### State Consumer & Family Advisory Committee

**AGENDA**

**Wednesday, March 13, 2019 | Time: 9:00 am – 3:00pm**

**Location:** Dix Campus, Ashby Bldg.  
1987 Umstead Drive,  
Raleigh, NC 27603

**CALL-IN #: 1-888-273-3658**  
**ACCESS CODE: 2490768#**  
Please press *6 to mute your phone while on the call.

Kate Barrow [Contact Person] (919) 621-1116

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<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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| 9:00 - 9:05 am| Welcome  
* Benita Purcell and Mark Fuhrmann                                    |
| 9:05 - 9:10 am| Consent Agenda  
Approval of Agenda and Minutes                                           |
| 9:10 - 9:20 am| Public Comment                                                          |
| 9:20 - 10:50 pm| Committee Work                                                         |
| 10:50 - 11:00 am| Break                                                                 |
| 11:00 - 11:30 am| NC-TOPPS: North Carolina Treatment Outcomes and Program Performance System  
*Jennifer Bowman, Quality Management Team Lead  
DHHS, Div. MH/DD/SAS*                                                   |
| 11:30 am - 12:00 pm| Division Updates                                                          
*Karen Burkes, Associate Director for Operations; Div. MH/DD/SAS  
Jonathan Kappler, Chief of Staff; Div. MH/DD/SAS*                       |
| 12:00 - 12:45 pm| Lunch                                                                   |
| 12:45 - 1:45 pm| Tailored Plans: Determining Eligibility  
*Debra Farrington, Senior Program Manager; NC Medicaid*                 |
| 1:45 - 2:00 pm| Break                                                                   |
| 2:00 - 3:00 pm| Tailored Plans: Care Management  
*Debra Farrington, Senior Program Manager; NC Medicaid*                 |
| 3:00 pm| Adjournment                                                             |

*Agenda subject to change without notice*