To: Dear County Director of Social Services:

Attention: Economic Services Administrators, Managers and Supervisors

Subject: Medicaid 101 Course Availability

Date: October 6, 2015

The Operational Support Team has developed a Medicaid 101 course, which provides a general overview of the Medicaid programs. This course can be used to train new workers or as a refresher course for experienced workers.

This course has been recorded and made available for the county to review on the NC Fast Learning Gateway and may be found in the OST Training folder.

If there are any questions, please submit questions to ost.policy.questions@dhhs.nc.gov.

Sincerely,

Regina W. Bell
Operational Support Team Manager

Ron Byrd
Operational Support Team Manager

OST-07-2015