

North Carolina 911 Board
MINUTES
3514 Bush Street
Raleigh, NC
August 22, 2014

<u>Members Present</u>	<u>Staff Present</u>	<u>Guest</u>
George Bakolia (Board Chair)	Tina Bone (OITS) – phone	Tom Adkins (Hickory Police Dept.)
Jason Barbour (NENA) Johnston Co. 911 - phone	Richard Bradford (DOJ)	Jeryl Anderson (Orange Co Emergency Services)
Darryl Bottoms (Police Chief) Pilot Mountain PD	Dave Corn (OITS)	Fred Baggett (NC Association of Police Chiefs)
Tommy Cole (NCSFCA) Person Co. 911	David Dodd (OITS)	Barry Bagwell (Mecklenburg EMS)
Chris Estes – State CIO	Marsha Tapler (OITS)	Randy Beeman (Cumberland Co. 911)
Andrew Grant (NCLM) Town of Cornelius – phone	Richard Taylor (OITS)	Bill Boger (City of Charlotte- Mecklenburg Police Dept.)
Len Hagaman (Sheriff) Watauga County	Ashley Coleman (Stenographer)	Jerry Boggs (Catawba Co. 911)
Rick Isherwood (CMRS) Verizon Wireless		Scott Bouley (Fort Bragg Emergency Operations)
Dinah Jeffries (APCO) Orange Co. EMS		Norman Bryson (Onslow Co. Emergency Services Director)
Jeff Shipp (LEC) Star Telephone		Bill Boger (City of Charlotte- Mecklenburg Police Department)
Laura Sykora (LEC) CenturyLink		Jerry Boggs (Catawba Co. 911)
Lee Worsley (NCACC) County of Durham		Brad Chandler (Fayetteville Police Dept.)
<u>Members Absent</u>	<u>Staff Absent</u>	Whitney Christensen (NC League of Municipalities)
Margie Fry (VoIP) Time Warner – phone		Meghan Cook (Office of Information Technology Services)
Rob Smith (LEC) AT&T		Todd Coring (Brunswick Co. Sheriff’s Dept. Communications Director)
Jimmy Stewart (NCAREMS) Hoke Co. 911		Colonel Eric Eldred (Director of Security and Emergency Services for MCIEast Camp Lejeune)
Slayton Stewart (CMRS) Carolina West Wireless		Linda Fox (City of Charlotte Police)
		Ronald Massey (Deputy City Manager, City of Jacksonville)

		Harold Medlock (Chief of Police, City of Fayetteville)
		George Olavarria (Deputy Director Emergency Services, Fort Bragg)
		Mike Ozburn (Dept. of Commerce)
		Philip Penny (Mission Critical Partners)
		Laurie Piche (Orange Co Emergency Services)
		Victoria Post (Fort Bragg Emergency Operations)
		Denise Pratt (Durham Co. Sheriff's Dept.)
		Ray Silance (Onslow Co. E911 Division Chief)
		Todd Sims (Mecklenburg EMS)
		Jim Soukup (City of Durham 911)
		Candy Strezinski (Burke Co. 911)
		Ted Vorhees (City Manager, City of Fayetteville)
		Bruce Williams (Wireless Communications)
		Cornell Wilson (Governor's Military Advisor)
		Mike Yaniero (Jacksonville Police Dept.)
		Jeff Young (Hickory Police Dept.)

Chairman's Opening Remarks

Chairman Bakolia called the meeting to order at 10:00 a.m.

Chris Estes, NC State Chief Information Officer, was introduced to the Board by Chairman Bakolia. Mr. Estes then introduced himself to the Board. As the state CIO he is Chairman of the NC911 Board, however, he chose to leave Chairman Bakolia in place when he became the State CIO. He announced that upon the retirement of Chairman Bakolia after today's meeting that he would be taking over the position as Chairman. Mr. Estes spoke briefly about the importance of the Board, the services of the Board members, and the accomplishments of Chairman Bakolia. Mr. Estes then handed the meeting back over to Chairman Bakolia.

Ethics Awareness/Conflict of Interest Statement

Chairman Bakolia read the ethics awareness/conflict of interest statement printed on the agenda and asked Board members to indicate if they felt they had any conflict or potential conflict of interest with any of the matters scheduled to come before the NC911 Board today.

One member, Laura Sykora, announced that four items on the agenda which she felt that she did have a conflict of interest in and she would be abstaining from those votes. The items she identified were the votes on the grants for Dare, Haywood and Swain Counties and the funding reconsideration for Martin County.

Consent Agenda

(Complete Reports are located in Agenda Book on website.)

