



**STATE OF NORTH CAROLINA  
DEPARTMENT OF INFORMATION TECHNOLOGY (DIT)  
STATEWIDE IT PROCUREMENT OFFICE**

<b>Statewide IT Contract Number</b>	<b>208 – Mobile Device Management Services</b>
Bid / Solicitation Number	ITS-400162-003 (GSA )
Contract Award Type	MANDATORY
GSA Patriot Technologies Contract	Link to webpage
Participating Addendum	Link to webpage
Current Effective Dates	September 11, 2017 through September 10, 2020 No renewal options
Contract Administrator	Kristen Burnette Email: <a href="mailto:kristen.burnette@nc.gov">kristen.burnette@nc.gov</a> Tel: 919-754-6678
Program Manager	Dan Kempton Email: <a href="mailto:dan.kempton@nc.gov">dan.kempton@nc.gov</a> Tel: 919-754-6559

**SCOPE**

The Department of Information Technology created this statewide term contract to provide an enterprise-wide Mobile Device Management (MDM) solution for the State. Mobile Iron is the MDM Solution.

This contract is a **MANDATORY** Statewide Term Contract, with approved exceptions, for the use of Executive Branch State Agencies and is a **CONVENIENCE** Contract, available, but not mandatory, for the use of non-Executive Branch State Agencies permitted by law. Such entities presently include the North Carolina University System and its member campuses, Instructional components of the Department of Public Instruction, Instructional components of the North Carolina Community College System, as well as local (municipal and county) governments.

Agencies with the need to acquire services related not covered by this contract are required to follow the State of North Carolina IT procurement rules, consistent with [09 N.C.A.C. 06 A& B](#) and established procedures of the Department of Information Technology (DIT).

**VENDOR CONTACT INFORMATION**

Orders shall be issued directly to the respective Vendor. To address service or pricing questions, please contact the Vendors listed below.

<b>Awarded Vendor</b>	<b>Ordering Address</b>	<b>Vendor Contact</b>
SHI International Corp.	290 Davidson Ave. Somerset, NJ 08873	<u>Sales – State and Local Governments</u>  Carly Higginbotham (919) 219-7355 <a href="mailto:carly_higginbotham@shi.com">carly_higginbotham@shi.com</a>

**ABNORMAL QUANTITY**

There is no Abnormal Quantity provision for this contract.

**TAXES**

The State of North Carolina is exempt from Federal excise taxes and no payment will be made for any personal property taxes levied on the Vendor or for any taxes levied on employee wages. Agencies of the State may have additional exemptions or exclusions for federal or state taxes. Evidence of such additional exemptions or exclusions may be provided to Vendor by Agencies, as applicable, during the term of this contract. Applicable State or local sales taxes shall be invoiced as a separate item

**TRANSPORTATION CHARGES**

Transportation shall be **FOB Destination**, unless otherwise specified in the solicitation document or purchase order. Freight, handling, charges for pallets, charges for special shipping requirements and distribution charges shall be included in the total price of each item. Any additional charges included on the invoice shall not be honored for payment, unless authorized by change order by the Agency. In cases where parties other than the Vendor ship materials against this order, the shipper shall be instructed to show the purchase order number on all packages and shipping manifests to ensure proper identification and payment of invoices. Complete packing lists shall accompany each shipment.

**Amendments:**

November 27, 2018 – Exercised first renewal option

September 17, 2019 – Exercised second renewal option

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