



Education Committee

AGENDA

January 13, 2016
NC 911 Board Office
3514 Bush St, Banner Elk Room
Raleigh, NC
2:30 PM-4:30 PM

<u>Tab</u>	<u>Topic</u>	<u>Presenter</u>
1.	Welcome & Roll Call	Richard Taylor
2.	Chair's Opening Remarks	Jimmy Stewart
3.	Radio Advertising Update	David Dodd
4.	Feedback from November Managers Meeting Staffing & Retention Still Biggest Problem Backup PSAPs Text to 911	Dodd & Taylor
5.	Class for New PSAP Managers Update	Richard Taylor
6.	RCC Public Administration Certification Course	Donna Wright
7.	PSAP Inspection/Compliance Training	Jimmy Stewart

8. Confirm Next Meeting Date Jimmy Stewart
9. Other Items Jimmy Stewart
10. Adjourn Jimmy Stewart