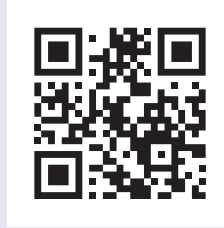


How to Apply for Equipment

- Contact your DSDHH Regional Center for information and to make an appointment.
- Discuss your options with the DSDHH Regional Center staff.
- Fill out an application.
- For hearing aids: have an authorized audiologist or hearing aid dispenser fill out the Hearing Aid Selection page of the application.
- Provide proof of residency, certification of disability and income for income verification (all information is kept confidential).
- Work with the DSDHH Regional Center staff to select the equipment that is best for your needs.
- You will receive a letter informing you of approval status.
- Telephone equipment will be mailed to your street address.
- For hearing aids, your authorized hearing aid dispenser will make an appointment with you for hearing aid dispensing.



Contact

N.C. Division of Services for the Deaf and the Hard of Hearing

2301 Mail Service Center
Raleigh, NC 27699-2301
(919) 874-2212 V/TTY
(919) 890-0859 VP
(800) 851-6099 V/TTY
(919) 855-6872 Fax

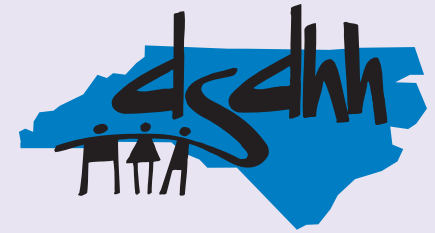
www.ncdhhs.gov/dsdhh



State of North Carolina • Pat McCrory, Governor
Department of Health and Human Services • Aldona Z. Wos, M.D., Secretary
Division of Services for the Deaf and the Hard of Hearing
www.ncdhhs.gov/dsdhh

N.C. DHHS is an equal opportunity employer and provider.

Rev. 6/15



N.C. Division of Services
for the Deaf and the Hard of Hearing

Equipment Distribution Service

*Providing
Telecommunications Access
for All North Carolinians*

N.C. Division of Services for the Deaf and the Hard of Hearing

2301 Mail Service Center
1100 Navaho Dr., GL-3
Raleigh, NC 27699-2301

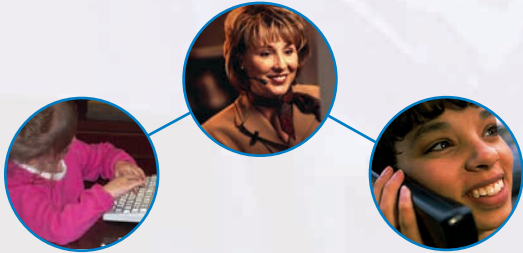
(919) 874-2212 V/TTY
(919) 890-0859 VP
(800) 851-6099 V/TTY
(919) 855-6872 Fax

www.ncdhhs.gov/dsdhh

The N.C. Division of Services for the Deaf and the Hard of Hearing, through the Equipment Distribution Service, provides telephones and other related equipment to eligible North Carolina residents with a hearing loss or speech impairment.

This service was established in 1999 by action of the North Carolina Legislature in conjunction with the telecommunications relay service. The intent is to provide equipment which allows people with hearing loss or speech impairment to use the telephone.

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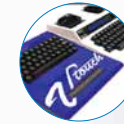
Telephones with special technology and other devices are available to qualified North Carolina residents through a monthly surcharge collected by telephone companies on all residential, cellular, and business telephone lines. This makes equipment available to qualified applicants at no charge. Applications for new equipment can be submitted every six years or when there is a change of disability.

Services Available

- Information on products and services
- Assessment of equipment needs
- Demonstrations of equipment
- In home consultation
- Application assistance
- Installation of new telephone and signaling equipment
- Technical assistance

Types of Equipment

- Amplified telephones with adjustable ringer volume
- Signaling devices that use sound, lights, and/or vibration to alert you to environmental sounds such as the telephone ringing
- VCO (Voice Carry Over) telephones allow you to speak to the other person and read what he or she is saying
- Single hearing aid with telecoil switch
- TTYs (teletypewriters) allow you to type and read telephone conversations
- Large Visual Display TTYs for individuals with vision impairments



- Braille TTYs provide a printout in Braille

- Specific telephones for people with speech impairment such as voice-controlled remote and outgoing voice amplification



- HCO (Hearing Carry Over) telephones allow you to hear what is being said while typing your message



- Electronic speech aids: artificial larynx, stutter inhibitors, and Augmentative and Alternative Communication devices



Visit your DSDHH Regional Center for demonstrations of all available equipment.