The following items were discussed and voted on collectively by the Board members:

- a) **Minutes of July 25, 2014 Board Meeting**
- b) **PSAP Liaison Report**
- c) **Network Specialist Report - Bone**
- d) **Network Specialist Report - Corn**
- e) **Update on 2014/2015 Revenue Expenditure Reporting**
- f) **Grant Project Updates**
- g) **CMRS Fund Balance - \$3,316,182**
 - 1) **CMRS Disbursements – \$(912,182)**
- h) **PSAP Fund Balance - \$12,890,172**
 - 1) **Prepaid CMRS Revenue – \$696,794**
- i) **Grant Fund Balance - \$219,316**

Richard Taylor announced that Laura Sykora found one line that was left off of the original minutes for the last meeting. The line that was left read “Mike Yaniero is going to do a presentation for the Board in which the military PSAPs are seeking 911 funds for the operation of their centers”. This line was added to the minutes after Chairman Bakolia called for a vote that it be added. The agenda passed with a unanimous vote.

Executive Director Report

a) **Legislative Update**

Richard Taylor announced his concern regarding the ability of 911 centers to transfer a 911 call from one state to another. He had received an email about this being an issue and had spoken to Chairman Bakolia and Richard Bradford. The email addressed a particular call in which a man had called a 911 center in North Carolina on behalf of his mother in Arizona. The NC911 center was unable to transfer his call. The FCC is aware of the inability of 911 centers to transfer calls from one state to another and that it is a continuing issue they are working on to remedy through Next Generation 911 and FirstNet. Educational programs which are good for teaching the public to call 911 in an emergency fail to teach about the problem that 911 calls in one state cannot be transferred to another. Mr. Taylor also added that studies have shown that women are usually the ones who call someone else rather than calling 911 themselves. He added that the need to transfer calls and the ability to move voice and data across the country with FirstNet needs to be a priority for NextGeneration 911. In reference to the call mentioned in the email, he will look into how the call was handled at the center, but that the mother in Arizona passed. He

went on to say that while texting and new technology are important the goal of 911 is saving lives.

With the end of the short session the appointments bill passed. Dinah Jeffries was reappointed to a new term ending on December 31, 2018. Sherriff Len Hagaman was also appointed for another term. Eric Cramer was appointed to fill the term of Jean Thaxton. Mr. Taylor is hoping to reach Mr. Cramer at the next meeting as he had been unable to reach him before this meeting. There was confusion with Steve Deloach's replacement appointment, Bill Benson, by the governor. The Ethics Board was working on his paperwork so he could not be sworn in, but he will likely be sworn in at the next meeting. Mr. Benson was not present due to a scheduling conflict.

b) Update on PSAP Manager's Group

Richard Taylor announced that he was trying to book hotel rooms for the PSAP Managers meeting, but it may be January before a meeting could be held due to the need to find rooms for the conference at a lower cost. Chairman Bakolia said that the meeting needed to be held sooner in some manner whether it was via phone or video conferencing and that it needed to be open for discussion. He felt that due to the topics that would be discussed that it could not wait until January. They were an important group.

Laura Sykora then said that a face to face meeting was vital for this as it would be the first one for the group. Ms. Sykora then asked how many representatives would be coming and which counties had committed to come. Mr. Taylor then replied that he was not sure as he was not sure of a date for the meeting and until he had a date he could not count on commitments. He then said that he was planning on two people coming from each of the different counties. He explained that the county finance directors of the different counties that would be working on an educational program would be coming as well. He explained that he was counting on a large group, about 300 people including staff and Board members.

Ms. Sykora asked if it would help to have it outside of Raleigh. Mr. Taylor said that having it in Raleigh would be out of budget range, but that he was looking into Greensboro, but this was the prime-time for conferences everywhere. Burlington did not have the meeting space or rooms. Chairman Bakolia suggested Greensboro and Winston-Salem as well. Mr. Taylor said Greensboro had the meeting space and sleeping rooms, but the big issue was cost.

Chairman Bakolia said that waiting until January may not work because of the time that would have passed by then and that they would not be able to bring in positive input to the meeting. They would have also missed the fiscal cycle. Mr. Taylor agreed this was an issue.

Dinah Jeffries suggested the Friday Center in Chapel Hill because of the meeting space. Mr. Taylor also said that there was the McKinnon Center in Raleigh, but then the problem would be the sleeping arrangements. There would be no leverage for getting a lower room rate for the attendees. The McKinnon Center was an ideal space, but the issue was room rates. If the meeting was at a hotel they could have leverage to lower the room rates.

