



**NC 911 Board**  
**Education Committee**

**SUMMARY**

**February 17, 2016**  
**NC 911 Board Office**  
**3514 Bush St, Banner Elk Room**  
**Raleigh, NC**  
**2:30 PM-4:30 PM**

<u>Members Present</u>	<u>Staff Present</u>	<u>Guests</u>
Tammy Aldridge	Tina Bone	
Ninette Bowman	Richard Bradford	
Lora Nock	Dave Corn	
Heather Joyner	David Dodd	
Brian Short	Richard Taylor	
Jimmy Stewart		
<u>Members Absent</u>	<u>Staff Absent</u>	
Dinah Jeffries		
Judy Jenkins		
Jeff Shipp		
Rick Thomas		
<u>Training Sub-Committee</u>		
Crystal McDuffie		
Tonya Pearce		
Donna Wright		

1. **Welcome & Roll Call**  
Mr. Taylor called roll.
2. **Chair's Opening Remarks**  
Mr. Stewart welcomed the committee members.
3. **Public Education Materials Update**  
Lora Nock presented.

Heather Joyner talked about what they do in Halifax with educational materials geared for children.

Special Interests Groups are Boy Scouts and Girl Scouts that PSAPs reach out to.

#### 4. **Class for New PSAP Managers Update**

Tonya Pearce discussed that she sent out a list of possible topics and are in the process of pairing it down. Tonya asked if David had a chance to look at the list. David replied yes.

Tonya asked what was the biggest message they were trying to get out to students? She asked if the list they distributed it or had they pared it down too much. Richard suggested that there be something on staffing and retention. They are considering a forty hour class. Tonya asked what should be part of the core curriculum. Much discussion ensued.

Richard asked about the time frame. David replied they were looking for flexibility. He replied that aspect was wide open in order to encourage attendance. Richard replied that scheduling will affect how it is taught. Brian asked if the sessions could be rotated over time? David replied they were looking for a block of instruction. The committee discussed it could be a problem for small agencies to have a manager away 4 consecutive days. Richard suggested they do the curriculum around 4 days and see how it flows.

Richard suggested something be included about doing presentations and addressing their management team and elected officials.

Tonya asked when we would like to present this? Richard asked to see a draft.

The committee agreed to take this list break it down and consolidate topics and try to create objectives for each. Define what is an objective. Standardize the objectives. The training subcommittee will meet next Thursday morning at 10:00 AM. David Dodd suggested the committee members choose a couple of things from the list and all do it to insure they do the others the same way.

#### 5. **Halifax County Training Class Approval Requests**

Heather Joyner explained to the committee that she submitted 12 training classes for approval and requested the committee approve these classes. This list of classes came from ICare Communications.

Jimmy asked if the statute applies to the classes. David replied that he would have a hard time paying \$150 for a 4 hour class. He thought the classes were highly priced. David asked if this committee needs to develop parameters to evaluate proposed classes. Jimmy asked if we could talk to the Community College system to pick up a majority of these educational fees.

Richard Bradford can the Board develop a matrix of acceptable classes? He answered yes. Should the Board? Richard Bradford again answered yes. Richard Bradford read the statute and instructed the committee on what the statute allows to be funded for training.

Richard Taylor suggested that staff review all the classes to determine they do what they say they are going to do. We need to look at all of them and scrutinize their effectiveness.

Jimmy suggested Heather go through Halifax Community College and she replied she tried that first and they said they were out of funding until the new fiscal year.

Richard Tylor suggested to the committee that we push for telecommunicator certification. Would like to see training done on a daily basis. Would like to look at all the approved classes to reassess their applicability. Jimmy further suggested that community colleges will take up these classes when the need is defined.

The request from Heather was tabled per Jimmy. Richard Taylor requested that this be made an action item. David Dodd was asked to do a deep dive on 143B-1406-(d), 3

**6. Fayetteville High Performance EMD Request**

David Dodd received a request from Fayetteville requesting the High Performance EMD class be paid for out of NC911 Board funds. The cost is \$3,000/day. David Dodd recommends this not be approved. David Dodd says this calls does not fit into the statute. The recommendation of the committee is not approve this request.

**7. Confirmed Next Meeting Date April 7**

**8. Adjourn 4:24 Jimmy Stewart**