>
  - Home and vehicle modifications

The screenshot shows the North Carolina Housing Finance Agency website. The header includes the agency logo, navigation links (About Us, Home Buyers, Homeowners, Renters, Home Ownership Partners, Rental Housing Partners), and a language selector (Español). The main content area features the 'Urgent Repair Program' with a description of its purpose and eligibility criteria. A sidebar on the left lists other programs: Single-Family Rehabilitation Program, Urgent Repair Program, and Displacement Prevention Partnership. A 'Recent News' section on the right highlights a story about North Carolina's special housing needs. Below the main content, there is a 'Get Started' section with two numbered steps: 1. Find a local government or nonprofit agency that will determine your eligibility and then contract for and supervise the work. 2. Apply for the program. The bottom of the page has a navigation bar with links for HOMEOWNERS, RENTERS, HOMEOWNERSHIP, and RENTAL HOUSING.

**Urgent Repair Program**

Our Urgent Repair Program (URP) finances emergency home repairs for North Carolina homeowners who are elderly or have special needs and whose incomes are below 50 percent of the median for their area. Emergency repairs correct housing conditions that threaten your life or safety, such as failing septic systems, dangerous heating systems or rotten floors. The program can also pay for accessibility modifications that allow you to remain in your home after an injury or serious illness.

Assistance is offered through local governments or nonprofit agencies that will determine your eligibility and then contract for and supervise the work. If you are approved, you could receive assistance in the form of an interest-free, deferred loan, forgiven at \$1,000 a year, to pay for necessary repairs.

**Recent News**

North Carolina's With Special Housing Needs Gain More Options  
December 20, 2019

Notice of Funds Available: Essential Single-Family Rehabilitation Loan Pool  
October 10, 2019

**Get Started**

1. Find a local government or nonprofit agency that will determine your eligibility and then contract for and supervise the work.
2. Apply for the program.

HOMEOWNERS | RENTERS | HOMEOWNERSHIP | RENTAL HOUSING

## Additional Resources

- **Local Management Entity-Managed Care Organization**
  - <https://www.ncdhhs.gov/providers/lme-mco-directory>
  - Has a network of providers that offer treatment and support for mental illness, substance use disorders, and intellectual/developmental disabilities
- **Low-Income Energy Assistance Program (LIEAP)**
  - <https://www.benefits.gov/benefit/1554>
  - One time annual payment that helps pay the primary heating expense
  - Can apply until March 31, 2020 or until funds are exhausted
  - Apply at local county department of social services office
  - Benefit amount is based on income, fuel type, and household size
- **Crisis Intervention Program (CIP)**
  - <https://www.ncdhhs.gov/assistance/low-income-services/crisis-intervention-program>
  - Assists people in a heating or cooling related crisis
  - Applications taken year round at local DSS

## Questions?

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