Jeff Shipp suggested that the number invited be dropped to one person rather than two per PSAP and having another meeting next year with two people. Mr. Taylor then said that the Board voted to have two people. Mr. Bradford said that was a possibility. Ms. Sykora pointed out that it would be easier to find rooms for a smaller number of people, half, about 175. Chairman Bakolia asked for other comments and said that his feeling was it needed to take place and he suggested having one this year and a follow up with more people and more time to plan next year. He asked what would happen if the number were dropped and received a reply that it would be easier to find rooms from Mr. Taylor. Ms. Sykora suggested that they revisit the issue on September 10, 2014 and during the time between look for options. Mr. Taylor said that he would look into splitting the rooms between hotels and look at options during the period between this meeting and then. The issue was then tabled to be revisited at the next meeting.

c) **FCC Update**

Mr. Taylor announced to the Board that a second FCC report had been issued on texting 911. Mr. Taylor announced that all providers would be required to provide texting 911 to all PSAPs that requested it. He felt there were points that needed to be highlighted. All carriers big and small will have to provide texting to 911 as of December 31, 2014. He mentioned that because General Wilson, the Governor's Military Advisor was there, that a large number of veterans were also texting due to hearing loss and it was not just a "fad for kids" that it was an important part of our society.

The staff is encouraging PSAPs to apply for texting to 911. PSAPs have to ask for it. There are two ways to do it, one is a database online set up by the FCC and the other is to write letters to request it. He thanked Jim Soukup and the City of Durham for being pioneers for texting. He then said that vendors were trying to get PSAPs to upgrade to high-dollar equipment. But they did not have to do so. The FCC has addressed this issue and this is not the case they can use what they have.

Chairman Bakolia asked what is being done to let the PSAPs know that they did not need more equipment and that they are familiar with the FCC order and texting 911. Mr. Taylor answered that there was staff assigned to each area of the state trying to work with the PSAPs on this matter. These people are distributing paperwork and working to solve the issue as it is a full-fledged order from the FCC.

Mr. Taylor continued to update the filing regarding broadband. Mr. Taylor announced Richard Bradford would be handling this issue and Mr. Bradford took over at this point for Mr. Taylor. He informed the Board that the City of Wilson, NC, and Chattanooga, TN, had both petitioned the FCC to preempt a law regarding broadband services. The City of Wilson's petition was filed by Jim Ballard, an attorney there. Normally, the attorney general's office would handle this challenge to a state statute. But he thought it was an important issue for the Board from a policy perspective. Mr. Bradford announced that he would be filing comments with the FCC and that others on the Board may file comments as well. He says that the act of preempting state law should be considered as it may relate to 911 services in the future. The comment period ends August 29, 2014. This was not put on the agenda for a vote, but the reply comments must be submitted by September 29, 2014. The Board has time and opportunity to file comments in response to the comments made by others. Mr.

Bradford mainly mentioned this issue for information and he did not put it up for a vote.

(A complete copy of the petition filed by the City of Wilson is available from the FCC and the NC 911 Board's websites.)

d) Request From Moore County Regarding Oblique Imagery

Richard Taylor addressed the request by Moore County's Manager to use 911 funds for use in oblique imagery. The Moore County Commissioners asked that the letter be read and that it be entered into the minutes of the 911 meeting that they were asking for the funds to be used for oblique imagery. Their argument is that oblique imagery would enhance public safety. Chairman Bakolia asked him to respond that currently the 911 Board funds orthography through a statewide grant program and provides those products at no cost to each county, but that the Board would consider Moore County's request and investigate the issue further and to digest what they are asking. The issue was tabled until the next Board meeting in September.

Dinah Jeffries asked for clarification of the difference between oblique imagery and orthography? Mr. Taylor answered for Chairman Bakolia that oblique imagery does not use square images. Oblique imagery takes pictures above, from the side, and from different angles. It gives views of elevations and buildings, but the problems are that it does not meet the survey standards provided by the state. He said that if the product was certified by the state as meeting survey grade standards that they could bid on the statewide grant project managed by CGIA as a vendor, but they have not done anything to be certified. Orthography is straight down while oblique is a three hundred sixty degree view. Oblique imagery is a great compliment to orthography. Chairman Bakolia reiterated that Mr. Taylor should respond on behalf the Board and that the Board members should do further investigation into the issue. He suggested that Mr. Taylor tell the Moore County Commissioners that the Board will evaluate it further.

Public Comment

There were no public comments at this meeting.

