April 1, 2011

Dear County Director of Social Services  
Dear County Child Support Managers  

Subject: Statewide Self Assessment Training  

North Carolina Child Support is pleased to announce the scheduling of statewide Self Assessment training. This is a one and half day training session designed to provide child support staff a better understanding of the Self Assessment goals and achieving those goals. Objectives of this course:

- Understand the selection of cases  
- Understand how cases are evaluated according to timeframes and federal guidelines  
- Understand why a case passes and fails  
- Recognize specific actions and events related to self assessment review process  

Child Support continues to remain responsive to the learning needs of the Child Support workforce as well as the program - related needs identified in the most recent State and Federal Self Assessment Review. Each training class will accommodate up to 60 people. The schedule is listed below and will be announced in the same manner as other training courses. Please wait for the "official' announcement before submitting your training requests.  

Mission Statement  
To consistently collect as much child support money as possible for the benefit of North Carolina’s children.  

An Equal Opportunity / Affirmative Action Employer
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