April 12, 2018

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

DEAR EXECUTIVE DIRECTORS OF LICENSED CHILD PLACING AGENCIES

ATTENTION: CHILD WELFARE STAFF INVOLVED IN DILIGENT RECRUITMENT AND RETENTION OF FOSTER AND ADOPTIVE FAMILIES

SUBJECT: DILIGENT RECRUITMENT AND RETENTION QUARTERLY PEER-TO-PEER CALLS – FOR INFORMATION ONLY

As a strategy within North Carolina’s Diligent Recruitment and Retention Plan, the Division of Social Services will host quarterly diligent recruitment and retention peer to peer calls. This strategy was developed as a direct result of the feedback received at statewide stakeholder meetings where there were requests and feedback for additional opportunities for cross agency information sharing, communication, and connection within this subject area. This strategy directly addresses the goal of providing excellent customer service to internal and external stakeholders. These calls are intended as a forum for front line staff and supervisors to learn from and discuss with their peers across the state different aspects of diligent recruitment and retention of foster and adoptive parents. The calls will occur every October, January, April, and July ongoing, and will be facilitated by the NC Kids team.

The next call will be held on Tuesday, April 24th from 10:00 a.m. – 11:30 a.m.

The theme of this call is Reaching Outside the Box. Stacy Burch from Guilford County DSS and Jolee Faison from Wake County DSS will share ways to achieve effective out-of-state placements; information on having difficult conversations with teens who do not want to be adopted and/or do not want to move; considering families whom we may not initially think would be the right fit for a child; and checking our own biases and assumptions. Additional agenda topics for this call include a check-in regarding Diligent Recruitment and Retention Plans and updates on data and the Data Program Planning Tool.

Please pre-register for the call at https://attendee.gototraining.com/r/8590780505521963522. Additional registration directions and how to access the call are included in Attachment 1.
Should you have questions, please contact your County’s NC Kids Consultant or Mary Mackins at (919) 527-6287 or mary.mackins@dhhs.nc.gov.

Sincerely,

Lisa Cauley

CWS-15-2018

Attachments:
Attachment 1 – Registration Directions