Approval of Secondary PSAP Funding Agreements

Referencing agenda item 6, Richard Taylor stated that the City of Charlotte has two secondary PSAPs that they are trying to fund, Charlotte Fire and Medic. There has been a relationship between the two for many years until 2008 and 2010. They are now getting things back together and working on a virtual consolidation. Their goal is to consolidate the PSAPs. Mr. Taylor and Marsha Tapler went there several weeks earlier and met with them. At the current time they would like to continue their secondary PSAP relationship. They would like the approval of the secondary PSAP relationship by the Board. The Board was asked to approve the agreements between the Charlotte Police Department and Charlotte Fire and Medic. Hard numbers for the total amount of 911 call transfers were not available for confirmation, but based on the approval of the Board the contracts would be retroactive to July 1, 2014 which was when they became effective.

Mr. Taylor announced that the staff recommendation was that the contracts be approved. Richard Bradford had worked with their attorney Ms. Fox who was present at the vote and Richard Bradford was then asked if he had anything to add. He did not. Mr. Taylor said that the actual cost numbers were not available, but that they would be distributed among the Board members within the next week or as soon as he could confirm all the data.

Mr. Bradford added that the only difference is that there are two secondary PSAPs and that Medic is a different organization, but the agreements are consistent with policy and prior agreements. Lee Worsley made the motion to approve and Len Hagaman seconded. The vote was unanimous in favor.

Referencing the second point of item 6 in the agenda, Richard Taylor presented the agreement between Henderson County and the Hendersonville Police Department. It was a standard agreement with hard numbers available to the Board. Mr. Bradford had reviewed the agreement and contract with the Board and police department. The numbers given were \$77,639 for the secondary PSAP expenditures for 2015. The staff's recommendation was to approve it. Tommy Cole made the motion to approve and Lee Worsley seconded the motion and the vote was unanimous in favor.

Presentation Requesting 911 Funding for Camp Lejeune and Fort Bragg 911 Centers

In reference to item 7 on the agenda, Chairman Bakolia asked that Richard Taylor to continue and present the representatives from Fayetteville, Camp Lejeune, and Fort Bragg, and Jacksonville, NC. Mr. Taylor remarked that Richard Bradford and he went to Jacksonville and met with representatives from Camp Lejeune, the City of Jacksonville, Fort Bragg and the City of Fayetteville. Camp Lejeune serves as the backup PSAP for Jacksonville's 911 center. Chief Yaniero was asking for funding for Camp Lejeune because they serve as backup for Jacksonville, but they cannot receive state funds because they are a federally funded base. Mr. Taylor and Mr. Bradford went down there to see what they needed and at the end of that meeting there was nothing more that could be done without the Board. Mr. Taylor left there asking them to come to the Board meeting in order to address their issues. Mr. Taylor said that it started at the request of Senator Brown and that they had come there today to present. They were not asking for a vote, but for a good discussion of the issues that they were facing and how the Board could solve them. He stressed the importance of the military in North Carolina. He also expressed that they had brought General Cornell Wilson from the governor's staff to speak as well. (General Cornell and Mr. Taylor had worked together on the ortho project.)

Mr. Taylor then handed the presentation over to General Wilson. General Wilson referenced other points mentioned in the meeting and the importance of 911. The governor redid the military affairs commission and appointing him as one of his advisors. He explained that the group meets every quarter to discuss military issues and that ten percent of North Carolina's economy comes from the military. They discuss how to grow and protect the military in North Carolina. The BRAC-Base Realignment and Closing Initiative-had benefitted North Carolina in the past, outside of the Pentagon North Carolina has the most military general offices (these are in Fayetteville). Eighty counties in the state benefit from DOD-Department of Defense Dollars. Camp Lejeune has grown as well. They recognize what the state of North Carolina does for veterans and military personnel. They are trying to hire a consultant to help them meet the needs of the next BRAC which is going to be happening in 2017 and minimize the losses that they may face. Shadow BRACs are happening to eliminate some of the cuts that take place during a BRAC. Roughly 1,100members of the 440th Airlift Wing are being pulled from North Carolina to Arkansas because of the last shadow BRAC. The real BRAC, when it takes place, uses a score card and measures how well they can be trained and deployed from North Carolina as well as the

quality of life for military personnel and facilities and how servicemen live and work in North Carolina. Having in state tuition is something that would help to keep the bases in North Carolina. The consultant that they are hiring will be in charge of helping to minimize the loss of any bases or stations. The governor's team is also going to look into this. He then brought up past issues with the red-headed woodpecker and how to work around it in their training areas. Fort Bragg and Camp Lejeune are working on this because it is an environmental issue. Another issue is to improve the wind turbine farm legislation which may also affect them. The Hofmann Forrest training area is being sold to a developer. They are working with the developer to allow the marines to continue training on the Hofmann Forrest's 80,000 acres. The road structure on Fort Bragg is also an issue and the governor is using veterans as a draw for industries. They also have to make sure that development does not interfere with the land around the bases.

