The Operational Support Team has developed and posted the following Food and Nutrition Services (FNS) courses:

- **FNS 140 & 145 Personnel, Training & Division of Responsibilities** - The objective of this course is to familiarize the caseworker with the local agency personnel and training requirements as well as the information necessary to meet the division of responsibilities requirements.

- **FNS 210 Household Concept** - The objective of this course is to help the caseworker define what is a FNS household and who is considered required or optional household members for the Food and Nutrition Services program.

- **FNS 450 SR Changes During the Cert Period** – The objective of this course is to outline the steps required by the caseworker when reacting to changes that occur during the certification period for cases subject to Simplified Reporting requirements.

- **FNS 905 & 910 Restoration and Replacement of Benefits** - The objective of this course is to explain the differences in Restoration, Supplements, and Replacements and when it is appropriate to use each one.

The webinars have been recorded and made available for county staff to review via the NC FAST Learning Gateway. OST training courses can be accessed via the OST Training Folder link located on the NC FAST Learning Gateway home page.
If there are any questions, please submit questions to ost.policy.questions@dhhs.nc.gov

Sincerely,

Regina W. Bell
OST Manager

Barbara M. Daniels
OST Manager

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