The large number of military, national guard, reserves, retired military, veterans and their families living in North Carolina has increased the demand for behavioral health support and treatment for this population. In SFY17, North Carolinians had access to mental health (MH), developmental disability (DD), including traumatic brain injury (TBI) and substance use disorder (SUD) services and resources from the Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) through the seven Local Management Entities-Managed Care Organizations (LME-MCOs).

Military, veterans & their families make up 4.36% of all persons served by State funded service system in the community; 77 people received intellectual and developmental disability services, 3,439 received mental health services and 1,349 received substance use disorder services.

Note: Employed includes those employed full time, part-time and seasonal/migrant workers. Not in workforce includes those not in work force homemakers, not available for work, retired and students. Unemployed includes those still in the workforce but without employment.
The North Carolina Treatment Accountability for Safer Communities (TASC) Network provides care management services to people with a substance use disorder or mental illness who are involved in the justice system. TASC combines the influence of legal sanctions with treatment and support services to permanently interrupt the cycle of addiction and crime.

Oxford Houses are self-supporting group residences for individuals in recovery from alcohol or drug addiction. Oxford House offers a low-cost, peer supportive living environment rooted in 12-step recovery and is an effective extension of the Minnesota Model for detoxification and treatment.

In the spring of 2017, a confidential survey was given to all the residents living in North Carolina Oxford Houses. Responses were received from 327 women and 921 men for a total of 1,248 of the 1,488 individuals then in residence, yielding a response rate of 86 percent. At the time of the survey, there were 500 recovery beds for women and 1,277 beds for men, with approximately 13.78 percent of the residents reported to be military veterans. Nationally about 17% of Oxford House residents are military veterans. Since a high percentage of homeless vets are suffering substance use disorders, Oxford House can provide an effective path for recovery and to avoid recurrence. The veteran populations, living in Oxford House’s across North Carolina are considered valuable assets because they tend to understand the system of disciplined democratic operation and offer leadership to the program.

The NCDHHS Office of Citizen Services offers a toll-free information and referral telephone service; the toll-free helpline number is 800-662-7030. It is available Monday through Friday, from 8AM to 5PM.

The Division of State Operated Healthcare Facilities provides a system of healthcare facilities that respects the dignity of individuals by providing individualized, compassionate, efficient, quality care to citizens, including veterans, of North Carolina with developmental disabilities, substance use disorders and psychiatric illnesses and whose needs exceed the level of care available in the community.

State Psychiatric Hospitals
- In SFY17, Central Regional, Cherry and Broughton Hospitals admitted 2,339 people, 71 were identified as veterans.

Alcohol and Drug Addiction Treatment Centers (ADATCs)
- In SFY17, the ADATCs admitted 3,393 people, 62 were identified as veterans.

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Division of Mental Health, Developmental Disabilities, And Substance Abuse Services