He also provided a list of the top ten priorities that they have.

General Wilson also presented a slide for the needs of the bases to update their 911 equipment. Due to DOD cutbacks they are lacking in funds to update the PSAPs on the bases. He said that he would not elaborate on that as representatives from Fayetteville, Camp Lejeune, Jacksonville, and Fort Bragg would also be speaking regarding the needs for funding to update their equipment. It is a challenge for them. Seymour-Johnson was mentioned as working to help provide ways to save money to keep the bases strong and safe. His group is trying to meet the needs to keep the bases in North Carolina strong and to provide a nice place for military personnel to live and ease into civilian life. He closed by adding how much he appreciated the Board's efforts.

Colonel Eric Eldred Director of Security and Emergency Services for Marine Corps Installations East and Camp Lejeune took over the presentation. Col. Eldred introduced Police Chief Mike Yaniero from Jacksonville and Ron Massey as well as Norm Bryson from Onslow County Emergency Operations Center. He explained that in 2007 the first 911 consolidated dispatch (ECCC) center was established and in 2007 the PSAP in Camp Lejeune became the secondary PSAP for the City of Jacksonville, NC. They also provide coverage if one center goes down to take over. They are working on initiatives for a computer aided dispatch so that one can take over for the other. Federal legislation prevents them from getting funding from the state, but the City of Jacksonville can receive them as a Primary and distribute to them as a secondary PSAP. He explained that there are areas that they could use the funding help. He listed four things that represent the relationship. CAD interoperability has been submitted. In summary, he said there was a close relationship between the base and the city of Jacksonville. There are no boundaries in relation to 911 calls. They have been doing it for a while because it is the right thing to do and they will keep doing it.

Chief Yaniero came up to further explain the relationship and how they are joined together. When Jacksonville and Onslow County's system went down Camp Lejeune dispatched help. After five rings it automatically goes to Camp Lejeune. They are discussing the need for the CAD system and a radio system and they would like to make it a seamless, a virtual 911 center and they would like to change how things are done. There are three PSAPs currently there and they are evaluating the process of how they respond to calls, 16 lives have been saved. The key is ease of communication and teamwork. Both groups answer alarms, whichever is closest goes out regardless if it is city or Camp Lejeune (he gave an example of firefighters). They feel it is important to make the centers seamless so that they can automatically transfer calls. The more integrated they are the easier it will be to transfer calls. They are asking for a reevaluation of the reimbursement process so that they can better facilitate this seamless support for the community.

Chief Medlock came up and thanked the Board for having him and introduced George Olavarria to the group. He explained that they had more experience dealing with PSAPs. He explained that Fort Bragg and Fayetteville are “one in the same”. Many people think of them as one place. They are proud of that relationship and they are so integrated that the provost marshal will come to crime meetings. A few weeks ago there was a catastrophe on the base where a man was buried, the Fayetteville Fire Department could not save him, but they worked well together. A lot of communications are taking place via cellular phone. He addressed that the centers in town have more advanced equipment than those on Fort Bragg and they are in need of updating their equipment. He explained that there are 30,000 citizens living and working on the base. The base does not assist as much with the city, but having the redundancy as a PSAP with additional funding and technology will help to make the city safer and make the base safer. He explained that they are committed to expanding the partnership and that as BRAC decisions are made the more integrated the bases are the less likely the government will be to reduce the size of the bases. He mentioned a tornado that ripped through the city and through informal assistance they were able to get help. Fort Bragg has also had some critical incidents and Fayetteville Fire and Police have come in to help them out. They truly are trying to save lives and the additional funds to Fort Bragg through the 911 fund would help both Fayetteville and Fort Bragg.

He then asked for questions from the Board before handing it over to Mr. Vorhees. Chairman Bakolia then asked for questions from the Board.

Ms. Sykora mentioned that the secondary funding committee had questions about their interoperability as a secondary. She was asking on how Fort Bragg and Fayetteville were working toward that. Chief Medlock explained that they were not as advanced as Jacksonville toward that, but they were working towards it. Mr. Olavarria stated that it was more on fire than anything else.

