In follow up to LME-MCO Communication #J292, Changes to DHHS LIP/Agency Practice Provider Monitoring Review Process, this communication is to advise that, following continued collaborative efforts and assessment of the Monitoring Process with Practitioners and the PAC (Professional Association Council), the DHHS Review Tool for LIPs/Group Practices and Agencies Billing Outpatient Services Only (BH) has been updated (Guidelines and Overview revised effective 11/30/2018), and are posted to the DHHS website. These revisions are a continued commitment on behalf of DHHS, PAC, LIPs, Group LIP Practices and the LME-MCOs to improve and streamline the monitoring process. The changes will be effective 12/10/2018.

The update in the process does not diminish or reduce the LME-MCO’s responsibility/authority for oversight and monitoring of their Provider Networks.

Please contact Janet Breeding at janet.breeding@dhhs.nc.gov or 910-434-3811 or Deb Goda at Deborah.goda@dhhs.nc.gov or 919-855-4297 if you have any questions regarding the above.

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