North Carolina Department of Health and Human Services  
Division of Social Services  
Child Support Enforcement  
Post Office Box 20800, Raleigh, NC 27619-0800  
Telephone (919) 255-3800  
Beverly Eaves Perdue, Governor  
Sherry S. Bradsher, Director  
Lanier M. Cansler, Secretary  

January 19, 2011

Dear County Director of Social Services and CSS Program Managers,

**North Carolina Child Support Guidelines**

Chapter J – Establishment: Information on NC Child Support Guidelines is updated to include revisions contained in the 2011 Guidelines. Among the changes are:

- updated Basic Obligation Charts;
- clarification that when retroactive support is determined by guidelines, it must be based on the guidelines that were in effect at the beginning of the retroactive period;
- minimum orders for low income parents now are established for parents with incomes between 0 - $1050 per month;
- clarification that uncountable incomes include employer contributions to SSA and Medicare for employees, employer paid insurance payments for employees and employer paid retirement benefits for employees;
- the allowance for a parent’s responsibility for a child in the home is based upon only that parent’s income (inclusion of the income of the other parent in the home has been eliminated);
- the cost to a parent for child care due to the parent’s employment or job search may be included in the guidelines formula (day care costs for other reasons may be considered as a basis for deviation from guidelines).

The complete listing of changes and additional information regarding proper use of child support guidelines in determining support obligations is found at Chapter J, Topic 3. All changes are effective on January 1, 2011. Also effective on January 1, worksheets computed by ACTS will comply with the 2011 guidelines. Prior Guidelines are now available at: [http://cse.dhhs.state.nc.us/Default.aspx](http://cse.dhhs.state.nc.us/Default.aspx). At the site select “Tools of the Trade” and “NC Child Support Guidelines”. To compute support based on all prior guidelines, manual worksheets must be completed.

**Appendix D**

**Mission Statement**

*To consistently collect as much child support money as possible for the benefit of North Carolina’s children.*

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1/1/2011 – Effective January 1, 2011, NC Child Support Guidelines are revised. Changes including updated Basic Obligation Charts; revision of self support reserve amounts, clarification of countable incomes and day care costs; changes in the determining the amount of retroactive support and allowances for responsibility for a child in the home; and others are made to the Paternity chapter. (J03)

**ACTS Changes:**
- All 3 worksheets (OWA, OWB, OWC) had other parent income deleted
- Use of word "Sole" was changed to "Primary" on OWA
- DSS-4490 Notice of Impending Review letter had request for verification of spouse income removed

If you have any questions, please contact the Policy and Training Team @ 919.255.3800.

Sincerely,

Judy McArn
Assistant Chief of Program Operations

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