George Olavarria thanked the Board for having them. He explained that they were a Primary PSAP and had been since 2006. One of the reasons they were there is because they are prohibited from getting funding from the 911 Board. He explained the population of 150,000 that live and work on Fort Bragg and they have another 260,000 supported on Fort Bragg (families and retirees). There are 26,000 houses there. By November-January they will have a secondary PSAP (or COOP) site. They came out as the highest level of certification that the military can give. He presented a slide of the makeup of their center and explained that their COOP site has the same certifications as a primary PSAP. They handle a lot of calls-60,000 dispatches (225,000 calls). They match the same qualifications and standards as those required in the state of North Carolina for their PSAPs. They invite the Board down to give recommendations to them and they want to be transparent with what they are doing to the Board. He then referred to Mr. Taylor that as the law is currently written they cannot get funding from the state. In 2010, they asked that they be able to receive some of the surcharges from residents of Fort Bragg (the residents pay into this fund). In 2013, a proposal was made in DC by the office of legal counsel to enable them to get funding for PSAPs if they were on a military installation and could get funding from the state as such. The legal counsel has released the proposal to the House committee. They are hoping that it will be up for a decision in December, the response has been positive so far.

Lee Worsley then asked about the prohibition for the receiving of funds. He asked if it was federal legislation. Mr. Olavarria explained that it was, but they were trying to find a way to get the law changed and to make it part of the National Department of Defense Act. Mr. Medlock announced that in their case it was, but as with the City of Jacksonville they would receive the funds and buy the equipment, but they would then give it to the base to operate.

Chairman Bakolia asked about the typical costs. Mr. Olavarria referred to one of the slides showing the equipment and explained that the equipment that they have was nearing the end of its life cycle. They were one of the first one's in the military to have it and every three to five years is when they look at replacing items. Mr. Olavarria then gave a breakdown of how much the equipment would cost. He explained that the maintenance would cost \$210,000, and a one-time cost of \$250,000 to set up the COOP (secondary PSAP site). These would include select services and CAD costs. He explained that they operate and perform like a Primary PSAP. Mr. Olavarria explained that he thought that the funding was for things to keep the site running. Chairman Bakolia pointed out that some items such as the DCI would not be covered. Mr. Olavarria said that he wanted to be transparent. Chairman Bakolia then brought up the redundancy between Fort Bragg and Fayetteville and asked if they (Fort Bragg) wanted to serve as a backup? Mr. Olavarria said that they would like to work as a backup if they were allowed to do so.

Dinah Jeffries said that it seemed like a push from Jacksonville and Fayetteville to receive funding and use what they have so that they could equip the bases to act as backup centers. She was not sure if it was two different requests. (One for more funding and one for the approval of the use of what they already have.) Chief Yanerio stepped in and stated he could not say for Fayetteville, but that there were over 100,000 people moving in and out of Camp Lejeune. He said that at times they were inundated with calls and that Camp Lejeune handled the backup of calls and he wanted to get them help so that they could share the volume. He also explained that in 2007 there was a delay between wireless callers because they had to call Jacksonville first, they worked to change this and now Camp Lejeune takes calls. He said he looked at it as giving the money to the system to make the whole system better so that first responders could get to the scene of an emergency faster. He explained that the goal was to integrate the systems, but they need the resources to do it.

Lee Worsley brought up the he, like Ms. Jeffries, had a question regarding what the specific request was. He said that it made sense and was very logical. Going through Jacksonville to get the equipment made sense. He commented that they were doing something similar in Durham. He asked if they could clear up who is making what specific request because the requests are so similar.

Chairman Bakolia suggested that to clear up the confusion the request for funds is made to the Board in writing. Sherriff Len Hagaman stated they all seemed to want to reach the same goal. He said that it seemed like "Camp Lejeune and Jacksonville were on the same footing and a little bit ahead as they are already doing what Fort Bragg and Fayetteville want to do". Ted Vorhees from Fayetteville (City Manager) announced that was what they were trying to do and he wanted to get it done as easily as possible even if it meant giving funds to an existing PSAPs and then having them pass it on to the bases as secondary PSAPs. He said Fayetteville would be happy to act as a conduit for Fort Bragg with appropriate reporting. He said that there was a path in the process for an easier method and that there are paths through local government already in place right now. The National Defense Authorization Act allows for intergovernmental support agreements that could be entered into as early as the day of this meeting.

Len Hagaman addressed his concerns over what it would be like to do this in his area with the DOD and the National Park Service. His area is in the mountains. He expressed his concern that it was hard to dispatch on the Parkway (Asheville has the closest center). He wondered if there were other, similar relationships. Ted Voorhees said that he could only speak for defense agencies.

Chief Yaniero responded by saying that the funding for expenses was very restricted. He was asking to expand the expenses. Right now consoles are not eligible and updating what is already there is not eligible. He wants to upgrade the equipment and the maintenance costs cannot be reimbursed. He asked that they be given funding through Jacksonville. Chairman Bakolia asked that the request be put in writing by each place and that a breakdown of costs and line items be included. He then brought up that there were other entities that could benefit from partnerships like the ones presented at this meeting. Mr. Olavarria explained that they are joined at the hip and work together daily. He used fires as an example five hundred and sixty fire calls sent out.

