DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Revised Income Withholding Order

Effective April 30, 2018 the Income Withholding Order for Support (IWO) has been revised based on Action Transmittal, AT-17-09 from the Office of Child Support Enforcement (OCSE). The revisions include:

- Addition of employer/obligor’s date of birth
- Statement on encryption requirements
- Clarified instructions for the withholding limit percentage
- Clarified instructions for issuing Income Withholding Orders (IWO) for Lump Sum Payments
- Clarified tribal withholding limits
- References to FIPS Code has changed to Locator Code
- Updated and additional weblinks
- Minor wording changes

The new expiration date for this document is August 31, 2020.

If you have questions, please contact the Policy and Training Unit at 919-855-4755 or your Regional Program Representative.

Sincerely,

Carla L. West
Chief
NC Child Support Services

cc: IV-D Regional Program Representatives
DCDL CSS_18_17