

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital
SFY 2017**

	Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Apr		May		June		Total # Patients	Total Avg Hrs Waiting
Hospital	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Broughton Hospital	50	130.87	47	113.44	48	194.61	48	92.04	41	152.81	48	162.37	27	516.31	27	230.73	50	68.34	38	130.28	54	149.90	39	202.96	517	160.84
Central Regional Hospital	281	99.35	337	126.94	326	129.74	295	137.67	274	130.72	256	161.08	321	147.04	250	137.10	282	110.66	259	161.40	306	170.96	236	174.85	3,423	141.01
Cherry Hospital	117	71.02	117	100.49	115	116.85	118	92.63	107	53.38	111	47.19	110	65.75	123	56.08	101	64.23	139	77.47	189	70.86	138	74.31	1,485	74.23
Grand Total	448	93.19	501	117.72	489	132.83	461	118.99	422	106.47	415	125.32	458	140.22	400	112.04	433	93.21	436	126.56	549	130.28	413	138.01	5,425	120.40

What the data DOES include:

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made)
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

What the data DOES NOT include:

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital