



## North Carolina Department of Health and Human Services

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### LME-MCO Communication Bulletin #J216

Date: September 9, 2016

To: LME-MCOs

From: Mabel McGlothlen, LME-MCO System Management Team Leader, DMH/DD/SAS and Kathy Nichols, Behavioral Health Manager, Behavioral Health Section, DMA

Subject: 2016-2017 National Core Indicators

The purpose of this bulletin is to inform the LME-MCOs about North Carolina's participation in the 2016-2017 National Core Indicators (NCI) project. NCI is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). The project uses standard developmental disabilities service system outcome measures, allowing for comparison across all 46 participating states. Results are published on the HSRI website at [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).

National Core Indicators data are obtained from several sources and survey instruments developed by HSRI. The Division of Mental Health/Developmental Disabilities/Substance Abuse Services (DMH/DD/SAS) has collected information from case managers and service providers, advocates, and individuals with intellectual disabilities through the face-to-face Adult Consumer Surveys for each of the last 14 years, and from consumer families and guardians through mailed family surveys for eight years. Last year, approximately 750 North Carolinians with intellectual disabilities participated in the 2015-2016 face-to-face Adult Consumer Survey. Family members and guardians of nearly 800 children and adults completed family surveys.

As in previous years, we anticipate that October through December will be active planning months, and that face-to-face surveys will begin in January 2017. To assist LME-MCOs with NCI project requirements, the DMH/DD/SAS will host a series of informational calls and training webinars this fall. Within approximately the next week, the DMH/DD/SAS will contact your NCI Project Coordinators and begin sending planning information for the 2016-2017 project.

We appreciate your participation in the NCI project. The energy and effort you and your staff expend play a key role in its success. If you have any questions, please contact Karen Feasel at 919-715-2270 or [karen.feasel@dhhs.nc.gov](mailto:karen.feasel@dhhs.nc.gov).

*Previous bulletins can be accessed at: <http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>*

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