Text-to-911 is now available in Rutherford County
Always call if you can-ONLY TEXT IF YOU CAN’T
Currently available from the following Carriers....

NEVER TEXT AND DRIVE

How to text 9-1-1 in an emergency:
• Enter the numbers “9-1-1” in the “To” field;
• The first text message to 9-1-1 should be brief and contain the location of the emergency and type of help needed;
• Push the “Send” button.
• Be prepared to answer questions and follow instructions from the 9-1-1 call taker.
• Text in simple words - do not use abbreviations.
• Keep text messages brief and concise.

Below are few things to know if you need to text 9-1-1:
• Text location information is not equal to current location technology.
• As with all text messages, 9-1-1 messages can take longer to receive, can get out of order or may not be received.
• Text-to-9-1-1 is not available if you are roaming.
• A text or data plan is required to place a text-9-1-1
• If texting to 9-1-1 is not available in your area, or is temporarily unavailable, you will receive a message indicating that texting 9-1-1 is not available and to contact 9-1-1 by other means.
• Photos and videos cannot be sent to 9-1-1 at this time.
• Text-to-9-1-1 cannot include more than one person. Do not send your emergency text to anyone other than 9-1-1.