

## Meeting Agenda

Division of Social Services  
Economic and Family Services  
Summer 2020 Cluster Meetings

---

### Wednesday, September 2, 2020 – Day 1

#### Session 1:

Times	Agenda Topics
9:00am-10:00am	<b>FNS Quality Control Errors</b> <ul style="list-style-type: none"><li>• Active</li><li>• Case and Procedural Error Rate (CAPER)</li></ul>
10:00am-11:00am	<b>FNS Timeliness- Best practices</b> <ul style="list-style-type: none"><li>• Applications</li><li>• Recertifications</li></ul>

#### Session 2:

Times	Agenda Topics
1:30pm-2:30pm	<b>WF Participations Rates</b> <ul style="list-style-type: none"><li>• ACF-199 Reporting</li><li>• Reports in NC FAST and CSDW</li></ul>
2:30pm-3:00pm	<b>Work First Cash Audit Errors</b> <ul style="list-style-type: none"><li>• Policy review</li></ul>
3:00pm-3:30pm	<b>Work First Timeliness- Best practices</b> <ul style="list-style-type: none"><li>• Applications</li><li>• Recertifications</li></ul>

### Thursday, September 3, 2020 – Day 2

#### Session 1:

Times	Agenda Topics
9:00am-11:00am	<b>Energy</b> <ul style="list-style-type: none"><li>• CIP- Policy clarifications and updates to include frequently asked questions (FAQs)</li><li>• LIEAP- updates regarding the CARES Act Funds</li></ul>

#### Session 2:

Times	Agenda Topics
1:30pm-1:45pm	<b>Tasks in NC FAST</b>
1:45pm-2:00pm	<b>Dual Access in NC FAST and ebtEDGE- Security Role Requirements and Maintenance</b>
2:00pm-2:30pm	<b>NC FAST Certification</b>
2:30pm-3:30pm	<b>Disaster Preparedness</b>