Ms. Sykora asked if the alternate site could be served from Fayetteville. If they are legally allowed to do it could they do it technically? What would be the disadvantages and advantages of that? Ted Voorhees explained that the people of Fort Bragg could not comment on it, but that he could and answered that it could be done. He continued that the center on Fort Bragg was run by a command off base and if they had security concerns it could not be done. The right commander would have to agree. He has the authority to speak on behalf of the Fayetteville City Counsel on interoperability and they would be open to it and are working on it. The garrison commander asked if they could use the same radio systems, but they could not because technologically Fort Bragg was behind them. He explained that if they were similar generations as far as technology that they would work together. They share calls with Cumberland County and the City and they would like to have that same relationship with Fort Bragg. Ms. Sykora said that the Marine base seems to have that, setting a standard. Mr. Yaniero said that the Marines at Lejeune had been working on this since 2007 so that have had more time to work on it.

Richard Taylor had questions regarding the systems that they were using? Mr. Olavarria and Mr. Voorhees explained Fort Bragg was on 400 megahertz radio system while Fayetteville was on 800 megahertz radio system. Mr. Olavarria explained that they were using 800 megahertz radios so they could dispatch to all. Chief Yaniero answered that Jacksonville and Camp Lejeune both use 800 megahertz, but that the Camp Lejeune, Jacksonville, and Onslow County were all transitioning so that they are on the same dual band and by October 1, 2014 they would be. They were then asked if they were using the VIPER system and Chief Yaniero explained that they were not.

Len Hagaman asked how the funding costs were being funded at the present time. Mr. Olavarria answered that they were funded by the federal government one hundred percent.

Chairman Bakolia asked that they follow up with their staff and with the Board on the questions that were raised and the requests that were made.

Tariff Issues between Frontier Telephone and Durham 911

Chairman Bakolia introduced Jim Soukup who had come to address item number 8 on the agenda with the Board. Mr. Soukup explained that it had been since they had started NextGeneration 911 technology and he explained that tariffs could be interpreted differently by governments and telephone companies. He explained that they were getting close to solutions with Frontier and Intrado over the deliverables of their project. He had come to the meeting to discuss how others may want to handle similar disputes and issues in the future. He explained that they hired an expert to negotiate their disputes and save them money based on what he found and what he believed to be true. Mr. Soukup suggested that a statewide study be done to explore alternatives to charges that were not designed to accommodate the movement to NextGeneration 911 technology. He suggested that firms existed that could help. Durham could pay for it out of

general funds, but others may not be able to. Because of the savings potential based on what they had found (hundreds of thousands of dollars) he recommended that with more PSAPs going to NextGeneration it would be a good investment.

Chairman Bakolia asked if he could share information with the staff and the best practices so that if the Board took it on from a statewide perspective that they would have more detail. Richard Taylor then said that “if we can save hundreds of thousands that makes my heart feel good”.

Ms. Sykora asked if it was due to the movement to NextGeneration. Or would the same issues arise if they were not in NextGeneration? Mr. Soukup explained that it was due to billing issues and how other firms interpreted billings.

Chairman Bakolia said that the NextGeneration Committee would like to hear more about this and that it should be discussed further with them and more information should be given.

Len Worsley then spoke up and thanked Mr. Soukup and for Ted Voorhees from Fayetteville and the City and County of Durham for sharing information and for taking the lead on the topic and their hard work and he wanted to go on record for his thanks.

Grant Committee Report

Rick Isherwood spoke. He explained that the committee met on August 6, 2014 to review six applications for grants which the Board had received. They scored the applications and used end of life replacement and regional initiative as higher priorities and then weighted the applications accordingly. The scores took into account how much the PSAPs had in their current fund balances and how much that they had spent in the past as well as how much they could put towards the total cost on the application. It was recommended that four of the applications receive funding: Caldwell, Dare, Haywood, and Swain.

Richard Taylor asked if they were complete or partial. Mr. Isherwood answered that two were at 100% and two (Haywood and Swain) were partially funded. Two were for replacing and two were for consolidations. Two were declined, but overall there were not as many grant applications as in the past. One was declined because it did not meet criteria and one was declined because it could be handled with existing funds.

Laura Sykora abstained from voting in the Dare, Haywood, and Swain grant applications due to a conflict of interest. Chairman Bakolia then asked for a vote on the grant applications of those three counties and they passed unanimously. Ms. Sykora did not abstain from voting on the grant to Caldwell County so that vote was completely unanimous in favor of passing the grant.

