



**North Carolina 911 Board
Technology Committee Meeting
MINUTES
Thursday, April 9, 2020
10:00-12:00
TEAMS and Conference Call Only**

| | Phone | In-Person | Absent |
|------------------|-------|-----------|--------|
| Rachel Bello | | | X |
| Randy Cress | | | X |
| Bo Ferguson | X | | |
| Red Grasso | X | | |
| Greg Hauser | | | X |
| Glenn Knox | | | X |
| John Moore | X | | |
| Jude O'Sullivan | X | | |
| Jeff Shipp | X | | |
| Earl Struble | X | | |
| Pokey Harris | X | | |
| Gerry Means | X | | |
| Richard Bradford | X | | |
| Angie Turbeville | X | | |
| Tina Gardner | X | | |
| Stanley Meeks | X | | |
| Marsha Tapler | X | | |
| Kristen Falco | X | | |
| Ronnie Cashwell | X | | |
| David Newberry | X | | |
| Stephanie Conner | X | | |
| James Covington | X | | |
| Tamiaka Bryant | X | | |
| Chris Carlin | X | | |
| Rick Blumer | X | | |
| Jesus Lopez | X | | |

1. **Chair's Welcome & Goals for Today's Meeting** – Jeff Shipp called the meeting to order at 10:00 and welcomed the attendees on the phone.
2. **Roll Call** – David Newberry called the roll. All attendees were by phone or Teams only.
3. **ESInet/GIS Implementation Update:** Gerry Means provided updates on implementation schedules, PSAP readiness status, and GIS project status. Equipment for New Hanover is at DIT for storage. Deliveries are continuing to PSAPs. Anson County is engaged and looking at utilizing Richmond County as a backup. GIS is making headway working with PSAPs remotely.

911 Board Staff and NC CGIA had discussion with state GIS representatives in South Carolina. NC and SC will use the legally defined border. Mr. Means advised the NMAC is currently staffed with two Tier 1 and two Tier 2 technicians. Stanley Meeks advised the schedule will allow for 24/7/365 coverage with employees having staggered start time each day. Mr. Meeks will cover midnight-6am. One staff member will be working during day Saturday and Sunday. Mr. Means advised the PO for Solar-Winds has been issued. This will allow for access to AT&T infrastructure for monitoring.

4. **Cyber Security Update** - Mr. Means advised the cyber security assessment kick off meeting was held on April 1. There has been great support from Maria Thompson, Rob Main, and Randy Cress. Mr. Cress has been very helpful in bringing the county IT perspectives to the discussion. Jesus Lopez noted there is a meeting scheduled for April 9 to discuss requested controls. Mr Meeks will be engaged from the NMAC. Rob Main and Randy Cress will also be part of the team for those discussions. Chairman Shipp inquired about a timeline. Mr. Means advised schedule will be determined in the near future. The initial plan is to begin with the ESInet only PSAPs, then to include hosted sites and those scheduled to migrate. End to End will be included on Monday AT&T calls.
5. **Mobile ESINet** – Mr. Means introduced two potential options for a mobile ESInet solution and clarified that he is not looking for approval, only inviting discussion and interest. Pokey Harris added this is only conceptual. In speaking with national colleagues some are looking at moving to another location such as EOC or conference room, not as a work-from-home solution. Ms. Harris stated there are policy and security considerations if telecommunicator works at home, so it is imperative to understand this is not the intent of any proposed remote capability. Ms. Harris advised this is being presented as exploratory only. John Moore commented to consider FCC regulations, custody of the call, and how drop in circuit would be reported. Mr. Moore continued that reliability of connection needs to be considered. Richard Bradford agreed with concern of FCC and dropped calls. Bo Ferguson agreed with concerns and they are appropriate to consider. Ms. Harris denoted looking at a group of small, medium, and large PSAPs or ad hoc committee would be an appropriate next step. Chairman Shipp asked for volunteers for an ad hoc group. Ms. Harris advised ad hoc will be formed, and Mr. Means will coordinate for a chair and reach out for other members.

6. Adjourn