1. For Child Welfare Supervisors

**Pre-Service. Required before taking on job responsibilities**

1. Child Welfare in North Carolina: Pre-Service Curriculum for New Workers and Supervisors

**Within First Year. Required within first year as supervisor (courses below listed in preferred sequence)**

2. Medical Aspects of Child Abuse and Neglect for Non-Medical Professionals
3. Legal Aspects of Child Welfare in North Carolina
4. Child Development in Families at Risk
5. Building Awareness and Cultural Competency
6. Step by Step: An Introduction to Child and Family Teams
7. Introduction to Supervision for Child Welfare Services

*Other courses will be required based on the supervisor’s area of responsibility— see Section 3 on the next page*

**Electives Specifically for Supervisors**

8. Engaging the Non-Resident Father
9. Reasonable Efforts: What Supervisors Need to Know (online)
10. Staying Power! A Supervisor’s Guide to Coaching and Developing Child Welfare Staff
11. The 3rd Dimension of Supervision: The Role of Supervisors in CFT Meetings (online)

**Other Elective Courses that May Be Relevant for Supervisors**

*Please see list of elective courses in Section 4 on the next page*

2. For Child Welfare Direct Client Contact Professionals

**Pre-Service. Required prior to direct client contact**

1. Child Welfare in North Carolina: Pre-Service Curriculum for New Workers and Supervisors

**Within First Year for Everyone (courses below listed in preferred sequence)**

2. Medical Aspects of Child Abuse and Neglect for Non-Medical Professionals
3. Legal Aspects of Child Welfare in North Carolina
4. Child Development in Families at Risk
5. Building Awareness and Cultural Competency
6. Step by Step: An Introduction to Child and Family Teams

**Within First Year by Job Function**

*See Section 3 below*

**Other Elective Courses**

*See Section 4 below*

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**County Training Manager Resources**

There is a section on ncswnLearn.org where your county’s designated DSS staff development manager or a training coordinator can manage all aspects of training related to your child welfare staff. To gain access to this feature, your agency’s staff development or training coordinator will need to contact the site’s web administrator by going to [www.ncswlearn.org](http://www.ncswlearn.org), clicking on the “Help” option in the menu at the top of the screen, and requesting access rights.
# 3. Required Training within the First Year for County DSS Child Welfare Staff, by Job Function

<table>
<thead>
<tr>
<th>Adoptions in Child Welfare Services</th>
<th>CPS Assessors and Investigators</th>
<th>CPS Intake</th>
<th>CPS In-Home</th>
<th>Family Preservation</th>
<th>Family Support and Family Resource Centers</th>
<th>Foster Home Licensing</th>
<th>Foster Care</th>
</tr>
</thead>
</table>

# 4. Elective Courses

## Classroom-Based
- Child Forensic Interviewing
- Child Welfare Practices for Cases Involving Domestic Violence
- Coaching Children’s Caregivers through Challenging Moments
- Coaching Skills Specialist
- Deciding Together
- Effects of Separation and Loss on Attachment
- Fostering and Adopting the Child Who Has Been Sexually Abused (CSA/MAPP)
- Helping Youth Reach Self-Sufficiency (Foster Parent Training)
- Introduction to Child and Family Teams: A Cross-System Training From the Family’s Perspective
- Introduction to Child Sexual Abuse
- Introduction to Substance Abuse for Child Welfare Services
- IV-E: An Overview
- Keeping It Real: Child and Family Teams with Youth in Transition
- Life Books: Motivating the Memory Keepers
- LINKS 101
- LINKS 201 - "The Sequel"
- Motivating Substance Abusing Families to Change: An Advanced Practice Course
- Navigating Child and Family Teams: The Role of the Facilitator
- Partnering for Safety and Permanence: Model Approach to Partnerships in Parenting (PS-MAPP)
- Path Less Traveled: CFTs and Safety Considerations
- PS-MAPP Leader Update Certification Training
- Real World Instructional Event
- Shared Parenting
- Step by Step: An Introduction to Child and Family Teams
- The ABC’s of Including Children and Youth in Child and Family Teams
- Trauma-Informed Behavior Management for Child Welfare
- Understanding the Interstate Compact on the Placement of Children

## Online
- Adult Mental Health Issues Which Impact Families Served by Child Welfare
- Foster Home Licensing: The Keys to Success
- Introduction to the Monthly Foster Care Contact Record
- Methamphetamine: What a Social Worker Needs to Know
- Money Matters: Foster Care Funding Basics
- Understanding and Intervening in Child Neglect
- Understanding Child Mental Health Issues
- Train-the-Trainer for Becoming a Therapeutic Foster Parent

## Webinars

The NCDSS offers several 90-minute webinars each year for directors, supervisors, and front line staff on a variety of child welfare topics. Look for announcements about these events on the Division’s cwlistserv. To subscribe, go to https://lists.ncmail.net/mailman/listinfo/cwlistserv

**Past Webinars**

Are archived here: [http://fcrp.unc.edu/videos.asp](http://fcrp.unc.edu/videos.asp)

January 2014
For Adult Services Professionals (Supervisors and Workers)

### Classroom-based Courses

1. Adult Protective Services Basic Skills Training, Module I
2. Adult Protective Services Basic Skills Training, Module II
3. Adult Protective Services: Assessing an Adult's Capacity to Consent
5. At-Risk Case Management Training
7. Dynamics of Mistreatment Among Elderly and Disabled Adults
8. Effective Social Work Practice in Adult Services
9. Effective Supervision and Management in Adult Services: Modules 1 - 6
10. Guardianship: A Systematic Approach
11. Guardianship: Decision Making, an Ethical Perspective
12. Protecting Adults in Facilities
13. State/County Special Assistance In-Home Case Management Training
14. Working with DSS Clients Who Have Serious Mental Illness
15. Working with Older Adults and Their Families

### Online Courses

16. Ethics in Everyday Practice in Adult Services
17. Service Planning

To learn more or to register for the above Adult Services curricula, go to [http://www.ncswLearn.org/](http://www.ncswLearn.org/)