DEAR COUNTY DIRECTORS OF SOCIAL SERVICES
DEAR EXECUTIVE DIRECTORS OF LICENSED CHILD PLACING AGENCIES

ATTENTION: CHILD WELFARE STAFF INVOLVED IN DILIGENT RECRUITMENT AND RETENTION OF FOSTER AND ADOPTIVE FAMILIES

SUBJECT: DILIGENT RECRUITMENT OF FOSTER AND ADOPTIVE FAMILIES SERVICE ARRAY SURVEY: TIME SENSITIVE

As a strategy within North Carolina’s Diligent Recruitment and Retention Plan, the Division of Social Services is updating NC’s Diligent Recruitment and Retention Website, Adoptnckids.org. This strategy was developed as a direct result of the feedback received at statewide stakeholder meetings where there were direct requests to expand and make the website more user friendly for prospective foster and adoptive families. This strategy directly addresses the goal of providing excellent customer service to internal and external stakeholders.

One element of improving the website will be a targeted approach to describing the services that public and private agencies provide to prospective foster and adoptive families fostering and adopting through the child welfare system. Examples of intended improvements include the website indicating if the agency provides adoption and/or foster care services, the geographic areas served, any specialized populations or services, and a variety of additional factors. This information is being collected through the survey in the link below.

We are asking for one (1) representative from every county DSS and private foster care and adoption agency that serves the child welfare population to complete this survey by April 6, 2018. If a survey is not completed, the information listed about an agency on the adoptnckids.org website will remain general.

The survey can be found online at:

Simply click on this address to go directly to the survey. If the link does not work, copy and paste the link into the address bar of your internet browser.
We would like to thank your agency in advance for completing this survey. Your input is extremely important to help us better serve the needs of prospective foster and adoptive families and the children and families they will serve across North Carolina. For questions, please contact Erin Baluyot at (919)527-6369 or erin.baluyot@dhhs.nc.gov.

Sincerely,

Lisa Cauley, Deputy Director
Child Welfare Services

Attachments:
  1. Survey Questions

CWS-08-2018