June 21, 2002

Re: Federal Benefits Received on an EBT Card

Dear County Director of Social Services:

Attention: Food Stamp Program Supervisors

The purpose of this letter is to let you know about an upcoming change for approximately 900 North Carolina recipients of Federal benefits who chose to access their benefits using the Benefit Security Card (EBT card). Beginning October 2002, these recipients can no longer access Federal payments through the EBT card and must make new arrangements for receipt of these payments. If any of these customers also receive Food Stamps, the Food Stamps will not be affected by this change.

A letter will be sent on June 25, 2002, to each affected individual announcing the change and advising that new arrangements for receipt of the Federal payments must be made by September. A copy of the letter is attached, along with a fact sheet that describes the change and contains contact numbers for affected customers to get additional information. If you or your staff receive calls regarding the change, please refer the caller to one of the sources identified on the fact sheet.

If you have any questions, please contact your Program Integrity Representative.

Sincerely,

Wilbert R. Morris, Chief
Economic Independence Section

Attachments
EI-16-2002