

<b>IT Business Applications</b>			
	<b><u>DIT Rate Schedules (July 1, 2018 through June 30, 2019)</u></b>		
	<b><i>All Rate Changes are shown in Italicized Bold Letters</i></b>		
<b>Service Name</b>	<b>Service Description</b>	<b>Rate</b>	<b>Rate Unit or Frequency</b>
Professional Services - Web application/Web site development, maintenance, and support services	Application Dev and Support	\$88.00	per hour worked
Professional Services - IT Project Management & Executive Consulting Services	Project Manager	\$82.00	per hour worked
Professional Services - Electronic Document Management (EDM) Services	EDM Service	\$113.33	Per Month
	EDM Consulting	\$57.63	Hourly
	Scanning Service	\$761.88	Per Month
Software Quality Assurance (SQA) Services	<b><u>Tier 1 Service Level</u></b> : Functional testing for 1-5 individual test cycles per month; 8+ concurrent agency functional testing personnel using the service. Performance testing for 1-5 test cycles per month using maximum number of virtual user licenses available; 2 or more concurrent agency performance testing personnel using the service.	\$9,000.00	Monthly
	<b><u>Tier 2 Service Level</u></b> : Functional testing for 1-3 individual test cycles per month; <6 concurrent agency functional testing personnel using the service. Performance testing for 1-3 test cycles per month using maximum number of virtual user licenses available; <2 concurrent agency performance testing personnel using the service.	\$6,500.00	Monthly
	<b><u>Tier 3 Service Level</u></b> : Functional testing for one testing cycle per month; <4 concurrent agency functional testing personnel using the service. Performance testing for one testing cycle per month using a low number of virtual user licenses; <2 concurrent agency performance testing personnel using the service.	\$4,300.00	Monthly
	<b><u>Optional T&amp;M Testing Services</u></b> : Any Testability Assessment Consulting, Functional Testing and/or Performance Testing services provided by SQA Testing Services professionals/subject matter experts on a T&M basis to assist and support subscribing customers with their testing requirements.	\$80.62	per hour worked
IT Service Management (ITSM) Services - Service Desk Capabilities Only	Monthly subscription for named user access to the Service Desk capabilities (only) within the ITSM Service domain. These capabilities include all the functionality associated with the Incident and Problem Management functions and associated processes.	\$77.81	Per Remedy User per Month
	<b><i>Service Now Support Rate</i></b>	<b><i>\$46.21</i></b>	<b><i>Per Service Now User per Month</i></b>
	<b><i>Service Now License</i></b>	<b><i>\$1.00</i></b>	<b><i>Pass -Through per Service Now License</i></b>