LME-MCO Communication Bulletin #J157

Date: September 10, 2015

To: LME-MCOs

From: Kathy Nichols, Clinical Program Manager, Behavioral Health Section, DMA and Mabel McGlothlen, I/DD, TBI, and System Performance Section Chief, DMH/DD/SAS

Subject: Submission of Encounter Claims Not Matching Those in NCTracks

The purpose of this bulletin is to clarify submission of encounter claims not matching those in NCTracks.

LME-MCOs need to submit Provider Upload files when they cannot match their claims’ system to the known providers in NCTracks based on NPI, taxonomy, and zip +4 combination. The providers will be marked as an LME-MCO provider and allow encounters to pass the provider verification edits.

If you have any questions, please contact: Kathy Nichols at Katherine.a.nichols@dhhs.nc.gov or 919-855-4289.

Previous bulletins can be accessed at: http://jtcommunicationbulletins.ncdhhs.gov/

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