

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital  
SFY 2016**

Hospital	Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Apr		May		June		Total # Patients	Total Avg Hrs Waiting
	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Broughton Hospital	67	78.93	51	159.16	65	135.56	55	37.95	52	116.56	50	55.69	45	101.05	48	90.99	53	109.12	62	124.51	77	125.97	55	113.93	680	106.72
Central Regional Hospital	246	89.37	249	133.76	258	120.03	271	104.09	270	102.19	182	120.48	269	140.27	354	123.41	326	146.80	310	134.15	417	126.62	328	115.25	3,480	121.90
Cherry Hospital	127	120.61	98	148.58	106	102.33	141	167.74	128	108.26	141	168.66	125	119.82	150	99.63	108	84.27	128	87.99	155	91.29	140	98.14	1,547	116.30
<b>Grand Total</b>	<b>440</b>	<b>98.37</b>	<b>398</b>	<b>140.26</b>	<b>429</b>	<b>116.71</b>	<b>467</b>	<b>122.27</b>	<b>450</b>	<b>105.05</b>	<b>373</b>	<b>133.21</b>	<b>439</b>	<b>130.90</b>	<b>552</b>	<b>113.83</b>	<b>487</b>	<b>126.65</b>	<b>500</b>	<b>119.57</b>	<b>649</b>	<b>116.29</b>	<b>523</b>	<b>109.89</b>	<b>5,707</b>	<b>118.89</b>

**What the data DOES include:**

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

**What the data DOES NOT include:**

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital