Counselors specializing in serving persons who are deaf or hard-of-hearing may be contacted at these offices:

NCDVRS • 8 Barbetta Drive
Asheville, NC 28806
(828)670-3377 (V/VP) (828)670-3388 (TTY)
Buncombe, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, Mitchell, Swain, Transylvania, Yancey

NCDVRS • 5501 Executive Center Drive, Ste. 101
Charlotte, NC 28212
(704)568-8804 (V) (704)569-1192 (TTY)
Cabarrus, Mecklenburg, Stanly, Union

NCDVRS • 3401-A West Wendover Avenue
Greensboro, NC 27407
(336)299-7337 (V/VP)
(336)299-9298 (V/TTY) Alamance, Caswell, Guilford, Randolph, Rockingham

NCDVRS • 2719 Graves Drive – Suite 14
Goldsboro, NC 27534
(919)778-3795 (V/TTY) Carteret, Craven, Greene, Jones, Lenoir, Onslow, Pamlico, Wayne

WorkSource East VR Facility (919)731-7973 (V)

NCDVRS • 1200 Fairmont Court
Fayetteville, NC 28304
(910)486-1101 (V) (910)484-4877 (VP/TTY)
Anson, Bladen, Cumberland, Harnett, Hoke, Sampson, Montgomery, Moore, Scotland, Richmond, Robeson

NCDVRS • 101 Fox Haven Drive • Box 2487
Greenville, NC 27836
(252)830-8560 (V/TTY)
Beaufort, Bertie, Camden, Chowan, Currituck, Dare, Gates, Hertford, Hyde, Martin, Pasquotank, Perquimans, Pitt, Tyrrell, Washington

NCDVRS • Burnt Mill Business Park
3340 Jaeckle Drive, Suite 201
Wilmington, NC 28403
(910)251-5710 (V/VP) (910)251-2758 (TTY)
Brunswick, Columbus, Duplin, New Hanover, Pender

NCDVRS • 2201 Brewer Road
Winston-Salem, NC 27127
(336)784-2700 (V)
(336)784-2717 (VP/TTY)
Davidson, Davie, Forsyth, Stokes, Surry, Yadkin

NCDVRS • 10 Medical Court
Henderson, NC 27536
(252)492-3141 (V) (252)436-2005 (TTY)
Franklin, Granville, Person, Vance, Warren

NCDVRS • 2803 Mail Service Center
Raleigh, NC 27699-2803
(919)733-7807 (V)
Chatham, Durham, Johnston, Lee, Orange, Wake

NCDVRS • NC School for the Deaf
Morganton, NC 28655
(828)432-5404 (V/TTY/VP)
Alexander, Alleghany, Ashe, Avery, Burke, Caldwell, Catawba, Cleveland, Gaston, Iredell, Lincoln, McDowell, Polk, Rowan, Rutherford, Watauga, Wilkes

NCDVRS • 306 West Nash Street
Wilson, NC 27893
(252)237-7161 (V/TTY/VP)
Edgecombe, Halifax, Nash, Northampton, Wilson

Where phone numbers are not accessible by TTY, please call (800)RELAYNC or (800)735-2962.

NC Division of Vocational Rehabilitation Services
2801 Mail Service Center • Raleigh, NC 27699-2801
(919)855-3500 • 1-800-689-9090 • TTY (919)855-3579
Fax (919)715-0616 • www.ncdhhs.gov/dvrs

State of North Carolina • Department of Health and Human Services
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VR Serves Individuals With Hearing Loss.

The North Carolina Division of Vocational Rehabilitation Services provides services to individuals who are deaf, hard-of-hearing or late-deafened to assist them in preparing for, getting, or maintaining employment.

**You may be eligible for services if hearing loss limits your ability to work and prevents you from getting or keeping a job.**

Partnerships

You and your VR counselor will work together to help you make informed choices about your rehabilitation plan. You and your counselor will decide on your job goal, the services you will need, and the responsibilities you will share in helping you reach your goal. Many services are free to you or your family. For other services, the cost may depend on your income level.

What Services May Be Provided?

**Evaluations**

- Medical, audiological, psychological
- Work evaluations

**Training**

- Supported employment
- On-the-job training
- Work adjustment training
- Vocational/technical schools
- Community colleges
- College/university (e.g., Gallaudet, National Technical Institute for the Deaf)

**Physical Restoration**

- Hearing aids
- Speech and physical therapy
- Medical and hospital care, surgery

**Support Services**

- Job placement
- Counseling and guidance
- Interpreter services
- Educational room and board
- Tutors and notetakers
- Rehabilitation engineering

**Other**

- Telecommunication devices (TTYs)
- Assistive technology
- Special equipment
- Transportation

Can VR Help Me Find A Job?

Each year in North Carolina, employers hire hundreds of individuals with hearing loss who have been served by VR. More and more businesses are discovering that people with hearing loss make excellent employees.

Once you’re eligible for VR services, you can do your part in finding a job by:

- Completing the objectives in your individualized plan for employment.
- Meeting regularly with VR staff.
- Attending a job-seeking skills class, if needed.
- Attending a VR “Job Club” if there’s one in your area.
- Completing job applications. Help is available if needed.
- Attending all appropriate job interviews. If needed, interpreting services are provided.

If you have a hearing loss and need help getting ready to go to work, we’re right here. Let’s get started!

How Do I Get Started?

- Contact the VR office that serves your county. (You’ll find a listing on the back.)
- Schedule a meeting with a counselor for the deaf and the hard-of-hearing.
- Bring proof of ID and any income: e.g., payroll check stubs, tax returns, information on any disability benefit payments.
- Bring medical information on your disability (for example, an audiogram) and your doctor’s contact information.
- Go to all medical and other appointments arranged by your counselor.
- With your counselor, develop an individualized plan for employment that will become your “map” in helping you reach your career goals.