Richard Bradford proposed the question of the impact of recurring costs as the result of the applications from the grants. What will be the recurring expenses? He said that it may be a topic for the PSAP manager meeting. He explained that there seemed to be trends in the PSAPs towards having large expenses at one time (for instance for replacing equipment). He asked if there was a way to do more incremental funding because of the effects to overall funding. Chairman Bakolia answered him that this was where the staff could help. They may have a need, but they may not be funded at 100%.

Funding Committee Report

Chairman Bakolia tried to reach Jason Barbour via cellular phone, but he could not. Richard Taylor took over for him in reference to agenda item 9, funding for Martin County in 2015.

Laura Sykora announced that she would also be abstaining from the vote on this issue due to a conflict of interest. Martin County was upgrading their phone system and other items. They provided documentation. They have \$235,000 in existing funds, but showed that they are using these funds on capital improvements this year. The Committee recommended that they needed an increase to \$291,648 to assist them with their funding for the coming year. Chairman Bakolia asked if there were questions.. He then called for a vote and it passed unanimously with one Board member abstaining.

NG911 Committee Report

In regards to item 10 on the agenda Jeff Shipp announced that the NextGeneration committee met on August 5, 2014. The next meeting is on September 18, 2014. There will be three days of vendor presentations on September 23-25, 2014. There will be six presentations over these three days. There are two issues to bring before the Board from the August 5, 2014 meeting. One was the announcement of the presentations and one was the need for an RFP for technical consulting in regards to this project. The committee and staff feel that technical support is necessary.

Chairman Bakolia asked if this was for the duration up to the award. Dave Corn announced that the duration would be four years from RFP response review to deployment of the project. Chairman Bakolia asked about the anticipated cost. Jeff announced that the committee had said that they were looking at \$2.2 million.

Richard Bradford was asked if there were terms in the contract so that the 911 Board could break away if needed. Mr. Bradford said that he felt that a four year contract could not be done. Laura Sykora asked that the \$2.2 though was a four year number though, right? Mr. Shipp said that it was.

Chairman Bakolia asked that Mr. Bradford write up the terms so that they could disengage with the technical support entity if needed. Chairman Bakolia then asked for comments. Ms. Sykora said she assumes that the consultant would not be eligible for an RFP award. Mr. Shipp said that the RFP would go through Mr. Bradford. They look for it to be a four year length of time that the consultant would be needed, but that they would not have a contract for that length of time.

Chairman Bakolia asked that they were looking for a vote to get an RFP with Mr. Bradford to write it properly and award it properly. Mr. Shipp answered and that they would look for other avenues rather than issuing a RFP if that was a possibility and if it would shorten the time. It was part of the procurement process. Chairman Bakolia asked if everyone felt comfortable proceeding and called for a vote. The vote was unanimous in favor of creating the RFP.

Logistics for Upcoming Meeting in Sea Trails

Richard Taylor announced that Sea Trails in Brunswick County would be the location of the next Board meeting and while it was not a typical location that was where it was going to take place in three weeks. He asked that reservations be made and that expenses would be paid by the Board. The Board would have two presentations. The NC911 Board meeting would be on September 10, 2014. He suggested that the Board eat dinner out on Tuesday night. He said that it was a very spread out location. In the next few weeks he would be sending out details. He also needed to find out who would be attending what session. David Dodd and Dave Corn would be giving presentations at the first two time slots after lunch.

Other Items

Richard Taylor announced that this was Chairman Bakolia's last meeting and he wanted to present him with an award from the NC911 Board for his service. Mr. Taylor also thanked Chairman Bakolia for his hard work and his dedication and service. He also talked about their relationship working together. He explained that Chairman Bakolia tried to make sure that taxpayer money was spent the right way. His term ran from May 2002 to September 2014.

Chairman Bakolia then got up to speak and expressed his thanks. He explained that as a state employee he learned very quickly that he should respect the obligations that he had to the citizens and their money. He said that it became very apparent as the state CIO that he and his decisions should not be in the papers or be audited. He loved public safety, but he felt it was time to disengage. He explained that he has had the pleasure to work with technology and that it has allowed state officials to do their jobs correctly. He has gotten to work with many law enforcement officials and he always liked what he did. He felt comfortable there and he liked handling FirstNet on behalf of the state. He has a passion for it. People have asked him how he will do retiring and he does not know.. He wanted to say that it was an honor to be on the Board and to work with those on it. He said that they had done a lot and that the trend will continue. He also said that they had to continue giving the best service to their citizens because they deserved nothing but the best. Thank you. Then he got a cake.

Richard Taylor then announced that the meeting be adjourned. The motion was unanimously seconded.

The meeting adjourned at 12:16pm.