LME-MCO Joint Communication Bulletin # J321

Date: March 15, 2019

To: Local Management Entities/ Managed Care Organizations (LMEs-MCOs)

From: Lisa Haire, Assistant Director, Quality Management and Operations, DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, NC Medicaid

Subject: 2018 MH/DD/SAS Mental Health and Substance Use Services Consumer Perceptions of Care Report

Enclosed please find the 2018 MH/DD/SAS Mental Health and Substance Use Services Consumer Perceptions of Care Report.

The report will also be posted on the Consumer Perceptions of Care web page.

Please send any questions about this report to contactdmhquality@dhhs.nc.gov, or contact the DMH/DD/SAS Quality Management Section at 919-733-0696.

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

cc: Dave Richard, NC Medicaid
Kody Kinsley, Behavioral Health & I/DD
Helen Wolstenholme, DSOHF
NC Medicaid Leadership Team
DMH/DD/SAS Leadership Team
DSOHF Leadership Team
Mary Hooper, i2i Center for Integrative Health