April 14, 2008

Dear County Director of Social Services

Reference: CSE Manual Change Notice

Revisions in procedures for safeguarding data used by CSE staff have been made as follows:

- Chapter P – (Topic 27, Section G). Child support orders effective on or after October 1, 1993 continue past the child's eighteenth birthday, without further order of the court, if the child is still in primary or secondary school, until the child graduates, stops attending school on a regular basis, fails to make satisfactory academic progress toward graduation, or reaches age twenty (20), whichever comes first. If the child is receiving a high school education through an alternative arrangement, each situation must be assessed on a case by case basis.

- Chapter B – (Topic 02, Section N) Effective February 9, 2009, Indiana is now active with QUICK. The CSE

- Chapter P – (Topic 7, Section K). ACTS currently reports payment and subaccount information to consumer reporting agencies, Experian and Innovis. A consumer reporting agency gathers this payment history data in order to report the individual's status to credit bureaus.

- The CSE Policy Manual has been revised to clarify that "medical insurance available to the NCP" denotes "dependent medical insurance" coverage available to the NCP. The changes are located in the NPA Case/AOC Order Initiation Chapter (F04C); the Establishment Chapter (J05D, H, & K); and the Enforcement Chapter (P17B, C, D, & F).

If you have any questions, please contact the Policy and Training Team (919) 255-3800.

Sincerely,

Judy McArn
Assistant Chief of Program Operations

CSE-01-2009

Mission Statement

To consistently collect as much child support money as possible for the benefit of North Carolina’s children.

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