May 22, 2018

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: Directors, Program Managers, Supervisors, and Child Welfare Professionals

SUBJECT: Child Welfare Stakeholder Input Sessions

REQUIRED ACTION: Information Only

All children in North Carolina deserve to get a healthy start and develop to their full potential in safe and nurturing families, schools and communities. We are working hard to improve the child welfare system in North Carolina to support that goal.

The North Carolina Department of Health and Human Services (DHHS) Division of Social Services requests public input on how we can improve our services. While comments will be accepted on any area relevant to child welfare, DHHS is particularly interested in hearing ideas for:

- Improving Safety, Permanency, & Well-Being Outcomes
- Services for High Risk Populations (i.e. youth ages 0-5, foster youth ages 18-21, LGBTQ population, runaway youth, pregnant foster youth)
- Post-adoption services

NC DHHS DSS is pleased to share that it will be hosting Input Sessions in various locations across the state.

- The first one will be held on June 13, 2018, from 5:30-7:30pm at Aberdeen Lake Park Recreation Station, located at 301 Lake Park Crossing in Aberdeen, NC 28315.
- The second one will be held on June 18, 2018, from 5:30-7:30pm at Roanoke Cashie River Center, located at 112 W Water Street in Windsor, NC 27983.
- The third one will be held on June 20, 2018, from 4-6pm at James Sprunt Community College, located at 133 James Sprunt Drive in Kenansville, NC 28349.

Three more events are also planned in the central and western parts of the state in August and September.
Public input is vital to understanding what is working well, as well as what we can do differently. If customers are unable to join us, DHHS also receives feedback in the following ways:

**Email:** CFSP.APSR@dhhs.nc.gov

**US Mail:** NC Department of Health and Human Services, Division of Social Services, Child and Family Services Review Coordinator, 2406 Mail Service Center, Raleigh, NC 27699-2406

**Drop-off:** NC Department of Health and Human Services, Division of Social Services, Child and Family Services Review Coordinator, Dorothea Dix Campus, McBryde Building East, 820 S. Boylan Avenue, Raleigh, NC 27603

**Phone:** (919) 527-6359

You can assist DHHS in promoting these events by posting the attached flyer in the lobby of your agency.

Should you have questions or need additional information, please contact Arlette Lambert, CFSR Coordinator at (919) 527-6345 or arlette.lambert@dhhs.nc.gov.

Sincerely,

Lisa T. Cauley, Deputy Director
Child Welfare Services

CWS-21-2018