

Rutherford County Sheriff's Office 911 Communications

Text-to-911 is now available in Rutherford County

Always call if you can-ONLY TEXT IF YOU CAN'T

Currently available from the following Carriers....



AT&T
Sprint
T-Mobile
Verizon



NEVER TEXT AND DRIVE

How to text 9-1-1 in an emergency:

- Enter the numbers "9-1-1" in the "To" field;
- The first text message to 9-1-1 should be brief and contain the location of the emergency and type of help needed;
- Push the "Send" button.
- Be prepared to answer questions and follow instructions from the 9-1-1 call taker.
- Text in simple words - do not use abbreviations.
- Keep text messages brief and concise.

Below are few things to know if you need to text 9-1-1:

- Text location information is not equal to current location technology.
- As with all text messages, 9-1-1 messages can take longer to receive, can get out of order or may not be received.
- Text-to-9-1-1 is not available if you are roaming.
- A text or data plan is required to place a text-9-1-1
- If texting to 9-1-1 is not available in your area, or is temporarily unavailable, you will receive a message indicating that texting 9-1-1 is not available and to contact 9-1-1 by other means.
- Photos and videos cannot be sent to 9-1-1 at this time.
- Text-to-9-1-1 cannot include more than one person. Do not send your emergency text to anyone other than 9-1-1.