LME-MCO Communication Bulletin J295

Date:    July 10, 2018
To:      Local Management Entities-Managed Care Organizations (LME-MCOs)
From:    Kathy Nichols, Assistant Director, DMH/DD/SAS
         Deb Goda, Behavioral Health Unit Manager, Division of Mental Assistance
Subject: 2018-2019 National Core Indicators

This bulletin informs LME-MCOs about North Carolina’s participation in the 2018-2019 National Core Indicators (NCI) project. NCI is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

The project uses standard developmental disabilities service system outcome measures, allowing for comparison across participating states. Results are published on the HSRI website at www.nationalcoreindicators.org. National Core Indicators data are obtained from several sources and survey instruments developed by HSRI.

The Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (DMH/DD/SAS) has collected information from case managers, service providers, advocates and individuals with intellectual disabilities through the face-to-face Adult Consumer Surveys each of the past 16 years, and from consumer families and guardians through mailed family surveys for the past 10 years. Last year, more than 600 North Carolinians with intellectual disabilities participated in the 2017-2018 In-Person Survey of adult consumers. Family members and guardians of nearly 800 children and adults completed mailed family surveys.

To assist LME-MCOs with NCI project requirements, the Division will host a number of informational calls and training webinars this fall. Mailed family survey sample requirements will be discussed at the Quality Management Directors Forum on Wednesday, July 18, 2018. DMH/DD/SAS will contact and share resource documents with LME-MCO NCI Coordinators in advance.

For questions about the NCI project, please contact Karen Feasel at (919) 715-2270 or karen.feasel@dhhs.nc.gov.

cc: Dave Richard, DMA
    Kody Kinsley, DMH/DD/SAS
    Helen Wolstenholme, DHHS
    DMA Leadership Team
    DMH/DD/SAS Leadership Team
    Mary Hooper, i2i Center for Integrative Health