LME-MCO Communication Bulletin #J312

Date: December 21, 2018

To: Local Management Entities/Managed Care Organizations LME-MCOs

From: Kathy Nichols, Assistant Director of Policies and Programs, DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, NC Medicaid
Helen Wolstenholme, Interim Director, Division of State Operated Healthcare Facilities

Subject: Quarterly Meetings Between LME-MCOs and State-Operated Psychiatric Hospitals

The current Division of State Operated Healthcare Facilities (DSOHF) and LME-MCO contract requires DSOHF to arrange quarterly and ad hoc meetings with each LME-MCO to work together to meet the discharge needs of people who remain in a state-operated psychiatric hospital (SPH) due to needs that are more challenging to address in the community setting. The language from the DSOHF-LME/MCO contract is as follows:

1.i. Arrange quarterly and ad hoc high-level case discussions with the responsible LME/PIHP for Individuals with high need/high cost discharge needs such as people with co-occurring disorders and history of aggression and/or serious self-harm to include upper level clinical management and DSOHF central office.

A.2i. Assign upper level clinical and financial leadership to attend quarterly and ad hoc case discussions for Individuals with high need/high cost discharge needs such as self-harm identified by DSOHF facility clinical leadership to develop discharge opportunities.

To assist with invitations, please respond with the names and contact information for your staff who will participate in the meetings. This should include, but not be limited to:

Clinical Director (required)
Chief Financial Officer (required)
Provider Network Director
Care Coordination Director
Hospital Liaison Leadership
Other staff as identified by the LME-MCO
Hospital, clinical and social work leadership, relevant treatment team members, DSOHF central office and Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) staff will participate in the meetings.

Please provide the requested information to Virginia.Maisch@dhhs.nc.gov by noon on Dec. 31, 2018. We will provide the information to the SPH who will contact the LME-MCOs directly to schedule the meetings beginning January 2019.

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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