Date: October 9, 2015

To: LME-MCOs

From: Kathy Nichols, Clinical Program Manager, Behavioral Health Section, DMA and Mabel McGlothlen, IDD, TBI, and System Performance Section Chief, DMH/DD/SAS

Subject: Implementation Date for New Due Process Letters

Based on input from LME-MCOs, the implementation date to begin using the new due process letters is January 1, 2016. While this is the required implementation date, LME-MCOs may begin using them sooner, if desired. This bulletin clarifies Joint Communication Bulletin #J161 Due Process Documents issued September 25, 2015. These due process letters pertain to Medicaid-funded services only.

If you have questions, please contact Kathy Nichols at 919-855-4289 or Katherine.nichols@dhhs.nc.gov.

Previous bulletins can be accessed at: http://jtcommunicationbulletins.ncdhhs.gov/

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